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Automatic system alerts on Primo

or, How to respond to a system outage in your sleep

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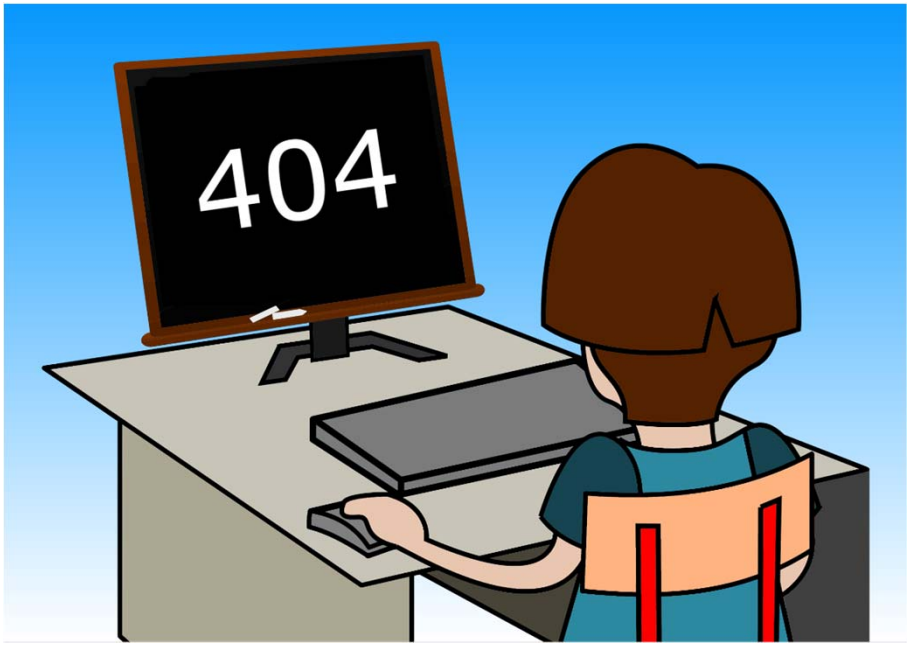
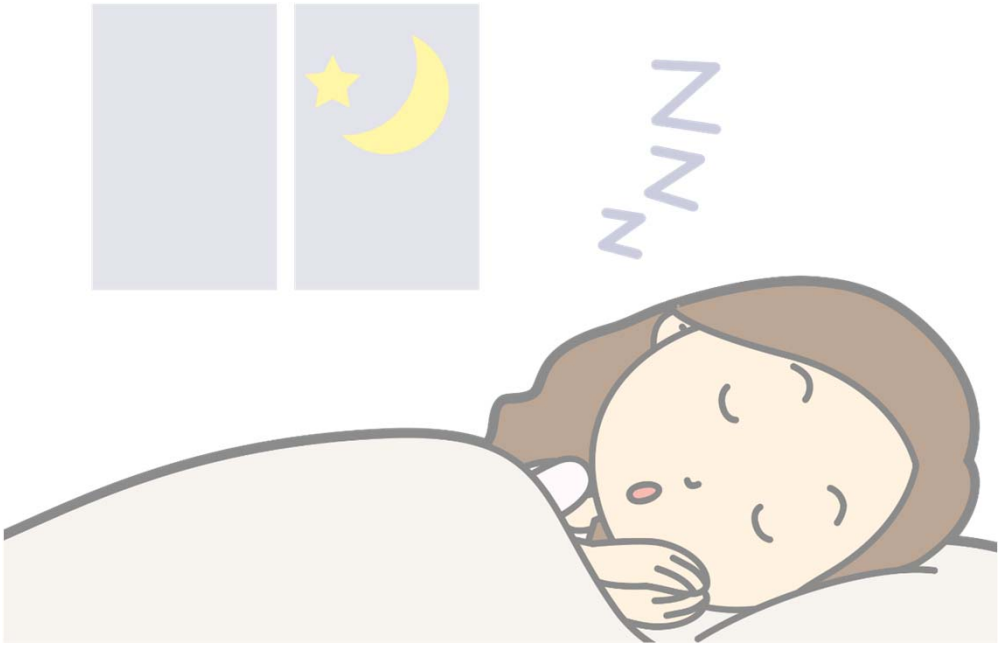
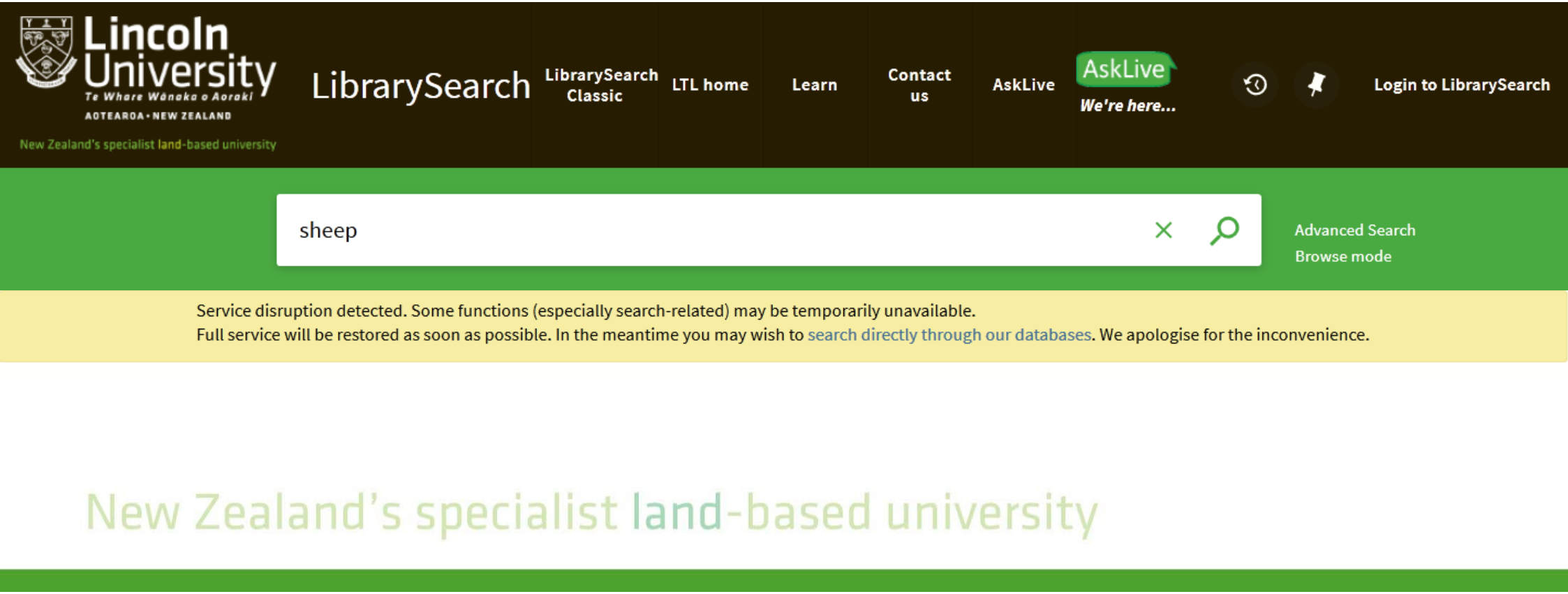
New Zealand's specialist land-based university

