New Alma UI and the Alma UX development process

Project context

- The Alma UX project started in 2015
- It was triggered by the very successful Primo IU redesign project
- The Proquest / ExLibris merger brought new skills to Ex Libris and the project design was reviewed
- New project leads were appointed:
 - Serena Rosen (Director User experience Design),
 - Shai Ben-Hur (Development Manager) and
 - Dana Sharvit (Alma Product Manager)

Project context

- Eight institutions were invited to participant in the project, including two Australian sites:
 - Leuven University
 - Monash University
 - Northwestern University
 - State Library of Queensland
 - The Getty Research Institute
 - University of Mannheim
 - University of Tennessee
 - University of Wisconsin-Madison

Project context

Alma UX - Project Goals



Take a more holistic approach and a commitment toward UI redesign plan

Redevelopment process

- The project was manage using a Basecamp site to share information and collect feedback
- At least eight functional areas for review and redesign
 - Alma dashboard
 - Persistent Search
 - Repository / Advanced search
 - Navigation concepts & System wide user interface elements
 - Managing patron services
 - Landing page
 - Receiving workbench
 - Repository search gradual disclosure

Redevelopment process

The eight project partners were invited to contribute to this process by:

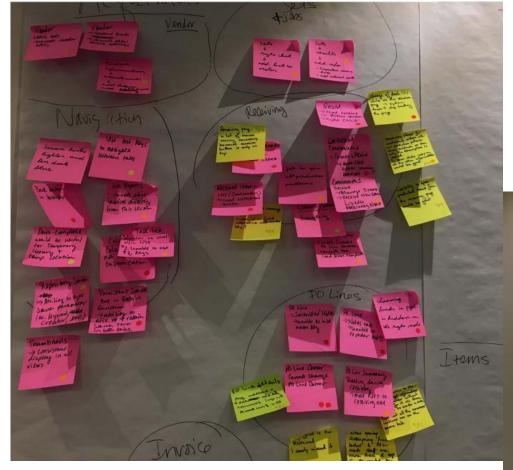
- Completing questions
- Participating in one-on-one webex interviews with the software designers, to review beta designs
- Monthly video conferences, during which Dana Sharvit demonstrated Ex Libris progress with the Alma UI design in the last month.

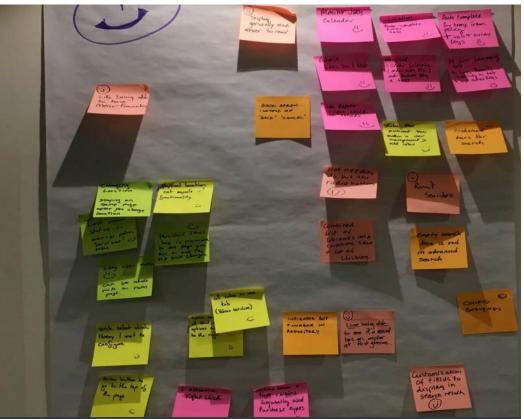
Redevelopment process





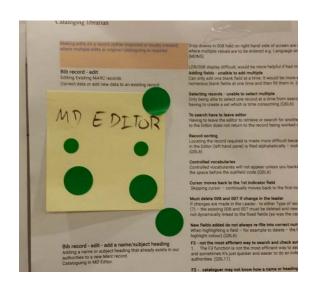
Alma UX Workshop – Recorded bugs, issues and likes©



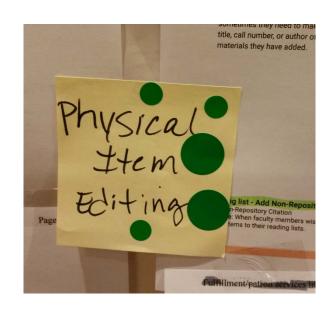




Alma UX Workshop – Phase II voting









Project outcomes

- Issues identified, prioritised and put into work
- Work has commenced on bugs according to priority
 - Early access release
 - General release
- Phase II ideas captured to form basis of further analysis and discussion



Project outcomes

So what concrete outcomes has this project delivered?

- Ex Libris and the participating institutions have developed a model for Alma UX redevelopment in which both partners benefited from the exchange of feedback and ideas.
- As a development partner, I felt we had a real opportunity to influence the Alma UX design process.
- Ex Libris have committed to the continuous improvement of the Alma UX into stages 2, 3 and 4 and beyond

Project outcomes

- The improvements delivered with the new Alma UI are significant, in terms of the visual design elements Ex Libris identified at the beginning of the project. They've:
 - Simplified page designs
 - Implemented sticky headers and search tools
 - Made the layout and naming of the elements on the page more consistent
 - Introduced more right click elements, to increase more flexible workflows
 - Changed the workflow design to make it more intuitive

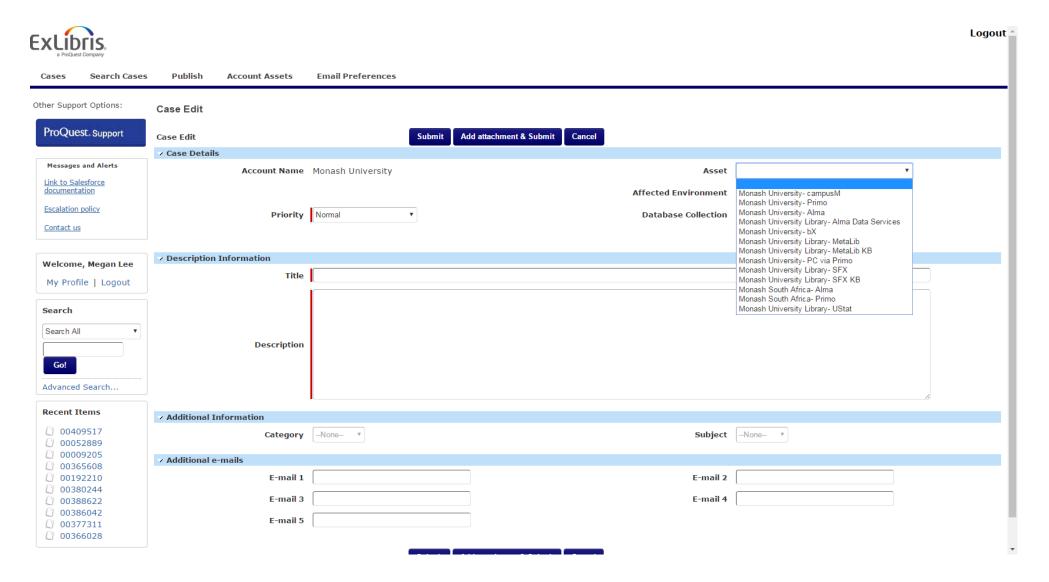
New Alma UI release timelines

- The new Alma UI will be available to participating institutions Alma sandbox environment on May 21 (so we can show you a sneak peek today)
- It will be available to participating institutions in our Alma production environments on June 4th.
- Training and documentation regarding the new UI will be available to all users in the Alma June release documentation

