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### Since Last ANZREG: The Power of the Ex Libris Community

>110

ARL Libraries
Using at least one
Ex Libris product

>910

Institutions signed for Alma

>3,300

Institutions using Summon & Primo

>50 M

Alma API Calls Per Month

# An Active, Interconnected Customer Community

>35

Leganto customers

>250

Institutions using Rosetta worldwide

>2 M

Registered campusM users

>1,000

Ideas submitted on the Ex Libris Idea Exchange



### Since Last ANZREG: A Strategic Year for Ex Libris



Strengthened Alma product leadership



Enriched discovery content and technology



Extended integration with academic systems



Enhanced community collaboration



Advanced synergies with ProQuest

### Since Last ANZREG: Accelerating Library Innovation



- Launched Alma UX initiative
- Increased usage of Alma Mobile
- Completed support for digital resources in Alma



- Broad, shared content offering in Summon & Primo
- Summon integration with Alma
- Fast adoption of the new Primo UI
- Enhanced discovery services (exploration, analytics)



- Extended workflows of Rosetta-Alma-Primo
- Enhanced collaboration with Rosetta Advisory Group
- New streamlined implementation process

>50 M Alma API calls per month

>26 K Library staff using Alma

>6.5 M
Avg. searches
per day

>100 Customers on new Primo UI

>1000 TB preserved by Rosetta

**ExLibris** 

### Since Last ANZREG: Extending Libraries Reach



- Integrated Leganto and SIPX to help institutions improve learning affordability
- Extensive use by librarians, instructors, and students
- Enhanced workflows with Alma, Primo, campusM



- Extended integration to Alma, Primo, and Leganto
- Major new customers across US, Australia, Europe
- Migrated to Ex Libris Technology Stack and cloud







>50 K

Leganto users worldwide

>200 K

Resource list page views per month

>2 M

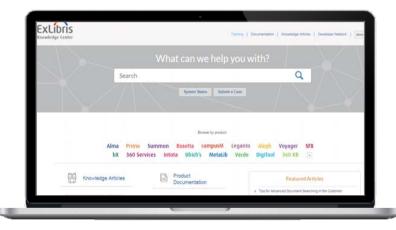
Registered campusM users

>740 K
Page views on campusM apps

### **Enhancing Customer Satisfaction**



- Integrated customer experience across products
- Exceeded cloud performance
- Enriched the customer knowledge center
- Established new Canadian & Chinese data centers
- Reached milestone in FedRAMP compliance in Alma & Primo





>7,000
Institutions
hosted on the
Ex Libris cloud

>9,000
Satisfaction surveys by customers

>91%
Customer
support
satisfaction rate

>6,000
KB collections available for customers































Integrated workflows
Enhanced productivity
Budget optimization
Advanced analytics

























Advanced library services, integration with campus systems, superior user experience, mobility

























Enhanced partnership: Resource lists creation & fulfilment, scale up to support all courses, copyrights automation

























Research data services, data management and preservation, new research paths via exploration

























Support for institutional goals:
Learning affordability, student engagement















### The Power of Collaboration



Industry expertise



Software expertise



**ProQuest Synergies** 



Infrastructure



Supporting platforms



Putting libraries at the heart of teaching, learning, and research





Product extensions



Product feedback



Industry advocacy



Institution voice <u>IIII</u>







Idea Exchange



Product **Working Groups** 



Community **Testing** 



Community **Events** 



Developer Network



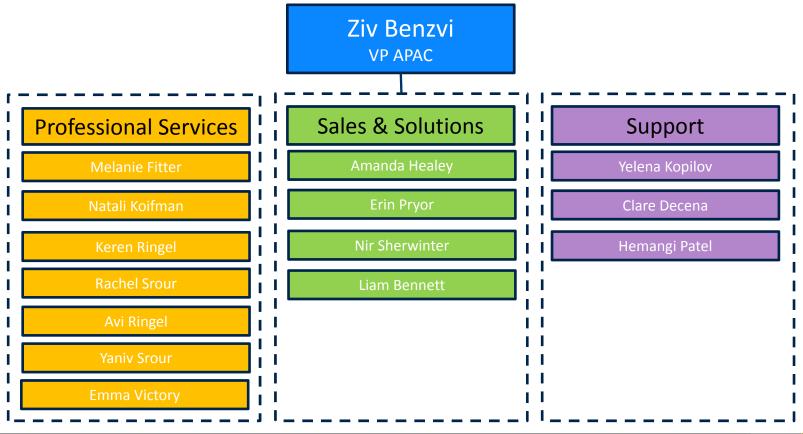


# **Strengthening Ex Libris Presence in ANZ**





### **Strengthening Ex Libris ANZ Operations Across All Functions**



### **ANZ Continuous Success with Alma**

# **ANZ Alma Customers**

- 66 x Institutions
- 2 x State Libraries
- 2 x Consortia
- 1 x National Library

### 66 x Institutions in ANZ have already adopted Alma











































# **Growing CampusM Community**













**ExLibris** 

# **Extending Rosetta footprint in ANZ**



#### **National Library**

 National Library of New Zealand and Archive



#### **State Library**

- State Library of New South Wales
- State Library of Victoria
- State Library of Queensland



### **Academic Library**

Victoria University of Wellington

Across different types of Libraries