The problem

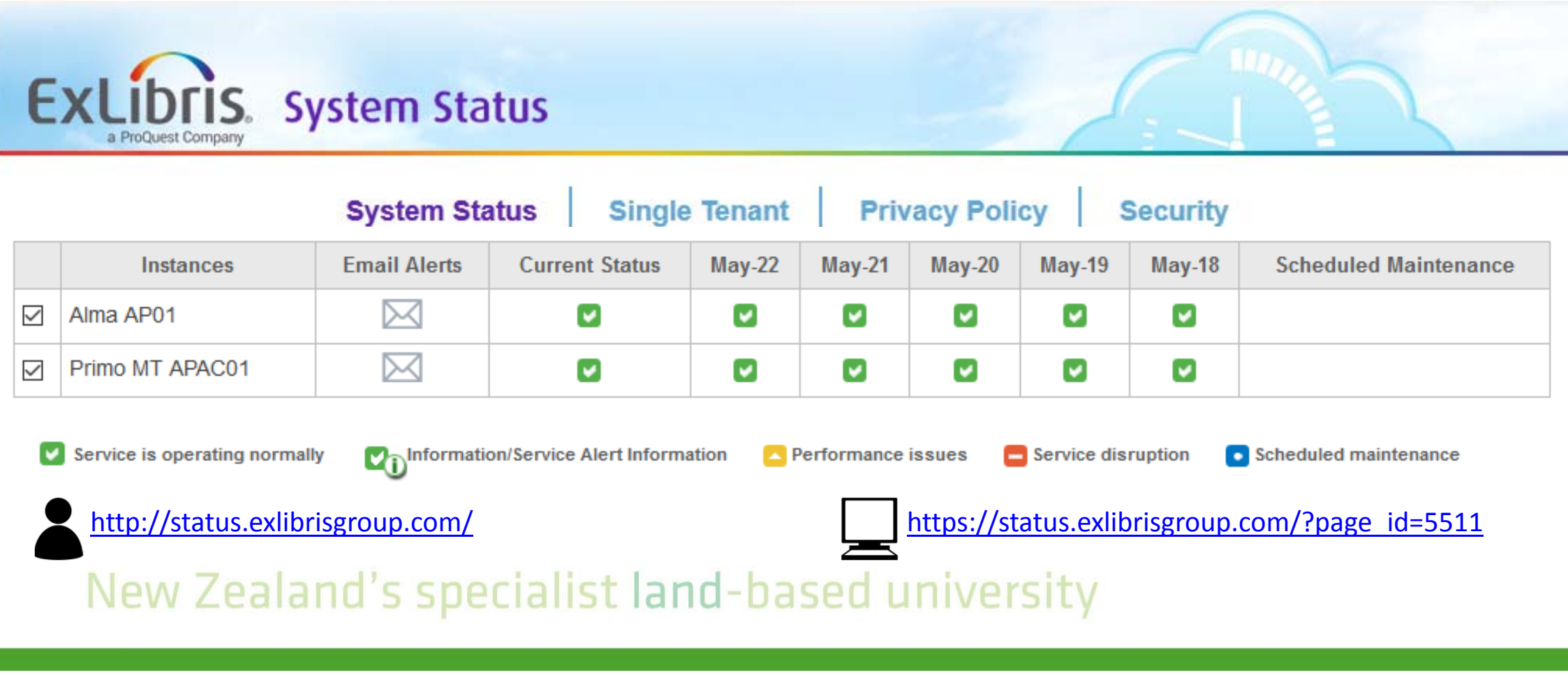




The solution



Step 1 – System status



Step 2 – Access the API

```
function getStatus($url,$envs) {
        global $use_cached_data, $curlopt_ssl_verifypeer;
        if ($use_cached_data == true) {
                $result = checkCache($url.$envs);
        } else {
                $result = false;
        }
        if (!$result) {
                $data = "act=get_status&client=xml&envs=".$envs;
                $ch = curl_init($url);
                curl_setopt($ch, CURLOPT_RETURNTRANSFER, true);
                curl_setopt($ch, CURLOPT_HTTPHEADER, array('Content-Type: application/x-www-form-urlencoded'));
                curl_setopt($ch, CURLOPT_POST, true);
                curl_setopt($ch, CURLOPT_POSTFIELDS, $data);
                curl_setopt($ch, CURLOPT_SSL_VERIFYPEER, $curlopt_ssl_verifypeer);
                $result = curl_exec($ch);
                curl_close($ch);
                if (!$result) {
                        $result = getCache($url.$envs);
                } else {
                        createCache($url.$envs,$result);
                }
        }
        return $result;
}
```

Step 3 – Parse the results

```
$status = simplexml_load_string(getStatus($url,$envs));

foreach($status->instance as $i) {
		if ($i->attributes()->service == "Alma") {
			$status_A = (array)($i->attributes()->status);
			$note_A = preg_replace('/\s/',' ',(string)($i->schedule));
		}
		if ($i->attributes()->service == "Primo") {
			$status_P = (array)($i->attributes()->status);
			$note_P = preg_replace('/\s/',' ',(string)($i->schedule));
		}
}

$status_A = $status_A[0];
$status_P = $status_P[0];

$pattern = '/(\d*-\w{3}-\d{4} UTC \d*:\d{2}:\d{2})(.*)/';
if (preg_match($pattern,$note_A,$match_A)) {
		$note_A = explode('UTC', $match_A[2]);
		$note_A = $note_A[count($note_A)-1];
		$note_A = $match_A[1]. ' ' . $note_A;
		$note_A = strip_tags($note_A);
		$note_A = preg_replace('/[^a-zA-Z0-9:.,-]/',' ',$note_A);
}
```