New Alma UI release timelines

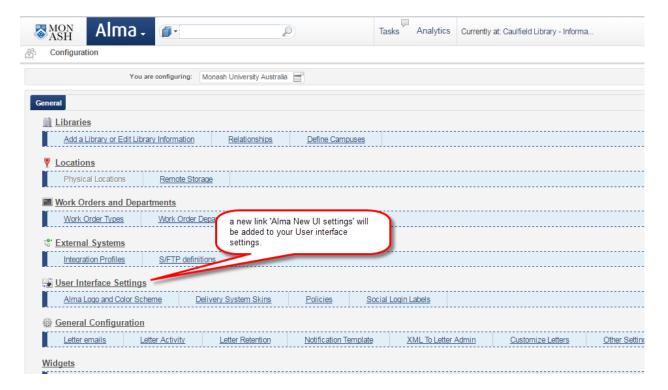
- The new Alma UI will be available in all Alma sandbox environments as part of the Alma July release
- It will be available in all Alma production environments in either August or September Alma release
- In December 2017 / January 2018, Ex Libris plans to permanently disable the current Alma UI

New Alma UI release Testing feedback



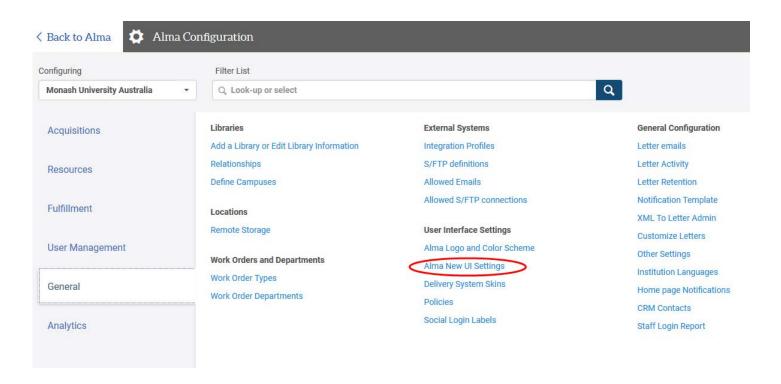
How to activate the new Alma UX

Activating the new UI in your environment



How to activate the new Alma UX

Activating the new UI in your environment



How to activate the new Alma UX

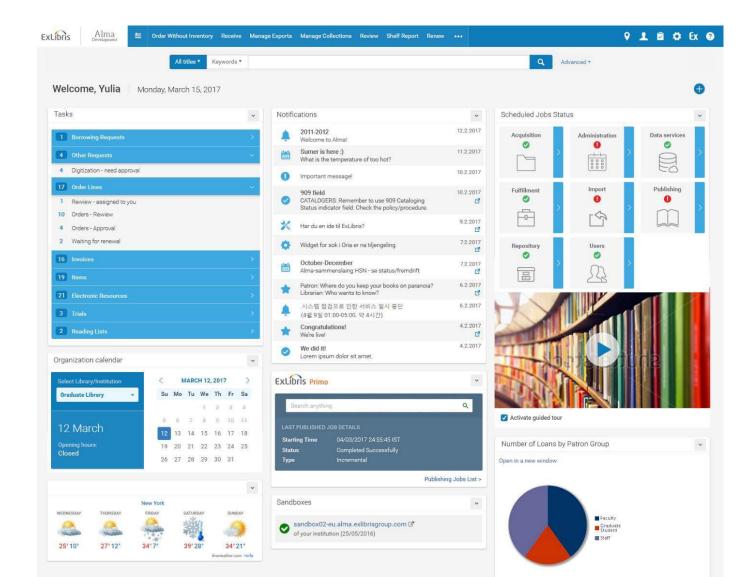
Users can then activate / deactivate the new UI in their personal environment



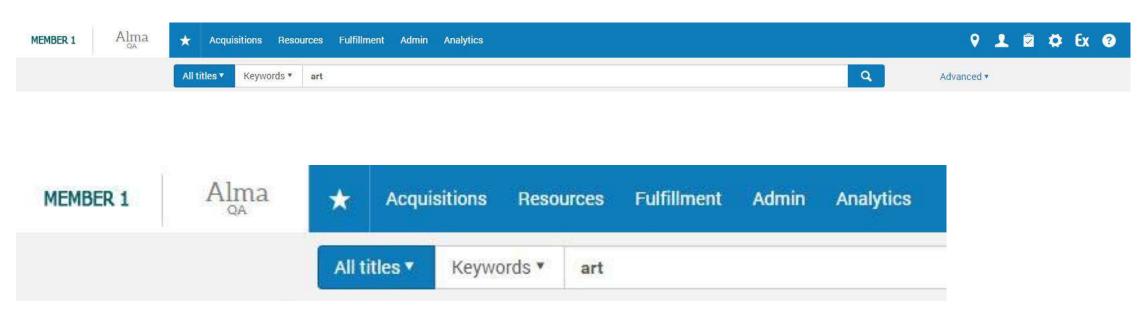
In administration I'm going to touch on:

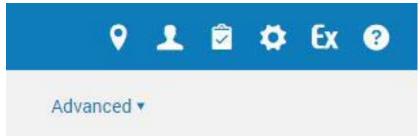
- the 'decoupled' administration screen
- the redeveloped landing page
- the new persistent tool bar and
- new screen design elements, sticky search and sticky results table headers

