Technical Difficulties

credit: Victoria Wang
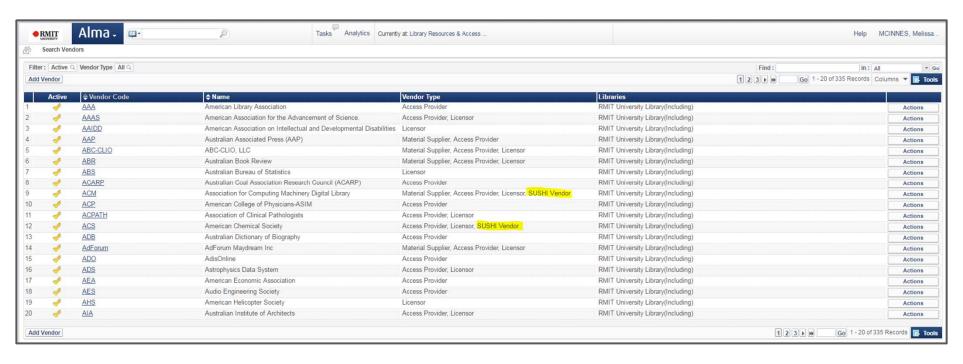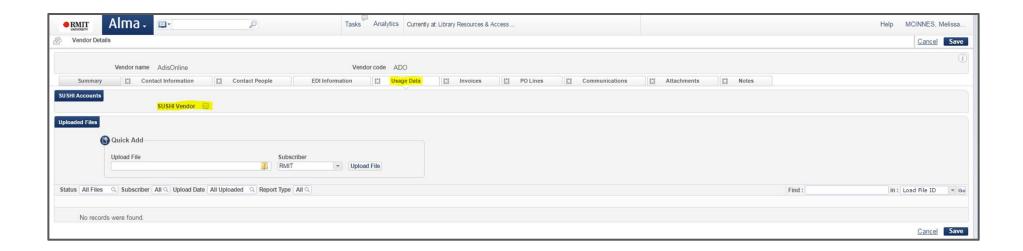
Manage SUSHI accounts
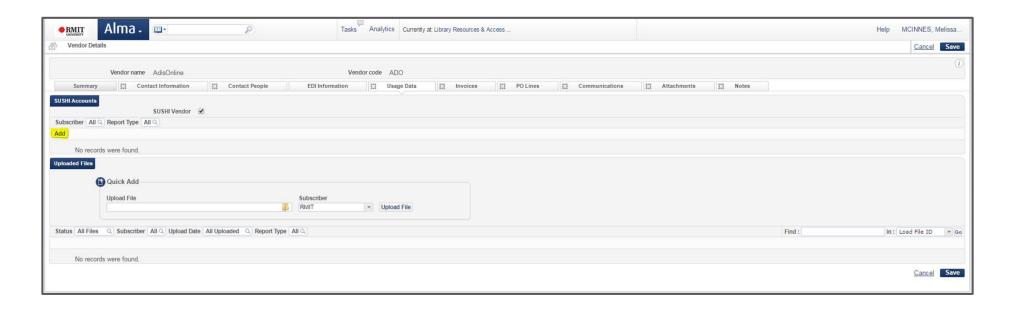
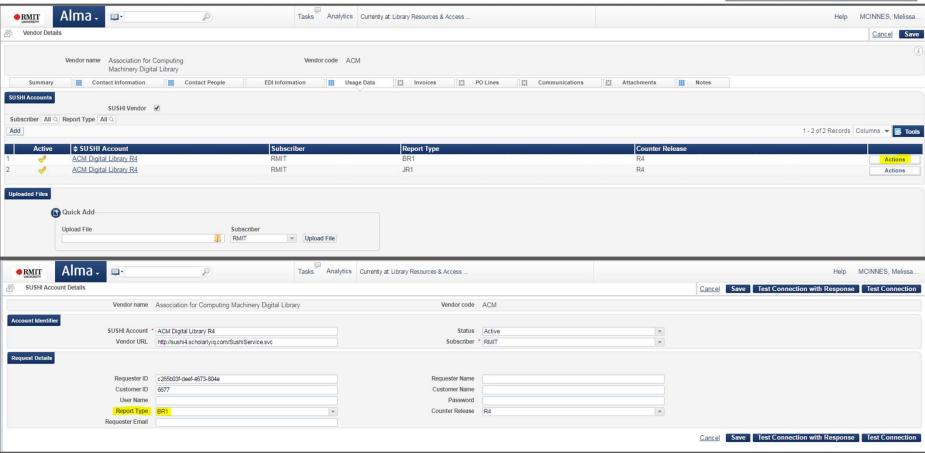# Search for the Vendor

