#### **Managing E-Resources**



## **Description and Objectives**

Expose attendees to end-to-end management of electronic resources and best practices in general.

#### Objectives

- Understand how e-resources are organized and managed in Alma
- Select and order e-resources from the Community Zone
- Activate e-resources and make them available to your patrons
- Set up e-resource trials, deactivate e-resources, and more!



#### Agenda



#### **Overview and Background**



**Ordering E-Resources** 



**Activating E-Resources** 



Other Tools (trials; deactivation; updates; overlap analysis; etc.)



Next Steps, Support Resources, and Feedback





#### **1. Overview and Background**

- Terminology and E-Resource Levels
- General E-Resource Workflow
- User Roles
- Inventory Model in Alma
- Advanced Search
- Community Zone



## Terminology

#### **Electronic Collection** includes:

- Aggregator Packages
- Selective Packages
- Databases



#### Portfolios: Serial or monograph titles

• Can be standalone entity or within a package

**Service:** Services a package offers in its portfolios (for example, full-text or selected full-text ) and connection/linking information



#### **Electronic-Resource Levels**

#### Electronic Collection

Service

#### Portfolio List

Portfolio Title

#### ProQuest Biological Science Journals

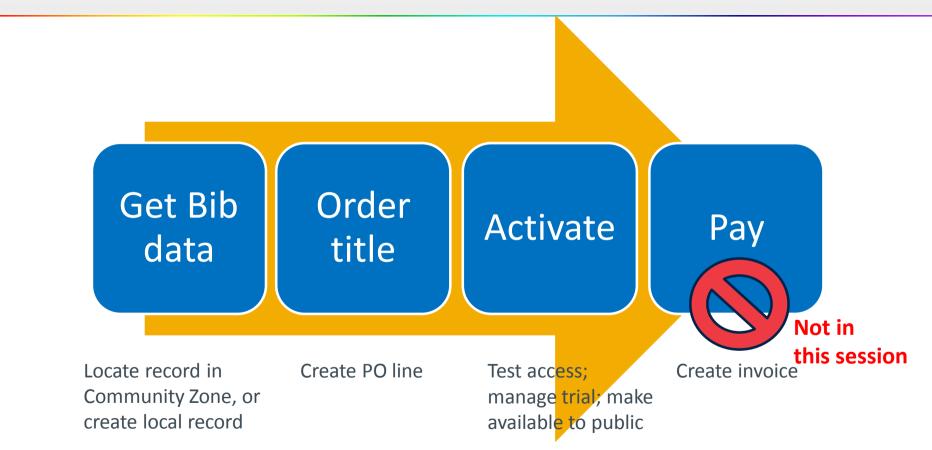
**Full Text** 

1,471 e-journals

#### Biomedical Journal ISSN 2320-2890 Date Coverage: 2013-



#### **General Electronic-Resource Workflow**



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#### **User Roles Needed for E-Resource Management**

Role	Task
Purchasing Operator	Create PO Lines to order e- resources
Electronic Inventory Operator or Repository Manager	Activate e-resources
Trial Manager or Trial Operator	Manage trials
Invoice Operator	Creates invoice to finalize payment