Show & Tell: Alma landing page

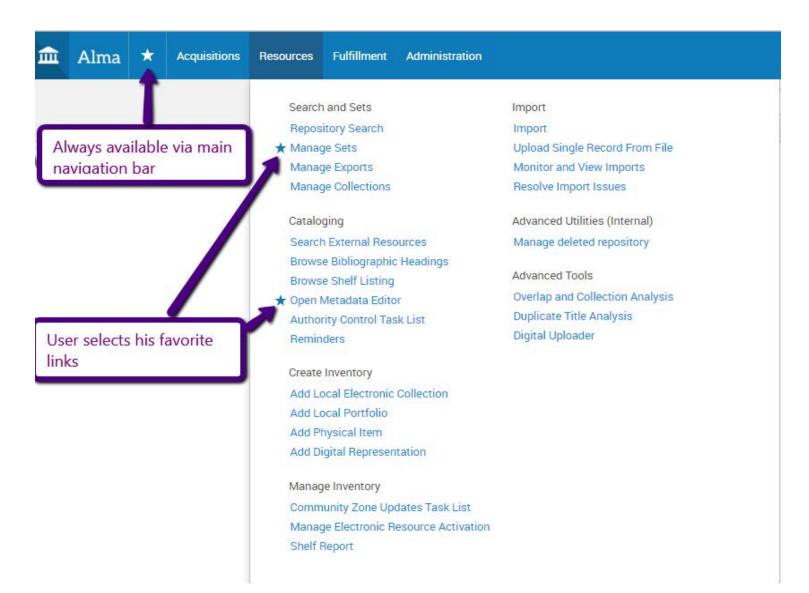


Show & Tell: Persistent menu bar





Show & Tell: Favourites icon



Show & Tell: Persistent menu bar icons

- - S
- Set Library location
- 1
- User profile
- *
- Configuration
- 3
- Help

Show & Tell: Sticky search box



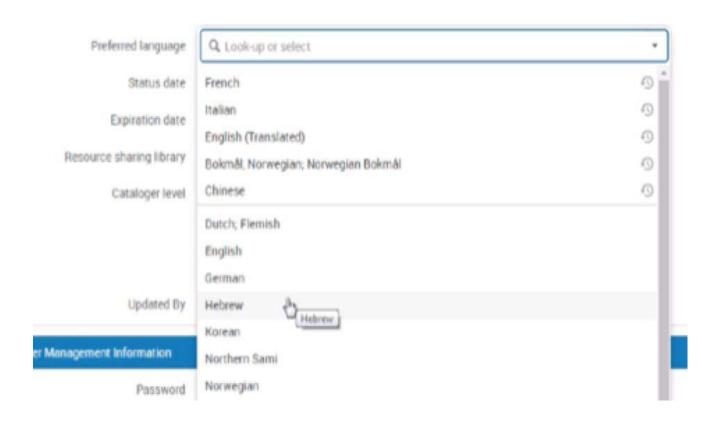
Show & Tell: Sticky search box

Features of the persistent search feature include:

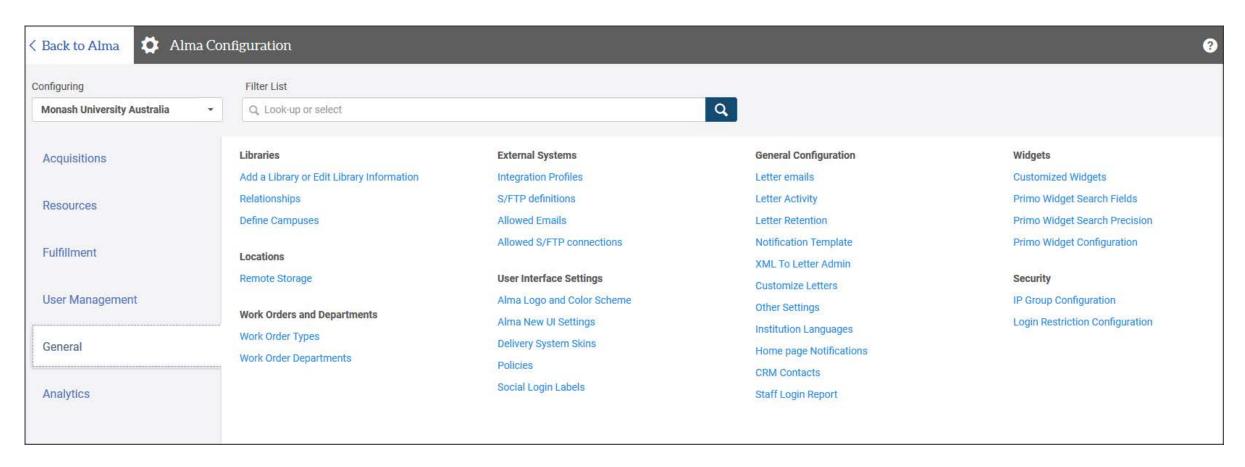
- Search query displays in results heading
- Results heading includes ability to save query and access saved queries
- Results will include recent searches
- Search query always identifies the result lists, regardless of form being viewed on the page.
- Clicking on a query will open the form the search was entered in for editing

Show & Tell: Mnemonic drop down boxes

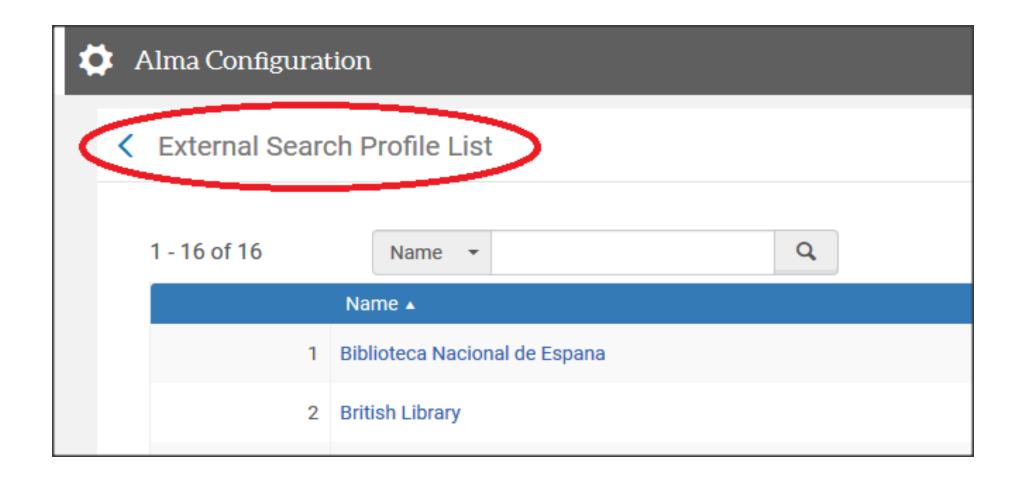
Drop down boxes that remember the last five values you chose