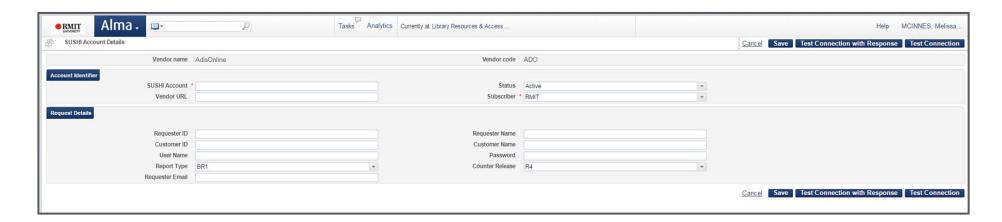## Usage Data tab
SUSHI Vendor tick box

Add a SUSHI account

Duplicate a SUSHI account

Enter Vendor Name
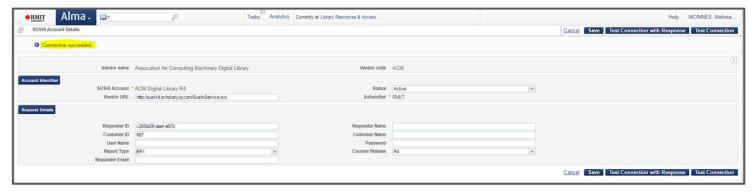Vendor URL
Subscriber
Request Details (including Report Type)

Test Connection

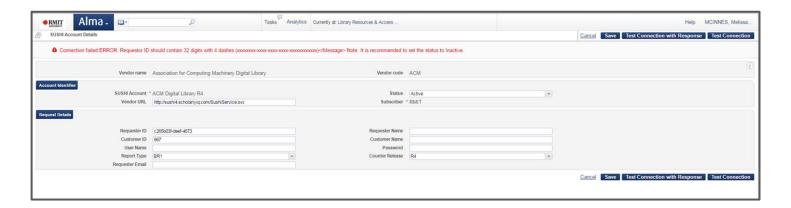# Test Connection Results

Test Connection with Response

Example of an XML request file

```xml
<?xml version="1.0"?>
- <ReportRequest xmlns:sus="http://www.niso.org/schemas/sushi" xmlns="http://www.niso.org/schemas/sushi/counter" Created="2017-03-01T00:00:00" ID="1">
    - <sus:Requestor>
        <sus:ID>fd84f1394a1605e5ecac0605be2a8bfc</sus:ID>
        <sus:Name/>
        <sus:Email/>
    </sus:Requestor>
    - <sus:CustomerReference>
        <sus:ID>id77081</sus:ID>
        <sus:Name/>
    </sus:CustomerReference>
    - <sus:ReportDefinition Release="4" Name="BR2">
        - <sus:Filters>
            - <sus:UsageDateRange>
                <sus:Begin>2017-03-01</sus:Begin>
                <sus:End>2017-03-31</sus:End>
            </sus:UsageDateRange>
        </sus:Filters>
    </sus:ReportDefinition>
</ReportRequest>
```

