CAUL CSAC eResources Working Group update

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Background

- The 2016 CAUL Statistics Review was undertaken to provide feedback and recommendations in relation to the use and usefulness of the CAUL statistics, the data elements collected and the data collection and reporting processes. A key recommendation from the Review was the formation of an eResources Working Group:

- *Request that CAUL establish an eResources Statistics Working Group, not necessarily restricted to CSAC members, comprised of CAUL members representing Alma, Sierra, as well as representatives from libraries with other systems, and CEIRAC representatives to look into streamlining data collection for eResources holdings and usage*

Terms of Reference

1. Investigate opportunities to streamline, and potentially centralise, collection of eResources holdings data by leveraging Alma's community zones and similar developments in Sierra and other systems

a. Assess the reliability of eResources holdings data obtained from library systems/knowledge bases

b. Review the use of the Deemed* List for the reliability of its data as compared to that available from library systems, and the impact of any automation/streamlining on its continued use

2. Investigate functionality in Alma and Sierra (and other library systems) to collect COUNTER-compliant data on eResources use, with an aim to leverage opportunities for streamlining, automating, and potentially centralising the process

a. As part of the investigation, assess the reliability and usability of COUNTER-compliant usage data

Also: CSAC to monitor CAVAL's JUSP pilot service and explore opportunities for JUSP data to be imported into CAUL Statistics directly. And also to review Ebsco Usage Consolidation service CAUL statistics.
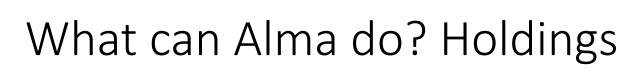
Membership

Chair: Mark Sutherland (UNewcastle; CSAC)

University librarian representative: Ross Hallett (CSAC, CONZUL)

LMS representatives:

   Alma (ProQuest Ex Libris): Jenny Quilliam (UniSA);

   Sierra (Innovative): Jim Nicholls (USydney);

Usage Services representatives:

   EBSCO Usage Consolidation Service: Jim Nicholls and Graham Massey

   JUSP: Pilot User: Graham Massey (VU, Sierra user)

   CAVAL JUSP: Louise Dick

CEIRAC representative: Eleanor Thomas (UniSA; CEIRAC)

CAUL Office: Harry Rolf, CPO (website); Diane Costello, EO (overview, observer)

Why?

Holdings for eResources are available from library systems/knowledge bases, and that opportunities exist to streamline, and potentially centralise, their collection.

Also some libraries would prefer to stop using the Deemed List. BUT CAUL members need to be assured that eResources holdings counts from library system/knowledge bases are "good enough" in terms of reliability and comparability (apples to apples) across libraries.

What can Alma do? Holdings

Matching publisher and aggregator package names?

What can Alma do? Usage

Supported COUNTER Report Types				
Report Type	Description	COUNTER Release	Manual Upload (xlsx, csv, text formats)	SUSHI or XML upload
BR1	Book Report: Successful Title Requests by Month and Title	R4	Yes	Yes
BR2	Book Report: Successful Section Requests by Month and Title	R4	Yes	Yes
BR3	Book Report: Access Denied to Content Items by Month, Title, and Category	R4	Planned	Planned
BR4	Book Report: Access Denied to Content Items by Month, Platform, and Category	R4	Planned	Planned
BR5	Book Report: Total searches by Month and Title	R4	Planned	Planned
DB1	Database Report: Searches, Result Clicks, and Record Views by Month and Platform	R3	Yes	Yes
DB1	Database Report: Searches, Result Clicks, and Record Views by Month and Platform	R4	Yes	Yes
DB2	Database Report: Access Denied by Month, Database, and Category	R4	Planned	Planned
JR1	Journal Report: Successful Full-Text Article Requests by Month and Journal	R3/R4	Yes	Yes
JR1 GOA	Journal Report: Successful Gold Open Access Full-Text Article Requests by Month and Journal	R4	Yes	Yes
JR1a	Journal Report: Successful Full-Time Article Requests from an Archive by Month and Journal	R3/R4	Yes	Yes
JR2	Journal Report: Access Denied to Full-Text Articles by Month, Journal, and Category	R4	Planned	Planned
JR5	Journal Report: Successful Full-Text Article Requests by Yesear-of-Publication (YesOP) and Journal	R4	Yes	Yes
MR1	Multimedia Report: Successful Full Multimedia Content Unit Requests by Month and Collection	R4	Planned	Planned
PR1	Total searches, result clicks, and record views by Month and Platform (previously DB3)	R4	Yes	Yes