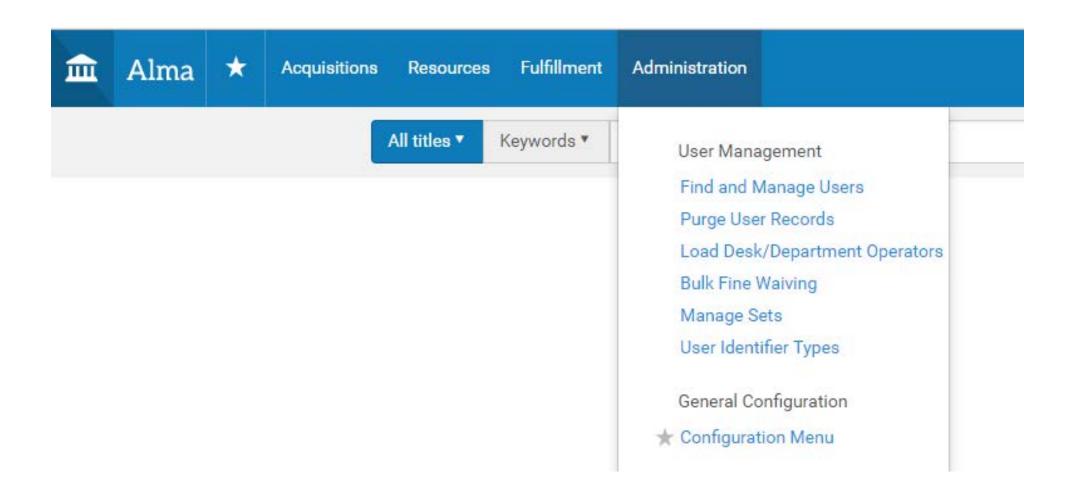
Show & Tell: Alma configuration



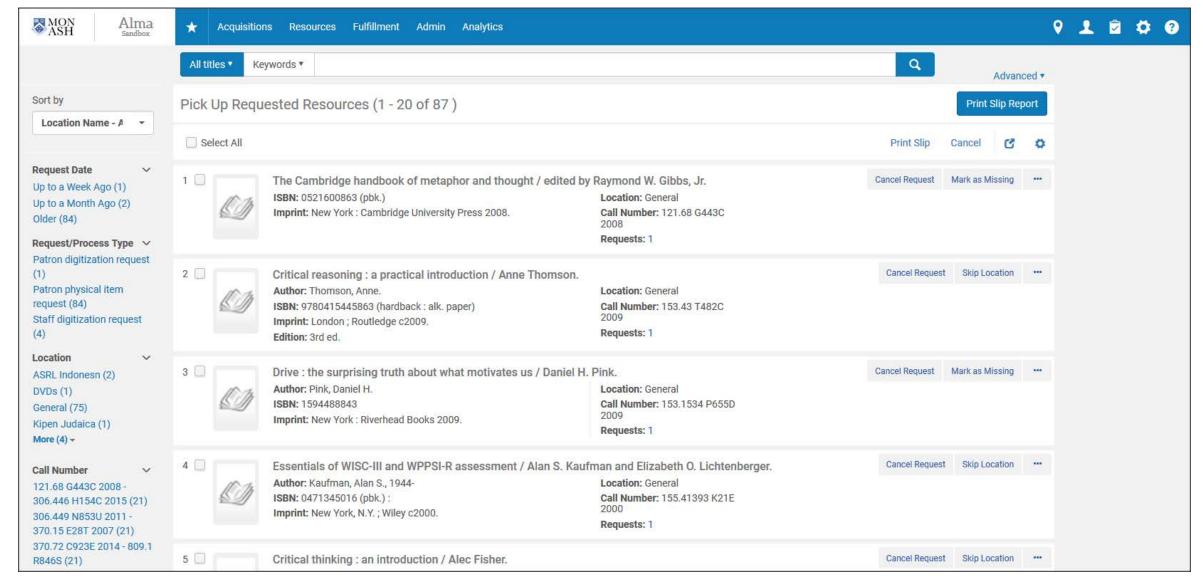
Show & Tell: Alma configuration



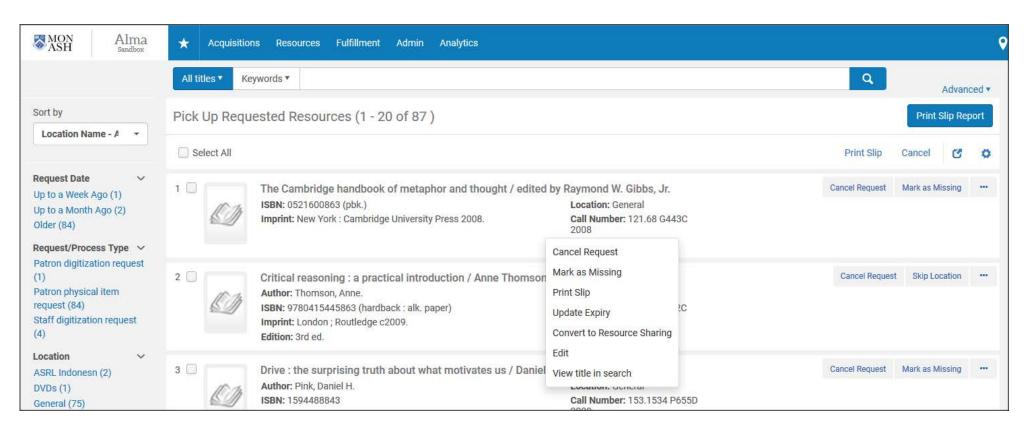
Show & Tell: Administration



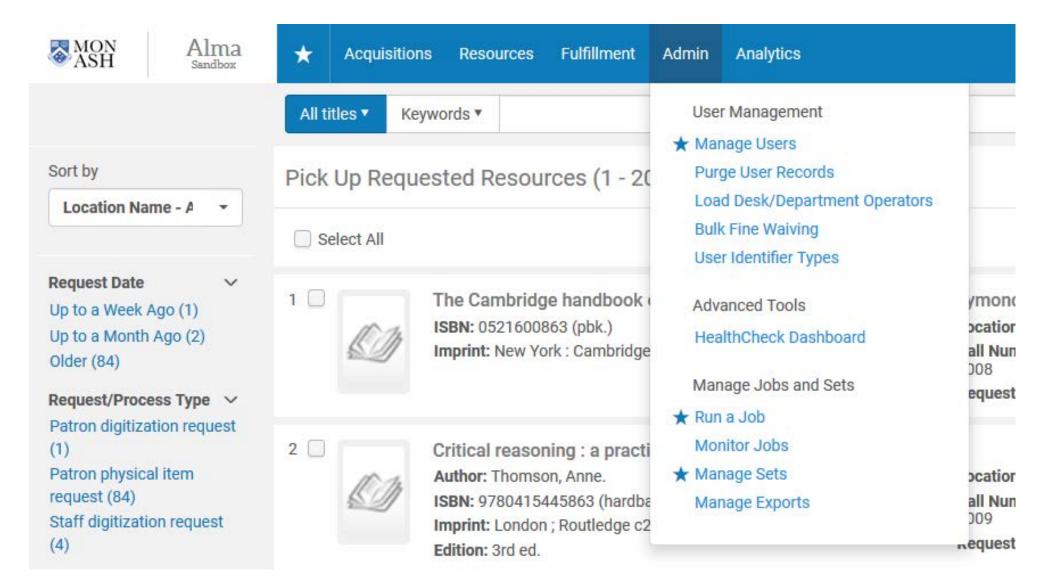
Show & Tell: Fulfillment page layout changes