Example of a successful XML response file

```xml
<?xml version="1.0"?>
<ns3:ReportResponse xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/" xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:ns3="http://www.niso.org/schemas/sushi/counter" ID="1" Created="2017-04-30T17:03:28.761Z" xsi:type="ns3:CounterReportResponse">
  <Requestor xmlns="http://www.niso.org/schemas/sushi">
    <ID>eresources.library@rmit.edu.au</ID>
    <Name/>
    <Email/>
  </Requestor>
  <CustomerReference xmlns="http://www.niso.org/schemas/sushi">
    <ID>AAMR00273370</ID>
    <Name/>
  </CustomerReference>
  <ReportDefinition xmlns="http://www.niso.org/schemas/sushi" Release="4" Name="JR1">
    <Filters>
      <UsageDateRange>
        <Begin>2017-03-01</Begin>
        <End>2017-03-31</End>
      </UsageDateRange>
    </Filters>
  </ReportDefinition>
  <ns3:Report>
    <Report ID="pinnacle.allenpress.com_journal1" Created="2017-04-30T17:03:00.000Z" xmlns="http://www.niso.org/schemas/counter" Name="JR1" Title="Journal Report 1" Version="4">
      <Vendor>
        <Name>Southern Economic Association</Name>
        <ID>http://pinnacle.allenpress.com</ID>
        <Contact>
          <Contact>Southern Economic Association</Contact>
          <E-mail>pinnaclesupport@allenpress.com</E-mail>
        </Contact>
        <WebSiteUrl>http://pinnacle.allenpress.com</WebSiteUrl>
      </Vendor>
      <Customer>
        <Name>RMIT Univ Bundoora</Name>
        <ID>AAMR00273370</ID>
        <ReportItems>
          <ItemIdentifier>
            <Type>DOI</Type>
            <Value>10.4158/cecr</Value>
          </ItemIdentifier>
          <ItemIdentifier>
            <Type>Proprietary</Type>
            <Value>cecr</Value>
          </ItemIdentifier>
          <ItemIdentifier>
            <Type>Print_ISSN</Type>
            <Value>2376-0605</Value>
          </ItemIdentifier>
          <ItemPlatform>Allen Press Pinnacle</ItemPlatform>
          <ItemPublisher>American Association of Clinical Endocrinologists</ItemPublisher>
          <ItemName>AACE Clinical Case Reports</ItemName>
          <ItemDataType>Journal</ItemDataType>
```