Step 4 – .js.php

```
status_A = '<? echo $status_A; ?>';
note_A = '<? echo $note_A; ?>';
status_P = '<? echo $status_P; ?>';
note_P = '<? echo $note_P; ?>';

if (status_A == "PERF" || status_A == "ERROR" || status_A == "MAINT") {
		theAlert = theAlert + 'Automated note: <strong>' + '<? echo $readable_status[$status_A]; ?>' + '</strong>';
		if (status_A == "MAINT") {
			theAlert = theAlert + ' in progress';
		} else {
			theAlert = theAlert + ' detected';
		}
		theAlert = theAlert + '. Some functions (eg requests, renewals, availability statuses, and/or links to full-text) may be ';
		if (status_A == "PERF") {
			theAlert = theAlert + 'slow';
		} else {
			theAlert = theAlert + 'temporarily unavailable';
		}
}
if (status_P == "PERF" || status_P == "ERROR" || status_P == "MAINT") {
		theAlert = theAlert + 'Automated note: <strong>' + '<? echo $readable_status[$status_P]; ?>' + '</strong>';
		if (status_P == "MAINT") {
			theAlert = theAlert + ' in progress';
		} else {
```

Step 5 – DOM

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```
function warningNote(warningText) {
        var warningPlace = document.getElementsByTagName("prm-search-bar")[0];
        var warningNote = document.createElement("div");
        warningNote.id = "warningNote";
        warningNote.className = "bar alert-bar layout-align-center-center layout-row";
        warningNote.innerHTML = warningText;
        warningPlace.parentNode.insertBefore(warningNote,warningPlace.nextSibling);
}
```

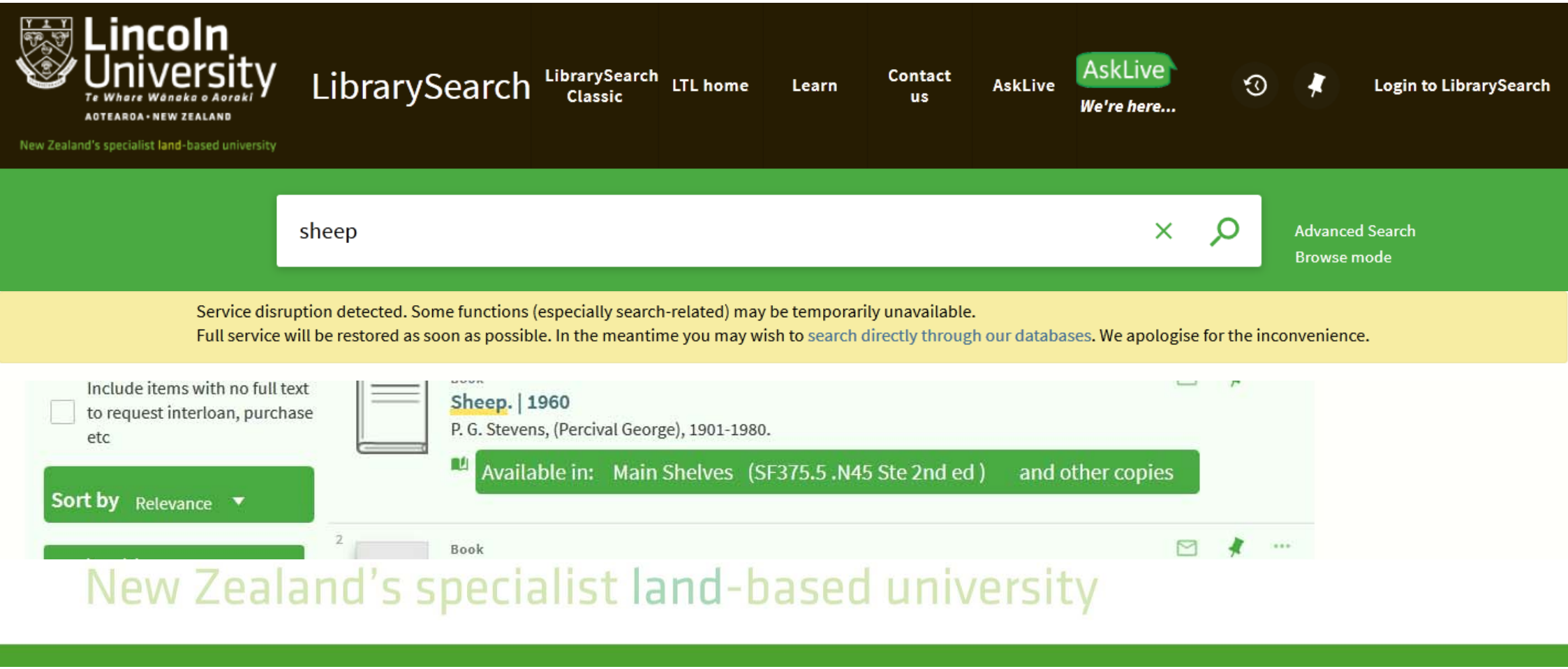
Step 6 – Angular JS