Show & Tell: Fulfillment right click actions

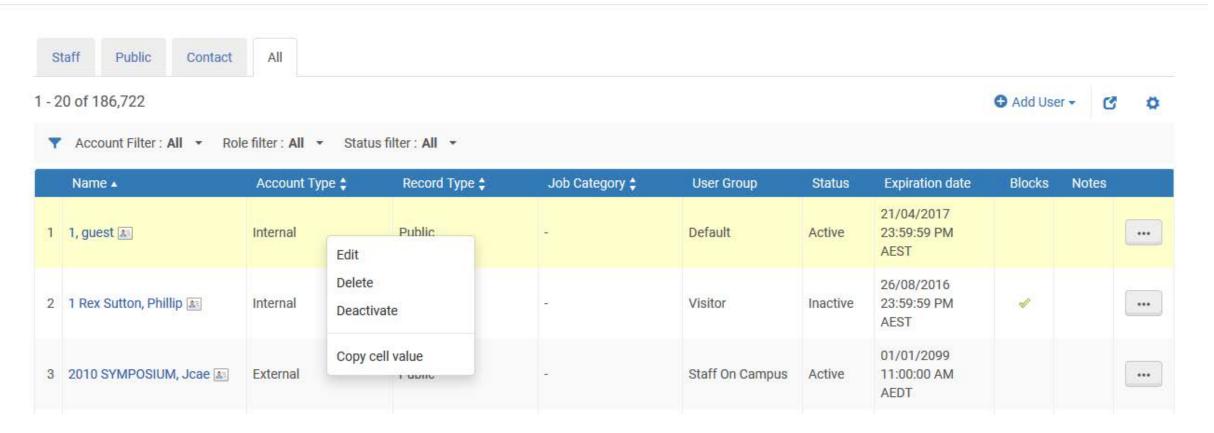


Fulfillment functions in Admin menu



Fulfillment functions in Admin menu

Find and Manage Users



Show & Tell: Fulfillment

'Find and manage User' function is under the administration menu, not the Fulfillment menu

- Options for filtering and searching within the table are grouped on left; options for adding, exporting and customizing table view are grouped on right.
- Selected filters are visible and are easy to clear
- Actions also visible with right click

Show & Tell: Fulfillment



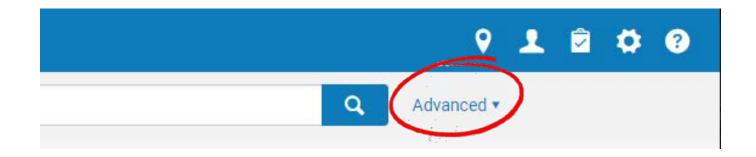
Find and Manage Users

	Name *	Status	Blocks	Expiration date	Notes	
8	Suzan Aarons 🚵	Active		-		Actions ▼
9	Brice Aaronson 🔊	Active				Actions →
10	Robert J Aaronson 🜆	Active		; -		Actions •
11	Luther Aase 🔊	Active		DH1		Actions •
12	Benjamin Aasen 🔝	Active		*		Actions •

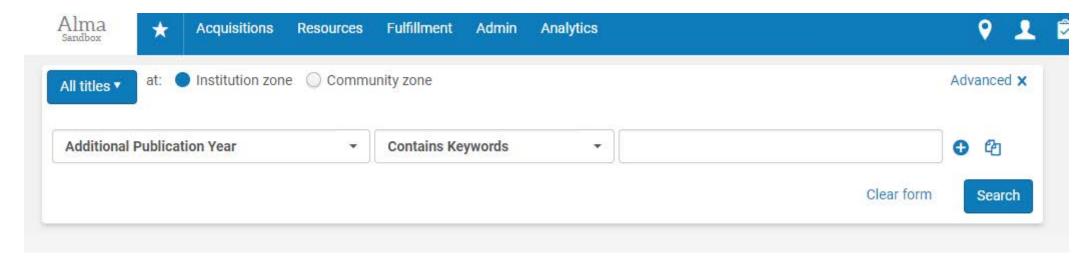
Show & Tell: Issues identified in beta testing

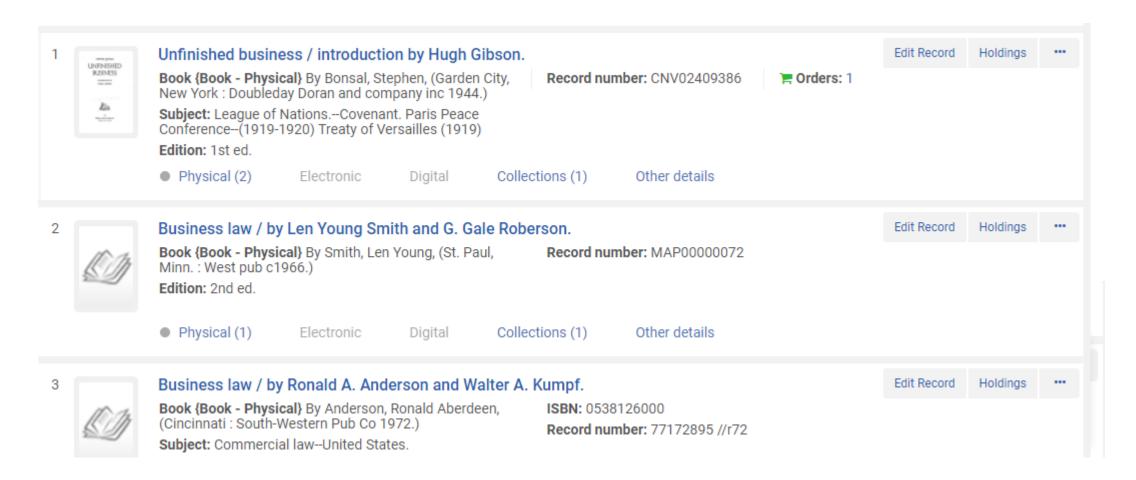
- Review all drop downs (combo boxes) in the system and check/sort the order of indexes
- Staff search basic & advanced will be sorted alphabetically
- No ability to configure the order in staff search
- Other drop downs (combo boxes) are or (should be) sorted either logically or alphabetically but not randomly
- Review the presentation for filters in the system
- Filter options will be presented upfront