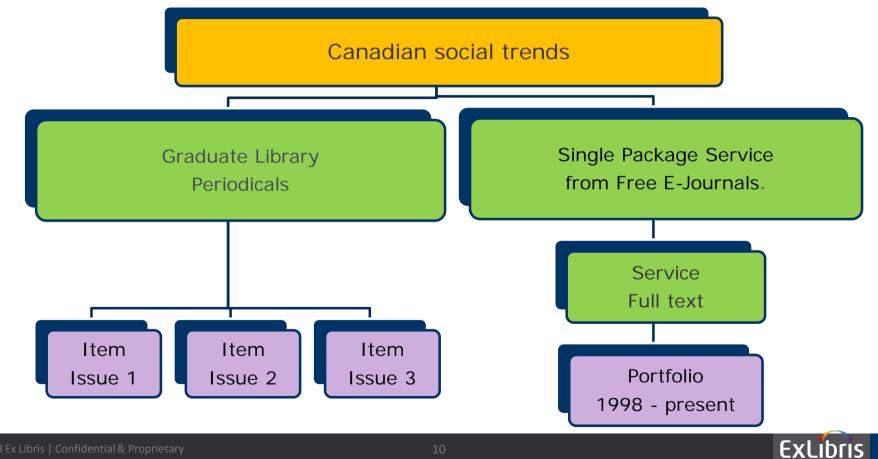


#### **1. Overview and Background**

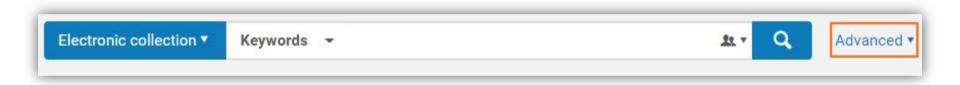
- Terminology and E-Resource Levels
- General E-Resource Workflow
- User Roles
- Inventory Model
- Advanced Search
- Community Zone



#### **Inventory Model in Alma**



Use Alma's Advanced Search functionality to identify important information about collections and portfolios in your Library or in the CZ.





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## **Community Zone - Background**

- Alma's central community catalog:
  - Ex Libris loads MARC records from publisher / partners
  - Institutions have easy access to the records that they want to bring into their local catalogs.



- Total Packages: 8100+
- Full-Text Object Portfolios: 20,000,000+

## **Community Zone – Contribute to CZ**

- Update CZ bib records
- Add portfolios into CZ collections of the type Free E-Journals, Miscellaneous E-Journals, Miscellaneous Free E-Books, and U.S. Government Documents
- Contribute collections to CZ
- Your Alma must be in Production to participate









#### **Overview and Background**



**Ordering E-Resources** 



**Activating E-Resources** 



**Other Tools** 



Next Steps, Support Resources, and Feedback





#### 2. Ordering E-Resources

- General Workflow
- Order Resource from CZ
- Create Local Collection
- Create Local Portfolio
- Link Local Resource to CZ Resource



## **Ordering: General Workflow**

- Find collection in Community Zone
- One-Time or Subscription?
- Which acquisitions team will "own" the order?
- Select license, supplier (vendor), access provider, price, fund, acquisition details; start date and renewal date, etc.





#### 2. Ordering E-Resources

- General Workflow
- Order Resource in CZ
- Create Local Collection
  - With Portfolios
  - Without Portfolios ("Database")
- Create Local Portfolio
- Link Local Resource to CS Resource



## **Local Collections**

Local electronic collections can be:

- Selective packages
- Aggregator packages
- Databases



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Why create a local collection?

- Electronic resource doesn't exist in Community Zone
- Better metadata from provider



#### 2. Ordering E-Resources

- General Workflow
- Create Local Collection
- Create Local Portfolio
- Link Local Resource to CZ Resource



## **Create Local Portfolio and Order**

- Local portfolio records can be created for standalone portfolio titles
- Why create a local portfolio?
  - Electronic resource doesn't exist in Community Zone
  - Better metadata available from provider



## **Attach Standalone Portfolio to a Collection**

- Advanced search: Electronic Portfolio is Standalone
  Yes
- 2. Row Action: Edit Portfolio
- 3. Tool: Attach to an Electronic Collection
- 4. Choose Collection
- 5. Select Service







#### 2. Ordering E-Resources

- General Workflow
- Create Local Collection
- Create Local Portfolio
- Link Local Resource to CZ Resource



## Link Local Resource to CZ Resource

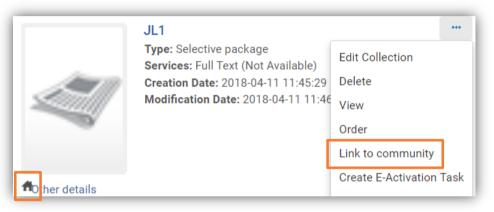
For later when you decide to link to a Community Zone record, because:

- Community Zone finally has the record; or
- Community Zone metadata is good now



## Link Local Collection to CZ

- 1. Find local collection by Keyword
- 2. Row action: Link to community
- 3. Search CZ for matching collection
- Choose bib records (local or CZ) for the matching portfolios





## **Unlink Collection from CZ**

- 1. Find CZ-linked collection
- 2. Row action: Descriptive Record

	ProQuest ABI/INFORM Archive	Portfolio List (13	B1) Edit Collection	•••
21 11	Type: Aggregator package Services: Full Text (Available) Interface name: ProQuest New Platform Linking Level: Article Creation Date: 2018-04-11 14:26:49 Modification Date: 2018-04-11 14:26:49 Other details	[	Delete View Descriptive Record Order Create E-Activation	
			Edit Service	