Examples of an XML response file with an error

```xml
<?xml version="1.0"?>
- <rr:ReportResponse xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance" xmlns:s="http://schemas.xmlsoap.org/soap/envelope/" xmlns="http://www.niso.org/schema/counter"
  xmlns:rr="http://www.niso.org/schemas/sushi/counter" Created="2017-05-09T01:02:28" ID="56737db8-8d84-46e5-a23a-8de43842662c">
   - <Exception xmlns="http://www.niso.org/schemas/sushi">
        <Number>1000</Number>
        <Severity>Info</Severity>
        <Message>ERROR: Requestor ID should contain 32 digits with 4 dashes (xxxxxxxx-xxxx-xxxx-xxxx-xxxxxxxxxxxx)</Message></Message>
        <HelpUrl>http://www.scholarlyiq.com/Sushi.aspx</HelpUrl>
        <Data xsi:nil="true"/>
     </Exception>
   - <s:Requestor xmlns:s="http://www.niso.org/schemas/sushi">
        <s:ID>c265b03f-deef-4673-804e</s:ID>
        <s:Name/>
        <s:Email/>
     </s:Requestor>
   - <s:CustomerReference xmlns:s="http://www.niso.org/schemas/sushi">
        <s:ID>667</s:ID>
        <s:Name/>
     </s:CustomerReference>
   - <s:ReportDefinition xmlns:s="http://www.niso.org/schemas/sushi" Name="BR1" Release="4">
      - <s:Filters>
         - <s:UsageDateRange>
              <s:Begin>2017-03-01</s:Begin>
              <s:End>2017-03-31</s:End>
           </s:UsageDateRange>
        </s:Filters>
     </s:ReportDefinition>
     <rr:Report xsi:nil="true"/>
  </rr:ReportResponse>
```
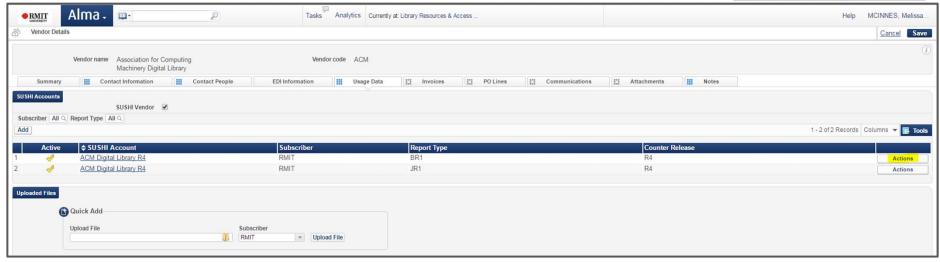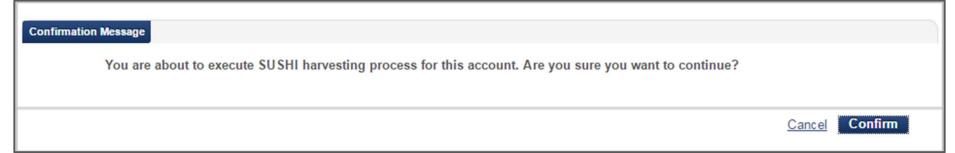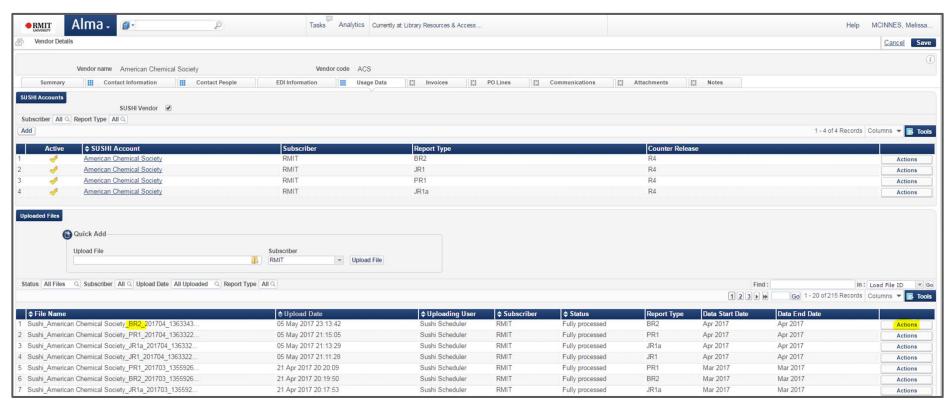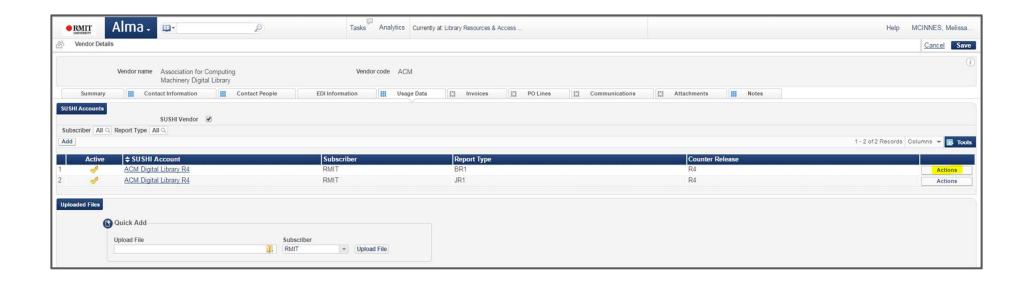
```xml
<?xml version="1.0" encoding="UTF-8"?>
<errorMessage> Connection reset </errorMessage>
```

