# Alma Community Zone

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We believe the CZ offers the prospect of simplified workflows for managing large numbers of electronic resources, especially eBooks
To do this we need the processes to be simple and efficient
We are working to achieve this outcome but have found some problems and issues that we are still working through with Ex Libris.
When we are given workarounds by Ex Libris Support that involve substantial work at title level to resolve problems, we have to question whether continuing to work with the CZ is worth the pay-off

How the Community Zone works well for Swinburne

Challenge to manage journal & eBooks holdings
Tested Journal holdings first eBooks –Book series
        Positive solution that seems to be working
        Other vendors to provide this solution?

## PDA Management ProQuest EBL/OCLC

– Publisher records for all Purchased & Non-Purchased collections – then use OCLC MARC records for Purchased eBooks
– We are not using the CZ
  • Publisher withdraws purchased content – record disappears from CZ but we need to retain record
  • We need to distinguish the records between Purchased & Non-purchased

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EBL marc records workflow
Swinburne has purchased and non-purchased EBL collections
Full marc records are not always available for purchased collections
Use OCLC Content Management System to source full marc records
Procedure involves first deleting any potential duplicates from the non-purchased collection – then adding (overlaying) any existing marc records in the purchased collection
The ideal scenario in the CZ would be that full marc records would exist (when available) for Swinburne titles – the library could link directly to the appropriate purchased or non-purchased records.
Question for EXL: ALMA Roadmap "Improved management of shared electronic resources – H1 2016" – will this help?
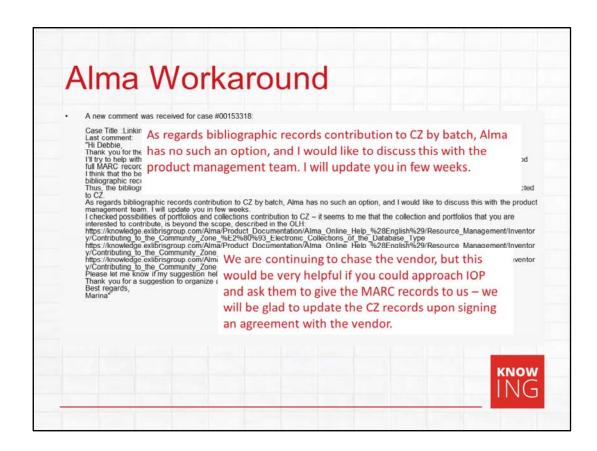
## Linking/Adding to Community Zone (CZ)

- IEEE MIT Press eBooks –
  - Success in loading & linking to CZ initially. Problems with additions/updates/deletions SF00174728
  - Growing eBooks collection – critical to keep up to date

- IOP eBooks –
  - Success in loading & linking to CZ initially. Problems with additions/updates/deletions.  Tried 'Contribute to CZ' 7/12/15 SF00153318
  - Growing eBooks collection – critical to keep up to date

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We spoke about this at our Best Practice Nov 2014 meeting.  We know how to link Local Collections to the CZ but our question was – what next?

We took three eBook Collections that have relatively small number and worked with ExLibris since May 2014  - the problems where with the monthly additions/updates/deletions.  Alma would duplicate titles where the CZ had a think record and we imported the publisher MARC record.  & there didn't seem to be a way to batch update or delete

We tried Contribute to CZ and after two weeks discovered that the collection was not there anymore and we had not received notification

# Alma Workaround

- A new comment was received for case #00153318:

Case Title :Linkin...
Last comment:
"Hi Debbie,
Thank you for the...
I'll try to help with...
full MARC record...
I think that the be...
bibliographic rec...
Thus, the bibliogr...
to CZ.
As regards bibliographic records contribution to CZ by batch, Alma has no such an option, and I would like to discuss this with the product management team. I will update you in few weeks.
I checked possibilities of portfolios and collections contribution to CZ – it seems to me that the collection and portfolios that you are interested to contribute, is beyond the scope, described in the OLH:
https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/Alma_Online_Help_%28English%29/Resource_Management/Inventory/Contributing_to_the_Community_Zone_%E2%80%93_Electronic_Collections_of_the_Database_Type
https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/Alma_Online_Help_%28English%29/Resource_Management/Inventory/Contributing_to_the_Community_Zone...
https://knowledge.exlibrisgroup.com/Alma/...
y/Contributing_to_the_Community_Zone...
Please let me know if my suggestion hel...
Thank you for a suggestion to organize a...
Best regards,
Marina"

> As regards bibliographic records contribution to CZ by batch, Alma has no such an option, and I would like to discuss this with the product management team. I will update you in few weeks.

> We are continuing to chase the vendor, but this would be very helpful if you could approach IOP and ask them to give the MARC records to us – we will be glad to update the CZ records upon signing an agreement with the vendor.

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Solutions provided included working on editing/adding/deleting on a title by title level rather than at a batch/collection level

Then last week the solution provided was for me to contact IOP so that they can update the agreement to add the MARC records.

# Conclusions

- Elsevier KBART holdings solution for EVERY Vendor!
- Improved options for eBook collections
  - Retaining access/records to every purchased/nonpurchased (DDA) eBook
  - Methods for managing updates/additions/deletions for growing eBook collections

**KNOW ING**