

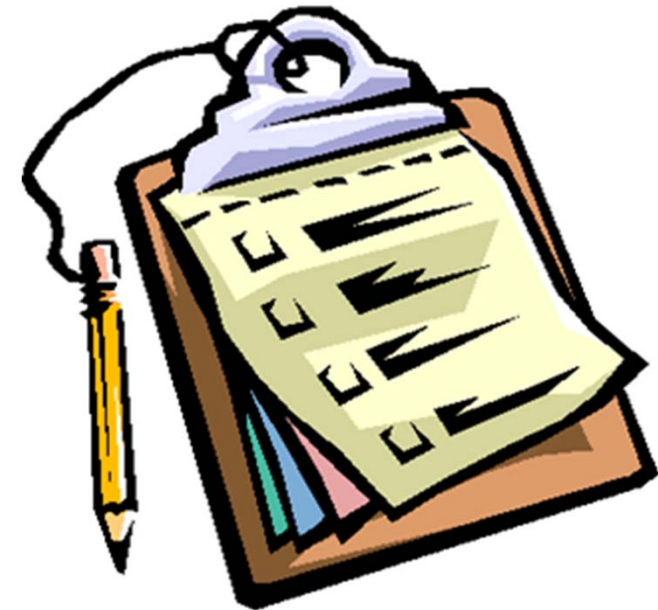
COUNTER reports in ALMA

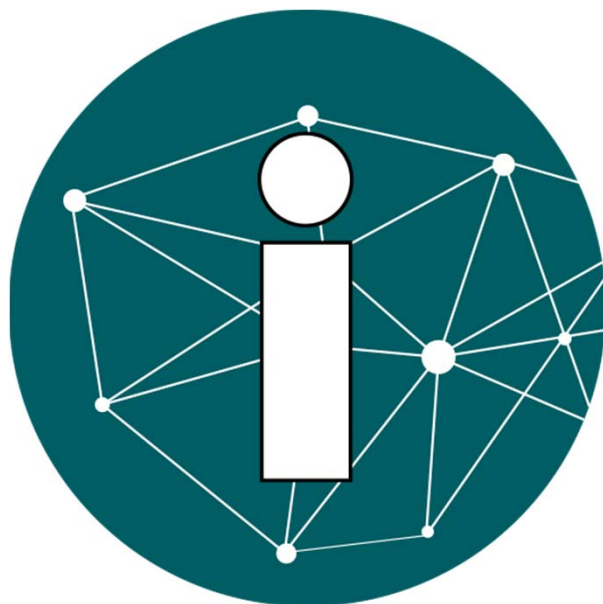
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2017 ANZREG Conference

AGENDA

- **Why load COUNTER reports?**
- **Background**
- **Alma preparation/process**
- **Online Demo**
- **Troubleshooting**
- **Analytics Reports**
- **The Future**
- **Q & A**





Objectives

Why do we want to load COUNTER reports in ALMA?

- Time-saving
- Timely access
- Single data location
- Usage Reports
- Cost per Use Reports
- Decision making

Background

- Previously used USTAT
 - Not available for all eJournal vendors
 - Only available for JR1 & DB1 reports
 - Could not add new SUSHI vendors



AND/OR

- Manual spreadsheets
 - Time consuming process
 - Very large spreadsheets for each resource type to make data available in a pivot table