Harvesting COUNTER reports

View and manage reports received
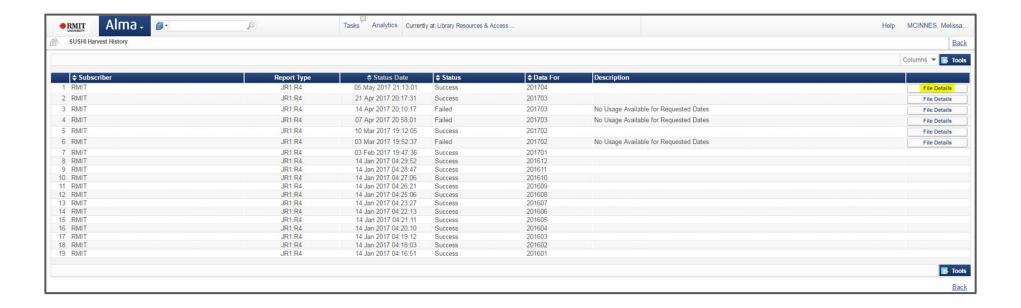
View a history of these account-specific job runs

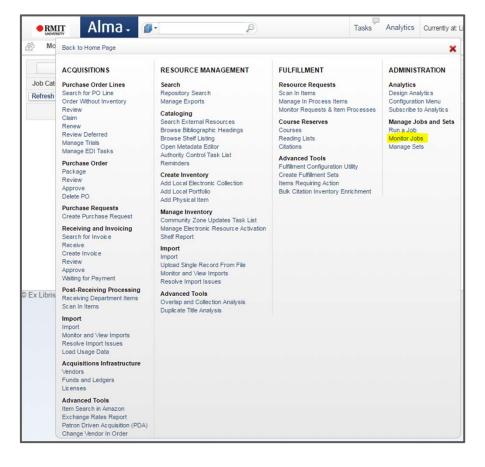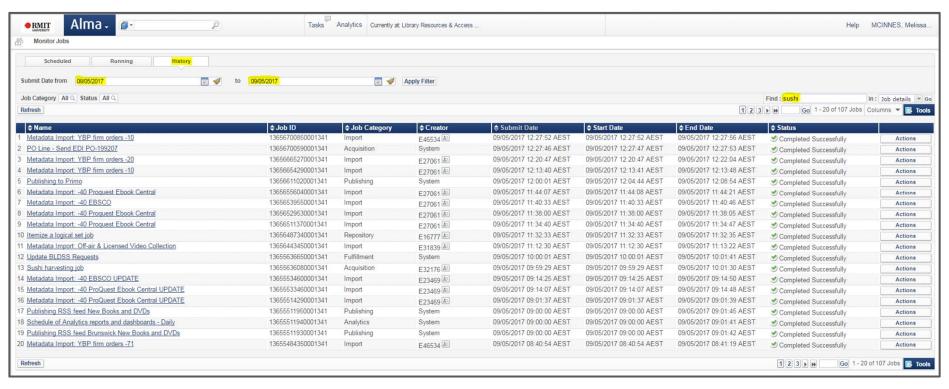View the report of response from the Vendor

