ANZREG Chair's Report to INUG --- September 2017

1. Background

ANZREG is a recognised forum of the [International Group of Ex Libris Users](#) (IGeLU) and Ex Libris.

Membership is free to New Zealand and Australian libraries and institutions using one or more Ex Libris products.

ANZREG strategic goals are to:

- Strengthen ANZREG membership to increase the community's influence on Ex Libris product development and regional infrastructure resourcing
- Build knowledge and expertise in using and extending Ex Libris product functionality, by creating opportunities for community members to share their knowledge and expertise, and through active management of a community knowledge base
- Undertake regular community consultation so that ANZREG genuinely represents our members

2. Current Status

The current steering committee is comprised of the following

Chair	Megan Lee	Monash University
Deputy / Chair elect	Cate Bardwell	University of Otago
Secretary	Sue Harmer	University of New South Wales
Member	Annette Schryver	Macquarie University
Member	Helen Brownlie	University of Otago
Member	Jenny Quilliam	University of South Australia
Member	Julie Clift	Curtin University

ANZREG Current has 60 institutional members, drawn from both New Zealand and Australian academic, state and national organisations.

Members of the ANZREG community continue to be active in the various IGeLU / ELUNA Product Working Groups and Special Interest Working Groups.

3. Activities

3.1 ANZREG Conference

This year the ANZREG conference ran across three days, with a traditional conference program for the first two days, followed by both a Developer's Day and Best Practice Day run in parallel on the third day.

The conference was run from 22nd to 24th of May at the Monash University Law Chambers in Melbourne and at the Monash Caulfield Campus. It was scheduled in conjunction with the ExLibris Directors Forum, hosted by the State Library of Victoria on 24th and 25th May. By working with Ex Libris to schedule both events in the same week, Ex Libris representatives were able to actively participate in the conference, as both presenters and participants.

As part of the ANZREG Committees' commitment to equity of access for all ANZREG members, all conference sessions were live streamed to ANZREG members in Australia, New Zealand and Malaysia.

3.2 2017 Webinar Series

The ANZREG Committee has hosted four webinars in 2017, including the following sessions:

1.   Jessie Donaghey, Manager, Digital Library Services (Acting), Bond University, delivered her IGeLU 2016 presentation: Analysing zero search results to improve the user experience
2.   Tony Wai, Discovery Services & Systems Librarian from Macquarie University, presented his 2017 ELUNA Presentation: Reduce workflow wastes by leveraging Alma Mobile App
3.   A joint presentation by Anna Clatworthy from RMIT and Teresa Soleau from the Getty Institution: Assets Galore: Managing and Preserving Digital Assets with Rosetta and Alma-D
4.   Antony Tomasovic from CSIRO lead a lively discussion on automating OAI publishing to Rapid ILL from Alma

3.3 ANZREG becomes an incorporated association

2017 saw the disincorporation of UNILINC; a not for profit cooperative formed in 1978 to develop and operate a library network for the benefit of Members in Australian and New Zealand. UNILINC also assisted ANZREG by managing the committee's financial infrastructure.

With UNILINC's closure, ANZREG is now in the process of registering as an incorporated company, to establish an independent financial and constitutional structure. This has been a complex process and has taken considerable effort on the part of ANZREG committee members.

3.4 Alma UX release

2017 has seen the worldwide release of the new Alma UX. Two Australian sites took part in this exciting project, as part of the Alma UX development group. Ex Libris has chosen to manage this project in a highly collaborative and inclusive process, which has given all Alma UX development partners the opportunity to identify development opportunities, comment on the beta development and have real influence on the look and feel of the final product.

It has been important to have representatives from the ANZREG community in this development group, in order to share information about the initiative with the community over the life of the first stage of this project.

4. Issues

4.1 Monitoring service interruptions in Ex Libris APAC infrastructure

Between April and September 2017, ExLibris APAC customers have experienced five unscheduled service interruptions, which lasted an average of fifty minutes. The unscheduled downtime excludes key business functionality not being available and unavailability of the API Gateway both of which are excluded from the Ex Libris unscheduled downtime calculations.

This is an ongoing concern for the ANZREG committee and the community.