ALMA Preparation

- Coming from USTAT OR starting new
- Report types & gathering information

Supported COUNTER Report Types

Report Type	Description	COUNTER Release	Manual Upload (xlsx, xls, csv, txt, tsv formats)	SUSHI Harvest or Manual Upload (xml format)
BR1	Book Report: Successful Title Requests by Month and Title	R4	Y	Y
BR2	Book Report: Successful Section Requests by Month and Title	R4	Y	Y
BR3	Book Report: Access Denied to Content Items by Month, Title, and Category	R4	Planned	Planned
BR4	Book Report: Access Denied to Content Items by Month, Platform, and Category	R4	Planned	Planned
BR5	Book Report: Total searches by Month and Title	R4	Planned	Planned
DB1	Database Report: Searches, Result Clicks, and Record Views by Month and Platform	R3	Y	Y
DB1	Database Report: Searches, Result Clicks, and Record Views by Month and Platform	R4	Y	Y
DB2	Database Report: Access Denied by Month, Database, and Category	R4	Planned	Planned
JR1	Journal Report: Successful Full-Text Article Requests by Month and Journal	R3/R4	Y	Y
JR1 GOA	Journal Report: Successful Gold Open Access Full-Text Article Requests by Month and Journal	R4	Y	Y
JR1a	Journal Report: Successful Full-Time Article Requests from an Archive by Month and Journal	R3/R4	Y	Y
JR2	Journal Report: Access Denied to Full-Text Articles by Month, Journal, and Category	R4	Planned	Planned
JR5	Journal Report: Successful Full-Text Article Requests by Year-of-Publication (YOP) and Journal	R4	Y	Y
MR1	Multimedia Report: Successful Full Multimedia Content Unit Requests by Month and Collection	R4	Planned	Planned
PR1	Total searches, result clicks, and record views by Month and Platform (previously DB3)	R4	Y	Y

ALMA Preparation

- Spreadsheet to gather information

Vendor code to use in Alma	<u>ALMA DETAIL</u>														
	SUSHI														
	JR1	JR1 GOA	JR1a	JR2	JR5	DB1	DB2	BR1	BR2	BR3	BR4	BR5	PR1	MR1	JR1



Biggest Decisions

- Which vendor to use for set up of SUSHI account/s ?
- To manually upload reports to ALMA or not ?



Troubleshooting

- Connection Issues
- Harvesting Issues
- Manual Load Issues
- Online SUSHI test
- Missing Data Table
- Known issues list



ALMA Processes

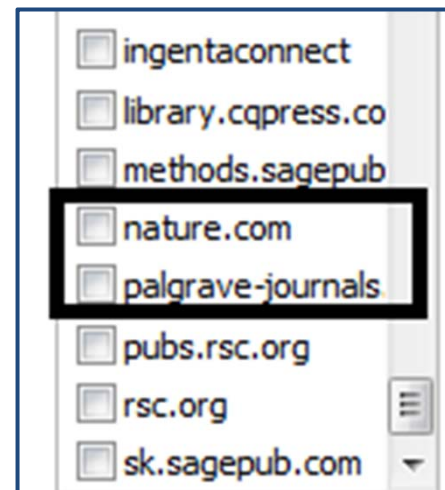
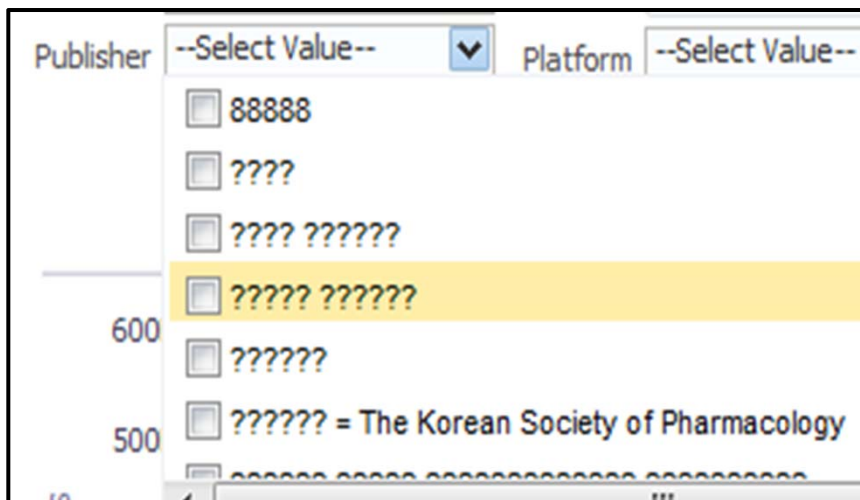
- Managing SUSHI accounts
- Managing SUSHI harvesting
- Manually uploading COUNTER data