#### 3. Edit record

4. In MD Editor: File > Copy to Catalog



## Agenda



#### **Overview and Background**



**Ordering E-Resources** 



**Activating E-Resources** 



**Other Tools** 



Next Steps, Support Resources, and Feedback





#### **3. Activating E-Resources**

- General Workflow
- Activation
- Test Access
- Finalize Activation



#### **General Workflow**

- Find item ordered and ready to be activated
- Select service, URL, interface, dates, linking parameters
- Choose portfolio activation method (all or selective)
- Optional: Choose auto activate new portfolios; proxy
- Test Access
- Unsuppress to discovery service



## Agenda



#### **Overview and Background**



**Ordering E-Resources** 



**Activating E-Resources** 



**Other Tools** 



Next Steps, Support Resources, and Feedback





#### 4. Other Tools

• Trial

- Deactivate / Delete Resources
- Community Zone Updates
- Inactive Services or Proxy
- Manage Patron Access
  - by campus or library
- Overlap Analysis



## Trial (a.k.a., Evaluation) General Workflow

- PO Line must be in review (not yet ordered)
- Trial Details:
  - Start and end dates
  - Survey form (questionnaire)
  - Participants
  - Public or private
- Activate service but don't make it Available
- After trial ends: Analyze results of survey





#### 4. Other Tools

• Trial

- Deactivate / Delete Resources
- Community Zone Updates
- Inactive Services or Proxy
- Manage Patron Access
  - by campus or library
- Overlap Analysis



#### **Deactivate Collection**

- Search for the collection (in IZ)
- Edit Collection
- Select Additional Information tab
- Services Row-action: Deactivate

ervio	ces								1
					G Add Local Se	rvice	Refresh	G	0
	Availability	Service type	Number of Portfolios	Active Portfolios	Active from date	Acti	ive until date		
	21	Full Text	131	131	127	3			
							Edit View Portfolio Li	st	
							Deactivate	2	
							Delete		

#### **Delete Resource**

- Search for the resource
- Delete
- Choose how to handle bibliographic records without inventory

Delete con	firmation	
Please no sent upon cor		oout to delete 18 portfolios by a background process. An email will be
Handling bibliographic	Q Look-up or select	<b>▼</b>
ecords without inventory	Do nothing Delete bibliographic record(s) Suppress bibliographic record(s)	44

## **Community Zone Updates**

- Mostly occur Sunday at midnight (your local time)
- Displayed in the Community Zone Updates Task List
  - **Review** tab: Updates that require your action
  - All tab: All updates, including automatic

Communit	ty Zone Updates Task List	Dismiss Selected	Execute  Cancel	Back
Review	IIA			
Submit Date Ran	ge 2018/01/01 - 2018/12/31		×	
Title 💌				Q
Report Ty	vpe:All 👻			



#### 4. Other Tools

• Trial

- Deactivate / Delete Resources
- Community Zone Updates
- Inactive Services or Proxy
- Manage Patron Access
  - by campus or library
- Overlap Analysis



#### **Manage Patron Access**

- Libraries or campuses (or both) must have different IP address ranges
- Alma must be configured for multi-campus inventory management
- Inventory "Available For" Management Groups

Inventory 'Available For' Management Group	S
Inventory Available For Management Groups	
Group Name 🔺	Group Description \$
1 Local Library Group	North and West Campuses

## **Overlap Analysis Reports**

- 1. Menu: Resources > Overlap and Collection Analysis
- 2. Submit New Report
- 3. Choose Report Type: Set Comparison
- 4. Add Source Electronic Collection (must be from IZ)
- Add Target Electronic Collection (can be from IZ or CZ)
- Choose match method (for example, ISSN, title, 035)
- 7. Run the job



## Agenda



#### **Overview and Background**



**Ordering E-Resources** 



**Activating E-Resources** 



**Other Tools** 



Next Steps, Support Resources, and Feedback

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# 5. Next Steps, Support Resources, and Feedback





#### **Next Steps and Resources**

- Documentation in the CKC:
  - <u>Managing Electronic Resources</u>
  - <u>Electronic Resources Scenarios and Workflows</u>



- Additional support resources within the Ex Libris ecosystem:
  - Idea Exchange
  - Developer Network
- <u>2018 Technical Seminar Presentations</u> (Cross-Product section of CKC)





# What questions do you have?





## **Thank You!**



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