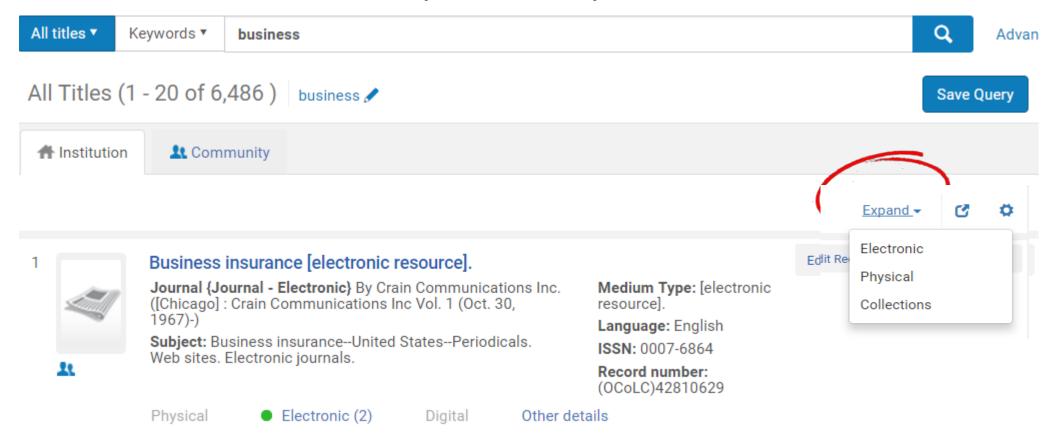
Show & Tell: Persistent Search Box

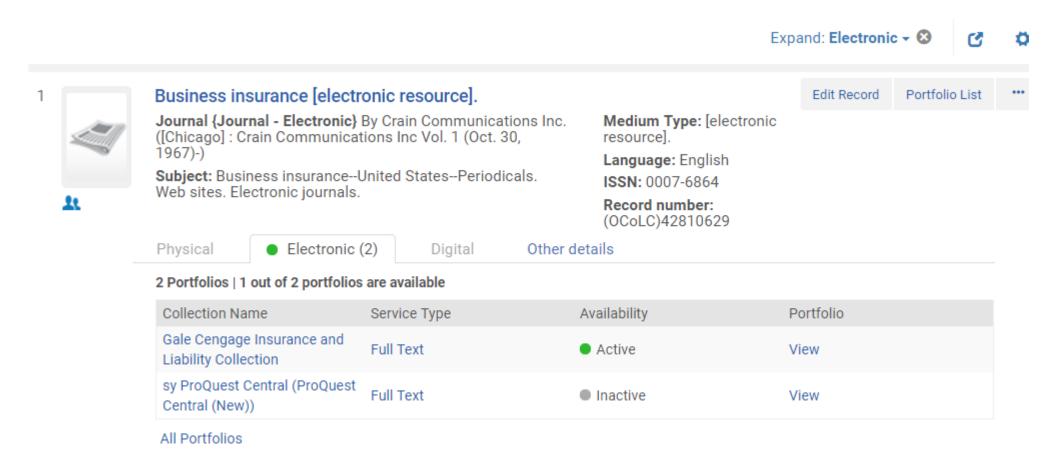


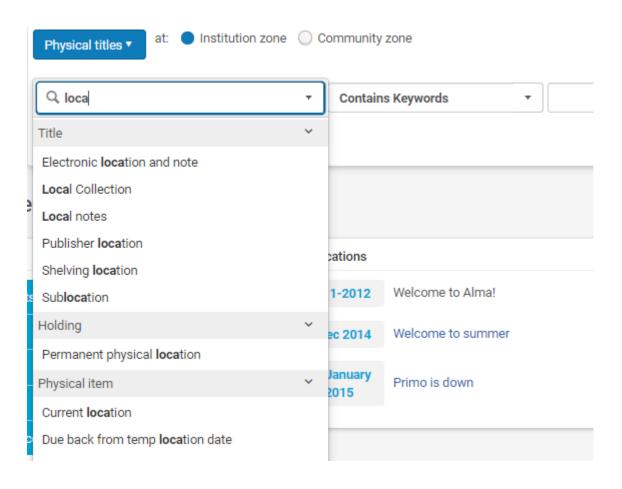
Advanced search now always available and opens in same tab

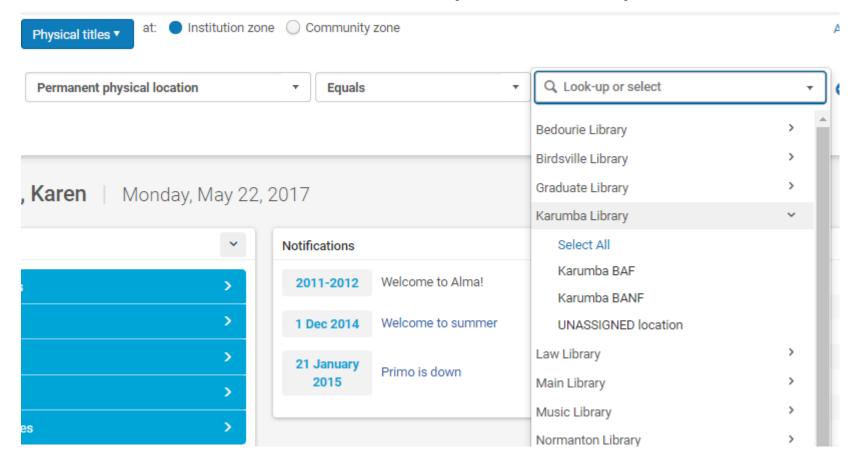




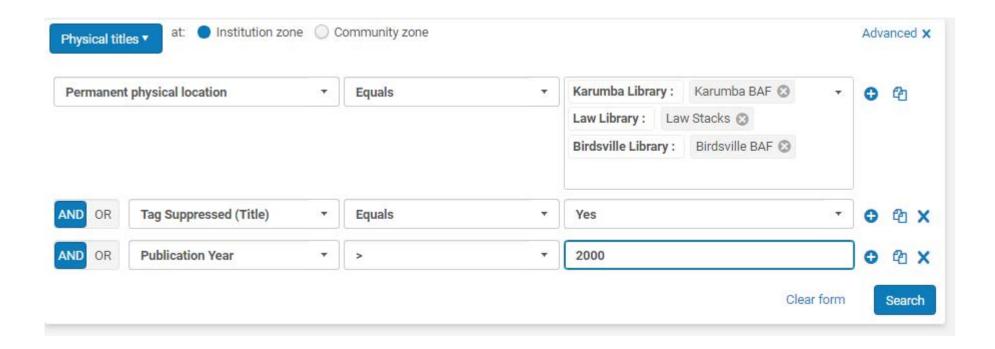










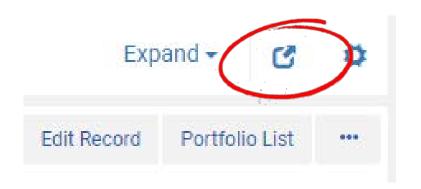


Physical Titles

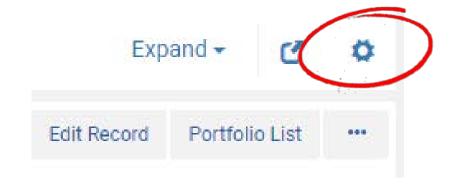
Save Query

where (Permanent physical location equals ((Birdsville Library : Birdsville BAF) or (Karumba Library : Karumba BAF) or (Law Library : Law Stacks)) AND Tag Suppressed (Title) equals "Yes" AND Publication Year > "2000").