ONLINE DEMONSTRATION

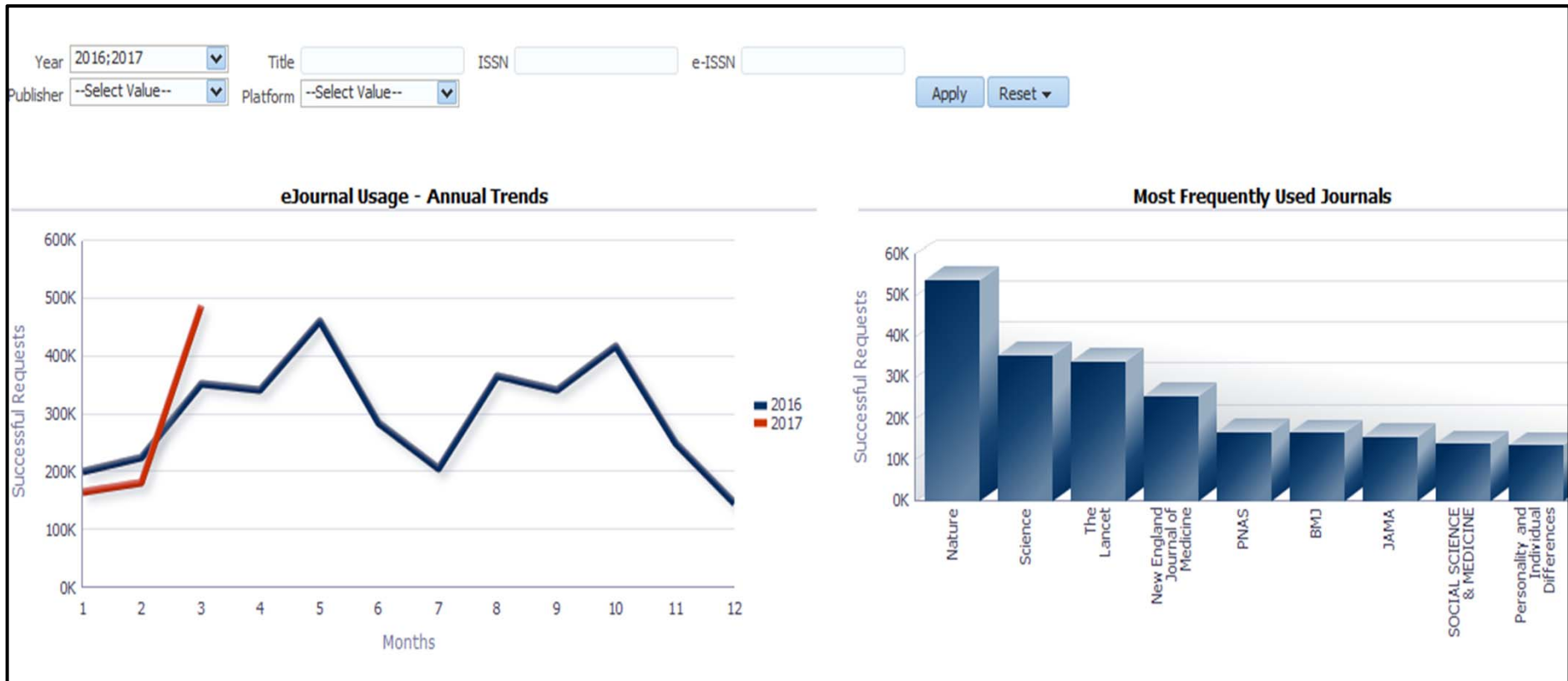
Analytics Reports

Need to think about what reports you need

- Usage Reports
 - Exactly what is coming from vendor/provider
 - Platform & Publisher are from vendor/provider
 - Journals report table very large
 - Show trends
 - Review most or least frequently used



