2017 ANZREG REPORT

Chair:	Megan Lee	Monash University
Deputy/Chair Elect:	vacant	
Secretary:	Sue Harmer	UNSW
SC Members	Cate Bardwell	University of Otago
	Helen Brownlie	University of Otago
	Julie Clift	Curtin University
	Jenny Quilliam	University of South Australia
	Annette Schryver	Macquarie University

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2017 Activities

▸ Conference planning began in February

▸ first year that the conference has been run during the same week and in the same city as the ExLibris Directors Day

▸ 2017 conference has been extended from a two day event to a three day event

   ▸ Two day Conference in central Melbourne

   ▸ Alma and Primo Best Practice and Developers Days held at the Monash Caulfield campuses

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The Conference, Best Practice Day and Developer's Days all have a different focus:

- Conference show cases

- Alma and Primo Best Practice is for current Alma and Primo users to demonstrate and debate on best practice workflows

- Developer's Day is an opportunity for the more technically skilled to swap custom scripts and API developments, to extend the functionality available to the ANZREG community

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ANZREG WEBINARS

▶ In 2017 we've hosted one webinar in March and have a second planned for June

  ▶ March 13, Jessie Donaghey, Manager, Digital Library Services (Acting), Bond University, shared her IGeLU 2016 presentation: Analysing zero search results to improve the user experience

  ▶ June 26, Tony Wai, Discovery Services & Systems Librarian from Macquarie University, will present his 2017 ELUNA Presentation: Reduce workflow wastes by leveraging Alma Mobile App

▶ More sessions will be scheduled for later this year and advertised on the ANZREG mail list and the ANZREG website

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Advocating for the ANZREG Community with Ex Libris

Service issues raised in 2017

Stability of the APAC cloud infrastructure

- April Server centre outage
  - RCA indicated this was caused by Ex Libris running hardware hotswap processes in APAC business hours. This practice has been changed and hardware maintenance is now undertaken outside of APAC business hours

- Risks inherent in Ex Libris maintaining a single PCI environment
  - Ex Libris is exploring options to build PCI mirror infrastructure.
  - ANZREG will continue to advocate for this environment to be located in a different time zone from the current North American PC CR01 environment

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Plans for 2018

- ▸ Review of ANZREG Committee bylaws
- ▸ Redesign of ANZREG webpage
- ▸ Develop annual and three year strategies