Export to Excel using the 'Send' icon

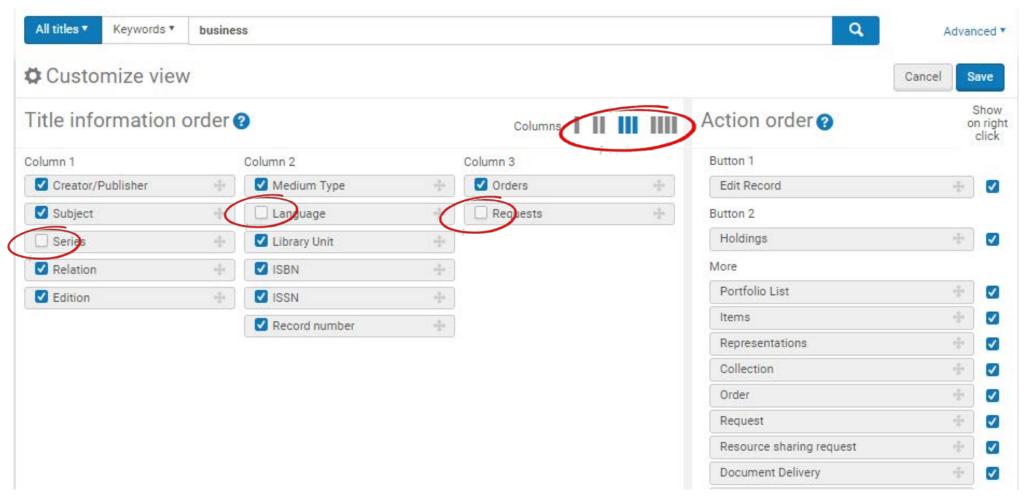


Customise Display and Action options by using the 'cog' icon



You can -

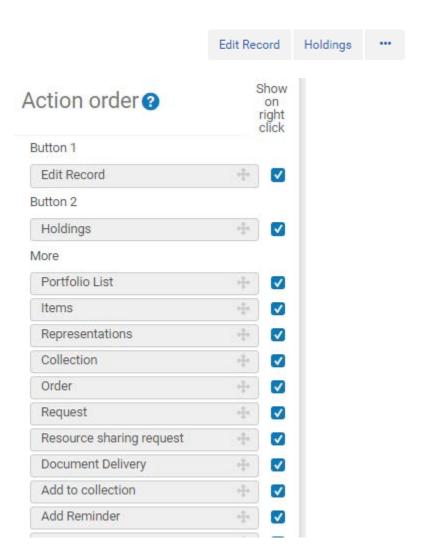
- Change number of columns
- Place elements in the column and order of your choice
- Turn off the display of elements

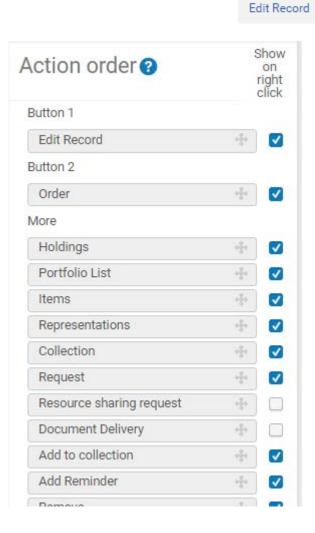


Actions

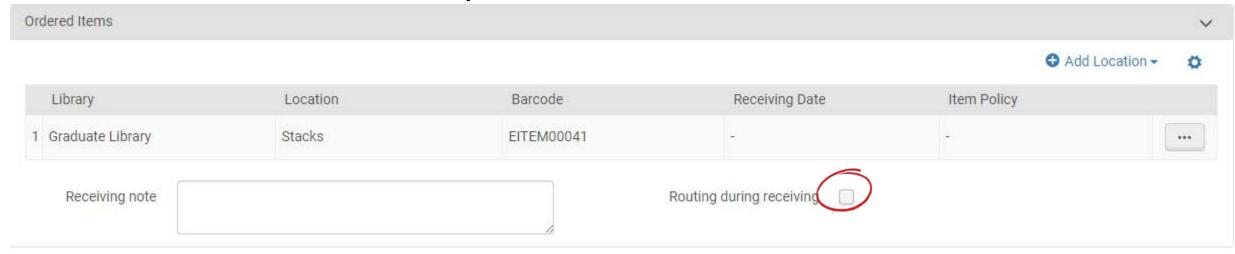
You can -

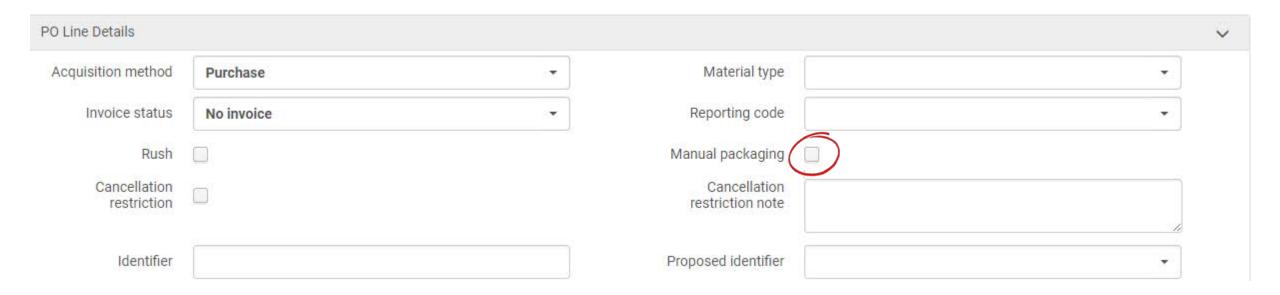
- Choose your 2 favourite actions
- Hide actions from quick view