Sample Usage reports



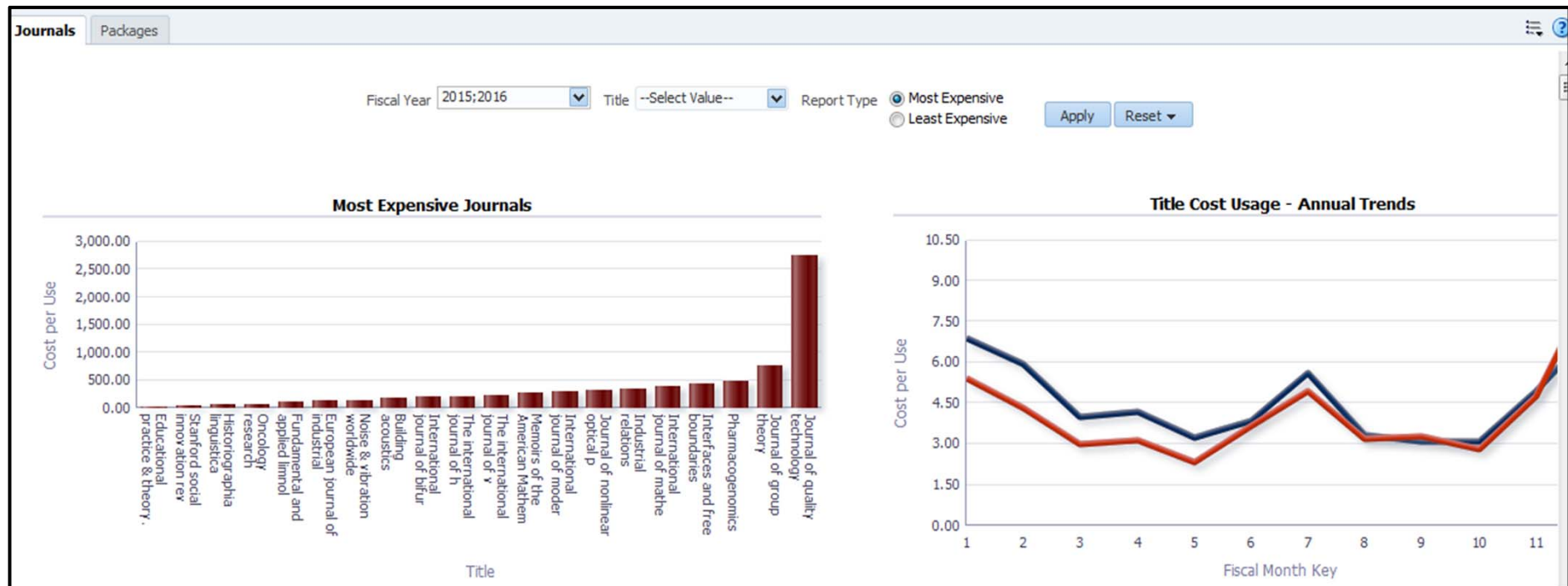
Analytics Reports

- Cost per Use Reports
 - Cost
 - Usage
 - Estimated Usage
 - Cost per Use
 - Metadata Type in PO Line = Journal or Package (based on Order Line Type)

- Can be used to show trends
- Review most or least expensive
- Still more investigation to be done



Sample Cost per Use reports





The Future

- Additional report types supported
- More known issues to be fixed
- Salesforce cases

- How to
 - Share new SUSHI details
 - Share issues & troubleshooting resolutions
 - Report issues

- COUNTER RELEASE 5



Further Information

COUNTER (Counting Online Usage of Networked Electronic Resources) compliant usage statistics is explained here:

<https://www.projectcounter.org/>

For more information about SUSHI:

<http://www.niso.org/workrooms/sushi/>

Managing COUNTER-Compliant Usage Data

[https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/Alma_Online_Help_\(English\)/Acquisitions/090Acquisitions_Infrastructure/010Managing_Vendors/Managing_COUNTER-Compliant_Usage_Data](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/Alma_Online_Help_(English)/Acquisitions/090Acquisitions_Infrastructure/010Managing_Vendors/Managing_COUNTER-Compliant_Usage_Data)

Usus - a community website on library usage

<http://www.usus.org.uk/>

Questions?

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THANK YOU