Check SUSHI Harvesting job report

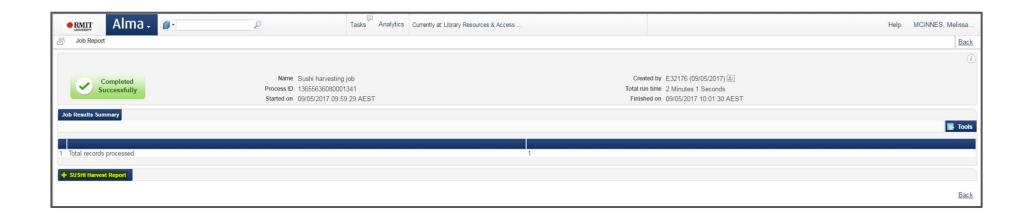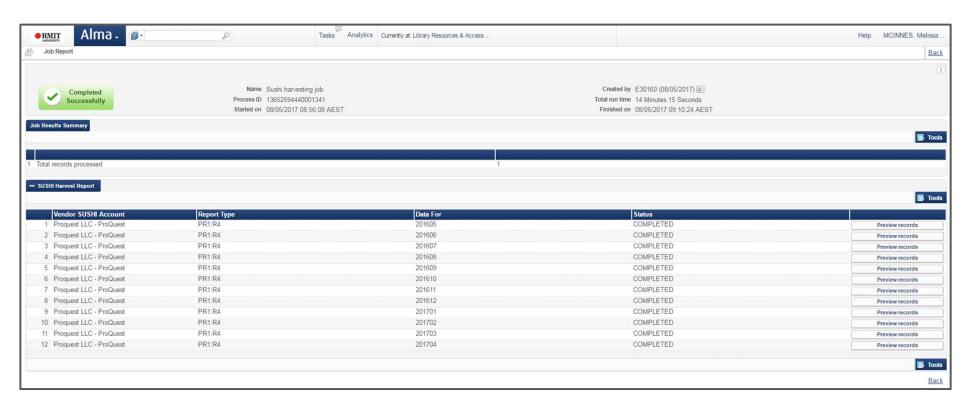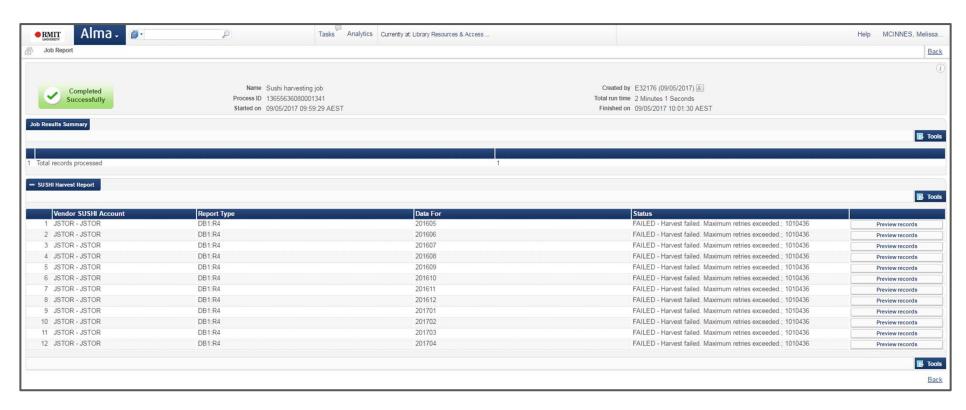# Find the Job