```
(function () {
   "use strict";
   'use strict';
   var app = angular.module('viewCustom', ['angularLoad']);

/* Begin prmMainMenuAfter */
            app.component('prmMainMenuAfter', {
                        bindings: { parentCtrl: '<' },
                        controller: function($scope) {
            /* Add in Warning Note script */
                                    setTimeout(function() {
                                                var y = document.getElementsByTagName("script")[0];
                                                var z = document.createElement("script");
                                                z.type = "text/javascript";
                                                z.async = true;
                                                z.src = "https://yourdomain.edu/path/to/warningnote/warningnote.js.php"; // your url here!
                                                y.parentNode.insertBefore(z, y);
                                    }, 3000);       // add note 3 seconds after main menu loads - modify to suit your environment
            /* End Warning Note */
                                    }
            });
/* End prmMainMenuAfter */

})();
```

Live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LibrarySearch
LibrarySearch Classic
LTL home
Learn
Contact us
AskLive
AskLive
We're here...
Login to LibrarySearch
sheep
Advanced Search
Browse mode
Service disruption detected. Some functions (especially search-related) may be temporarily unavailable.
Full service will be restored as soon as possible. In the meantime you may wish to search directly through our databases. We apologise for the inconvenience.
Include items with no full text to request interloan, purchase etc
Sort by Relevance
Sheep. | 1960
P. G. Stevens, (Percival George), 1901-1980.
Available in: Main Shelves (SF375.5 .N45 Ste 2nd ed) and other copies
2
Book
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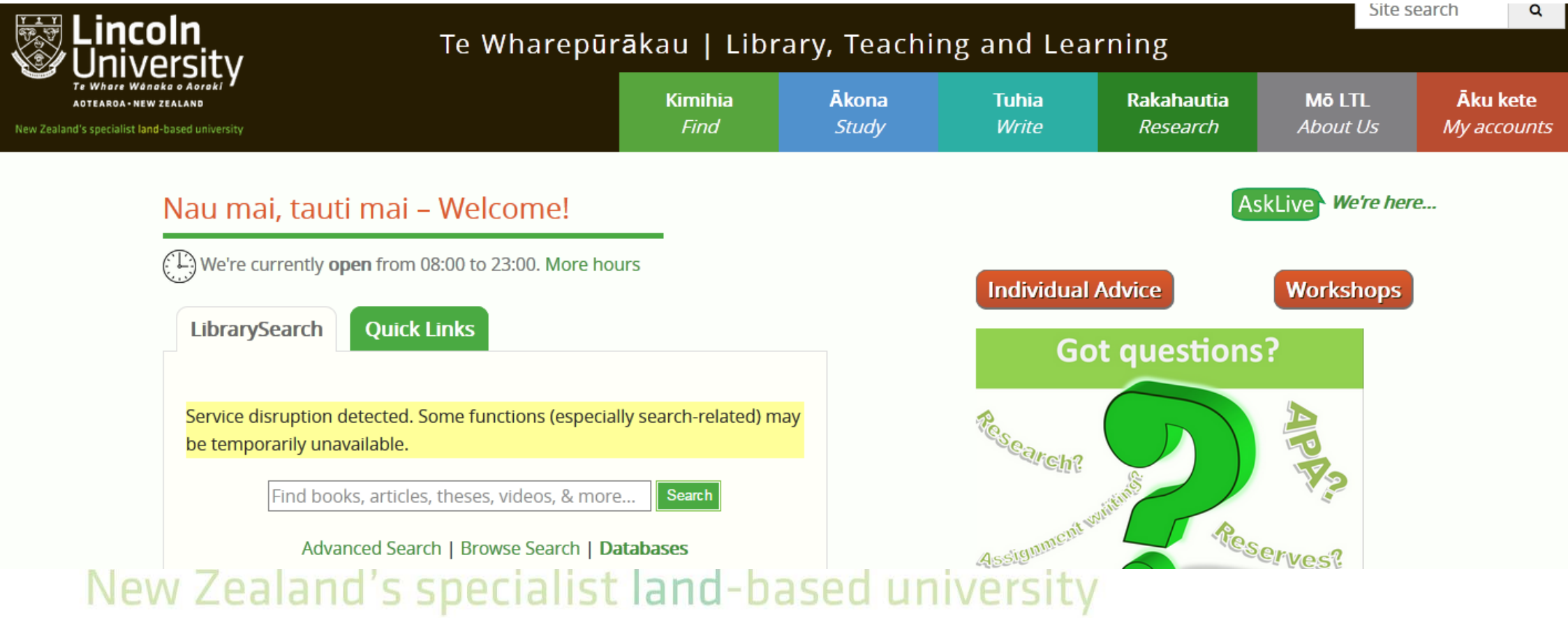
Bonus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Site search
Te Wharepūrākau | Library, Teaching and Learning
Kimihia Find
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Mō LTL About Us
Āku kete My accounts
Nau mai, tauti mai – Welcome!
We're currently open from 08:00 to 23:00. More hours
LibrarySearch
Quick Links
Service disruption detected. Some functions (especially search-related) may be temporarily unavailable.