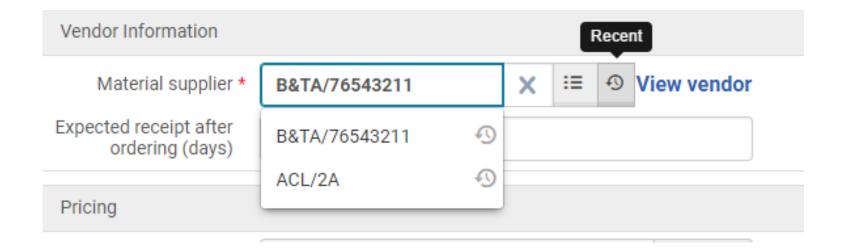


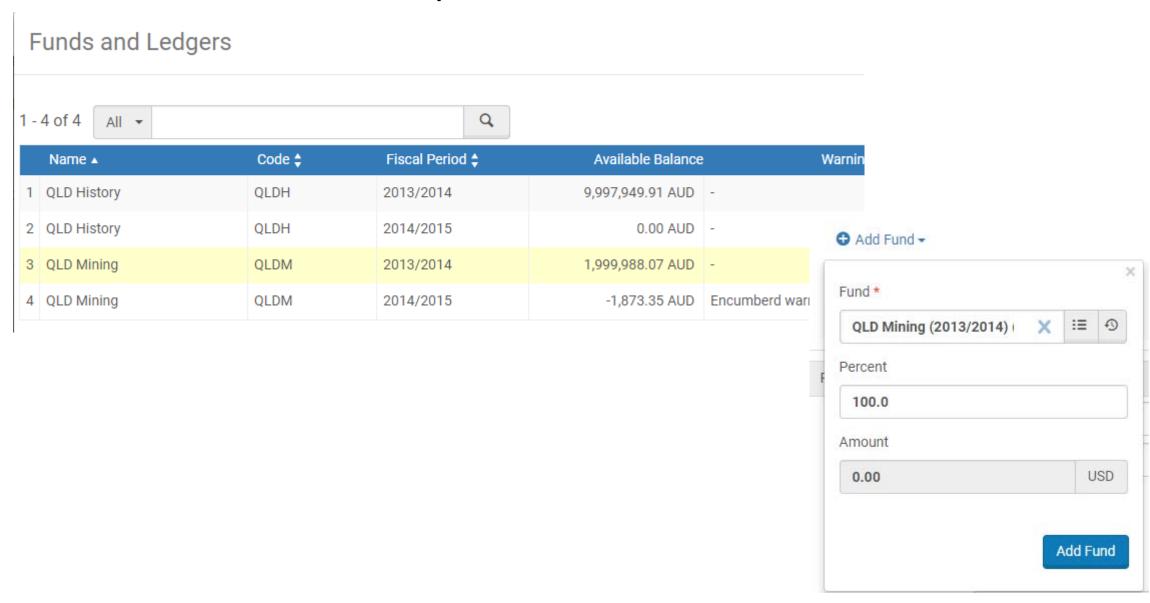


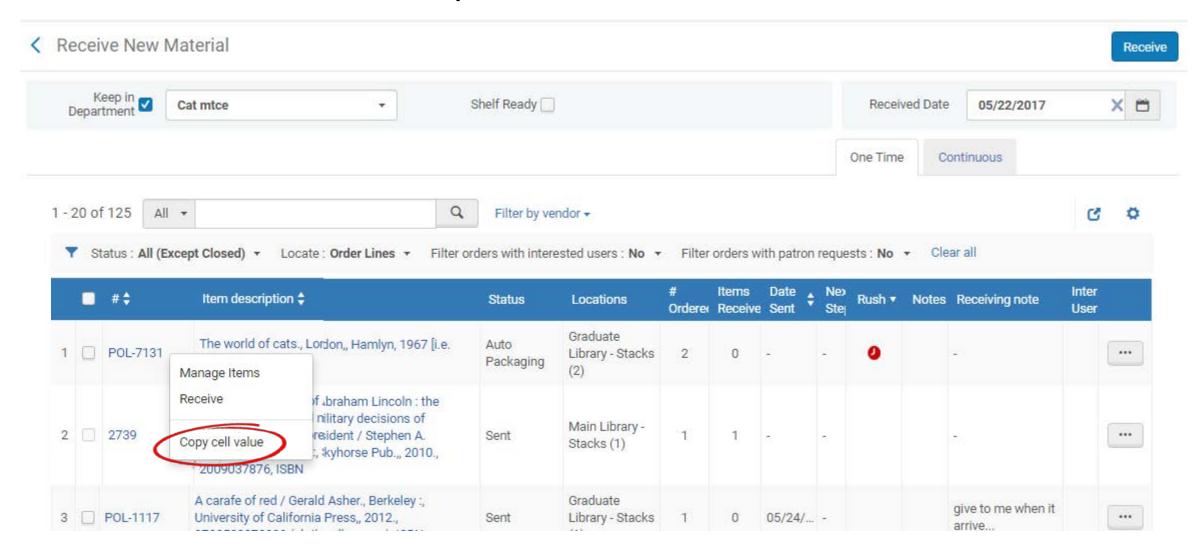
Order









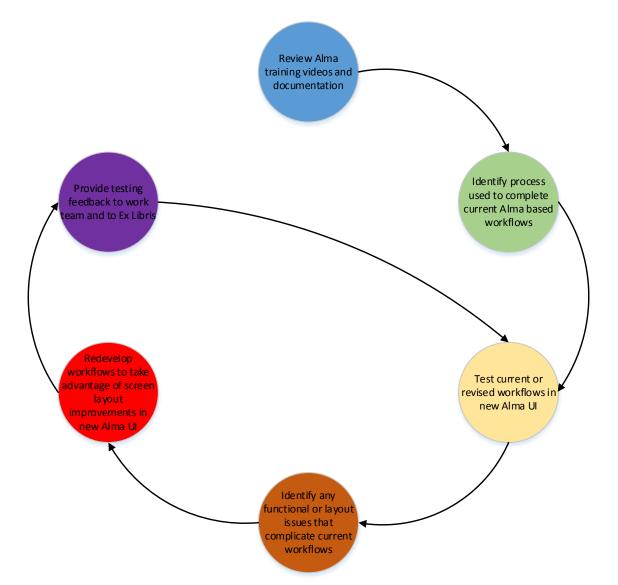


Show & Tell: Tab contents

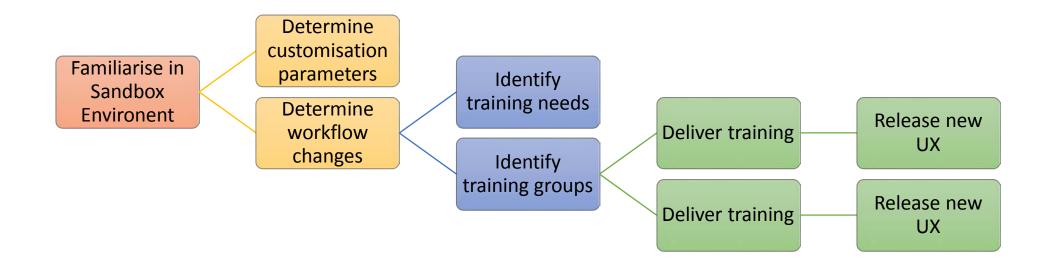


Planning new Alma UI implement at Monash University & State Library Queensland

Planning new Alma UI implement at Monash



Planning new Alma UI implement at SLQ



New Alma UI

Questions?