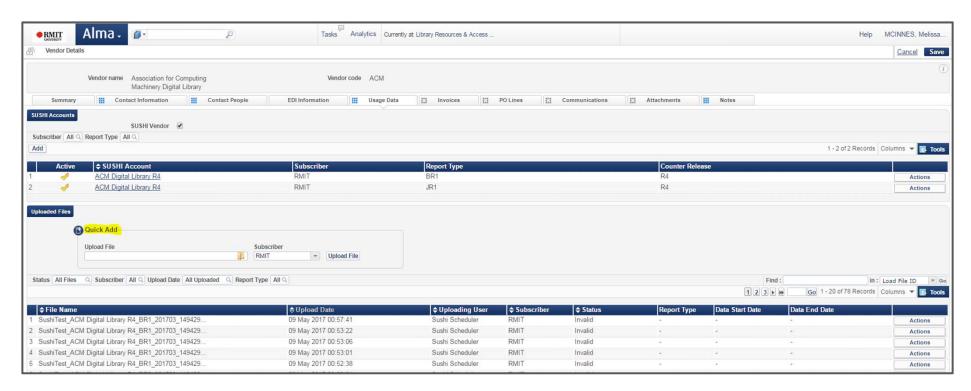# Expand the SUSHI Harvest Report

Successful SUSHI harvest

Unsuccessful SUSHI harvest

ANZREG
Australia & New Zealand Regional ExLibris Group

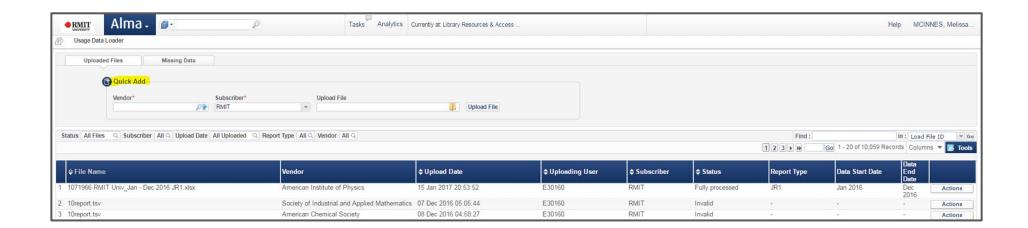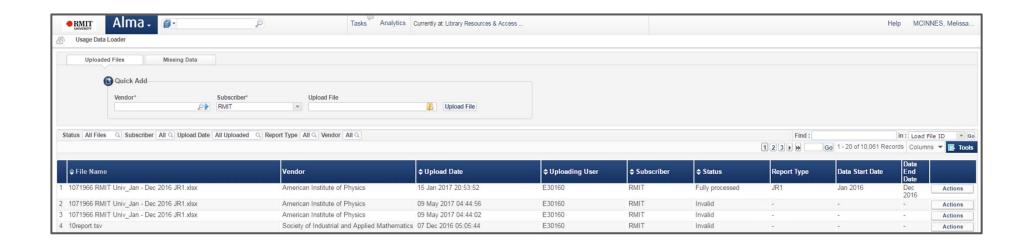|	Vendor SUSHI Account	Report Type	Data For	Status	
1	JSTOR - JSTOR	DB1:R4	201605	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
2	JSTOR - JSTOR	DB1:R4	201606	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
3	JSTOR - JSTOR	DB1:R4	201607	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
4	JSTOR - JSTOR	DB1:R4	201608	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
5	JSTOR - JSTOR	DB1:R4	201609	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
6	JSTOR - JSTOR	DB1:R4	201610	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
7	JSTOR - JSTOR	DB1:R4	201611	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
8	JSTOR - JSTOR	DB1:R4	201612	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
9	JSTOR - JSTOR	DB1:R4	201701	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
10	JSTOR - JSTOR	DB1:R4	201702	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
11	JSTOR - JSTOR	DB1:R4	201703	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records
12	JSTOR - JSTOR	DB1:R4	201704	FAILED - Harvest failed. Maximum retries exceeded.; 1010436	Preview records

Manually Loading COUNTER Reports from the Vendor area

Manually Loading COUNTER Reports from the Usage Data Loader area

Successful Manual Load

Overlapping data alert

Confirmation Message

The following overlapping data was found. Note that this data will be deleted if you continue with the current download process.   Report TypeJR1   Counter Release:R4   Publishers: Acoustical Society of America   Platform: Scitation   Publishers: American Association of Physicists in Medicine   Platform: Scitation   Publishers: AIP Publishing   Platform: Scitation   Publishers: AVS: Science & Technology of Materials, Interfaces, and Processing   Platform: Scitation   Publishers: American Association of Physics Teachers   Platform: Scitation   Publishers: The Society of Rheology   Platform: Scitation   Publishers: Laser Institute of America   Platform: Scitation   Publishers: American Crystallographic Association, Inc.   Platform: Scitation   Data Start Date Jan 2016   Data End Date Jan 2016

Cancel   **Confirm**

Manual Load error message example

Manual Load error message example

Missing Data table