Find books, articles, theses, videos, & more...
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AskLive We're here...
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Config

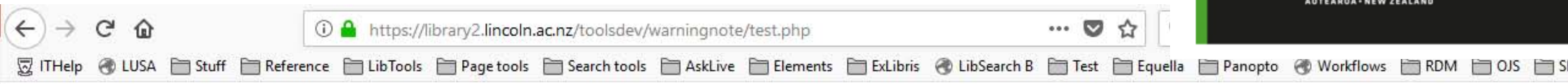
```
<?php
$alma = ""; // eg "Alma AP01";
$primo = ""; // eg "Primo MT APAC01";
$use_cached_data = true;
$cache_folder = 'cache/';
$cache_seconds = 1 * 60;
$manual_note = "warningnote.txt";

$curlopt_ssl_verifypeer = true;

$readable_status = array(
                'OK' => 'Operating normally',
                'PERF' => 'Performance issues',
                'ERROR' => 'Service disruption',
                'MAINT' => 'Scheduled maintenance',
                'SERVICE' => 'Operating normally but note: ',
);

$auto_apology = "Full service will be restored as soon as possible. In the meantime you may wish to search directly through our databases.
We apologise for the inconvenience."; //remember to escape any double-quotes eg \"
?>
```

Test page



Are all files present?

- ✓ **cache.php:** present and accounted for.
- ✓ **config.php:** present and accounted for.
- ✓ **status.php:** present and accounted for.
- ✓ **warningnote.js.php:** present and accounted for.

Is your configuration correct?

Check these settings and make any edits necessary in config.php.

- ? Your **Alma instance** is recorded as: Alma AP01
- ✗ Your **Primo instance** is not defined.
- ✗ You **are not** using the caching functionality. It's recommended to change $use_cached_data to *true* to avoid overloading the API, especially if your site is heavily used.
- ✓ You can add a **manual note** to the file: warningnote.txt. Currently this file contains the text: "This is a test manual note. Usually you'll want a blank file."
- ? **Automated statuses** will be described as: "Performance issues", "Service disruption", or "Scheduled maintenance" (with some elaboration per warningnote.js.php).
- ? Automated warnings will **conclude** with: "Full service will be restored as soon as possible. In the meantime you may wish to search directly through our databases. We apologise for the inco

Can you communicate with other websites?

- ✓ You can **post data** to other websites (or at least to https://httpbin.org/post) and receive the response.

Is caching working?

Code: https://github.com/LincolnUniLTL/warningnote