LA TROBE UNIVERSITY

ANZREG
Australia & New Zealand Regional ExLibris Group

Primo: what does Multi Tenanted, Local and Direct do for me

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ANZREG Seminar 12 February 2016

CRICOS Provider 00115M

Outline

- Background
- Primo at State Library of Victoria (local installation)
- Primo at La Trobe University (SaaS implementation)
- Advantages / disadvantages of both

My Background

- **La Trobe University:** Deputy Director, Research & Collections (2015-)
  2 Divisions: Research Team ; Collections & Access Team
  (53 staff). Went live with Alma and Primo on 29 January 2015
- **La Trobe University**: Digital infrastructure manager (2012-2014)

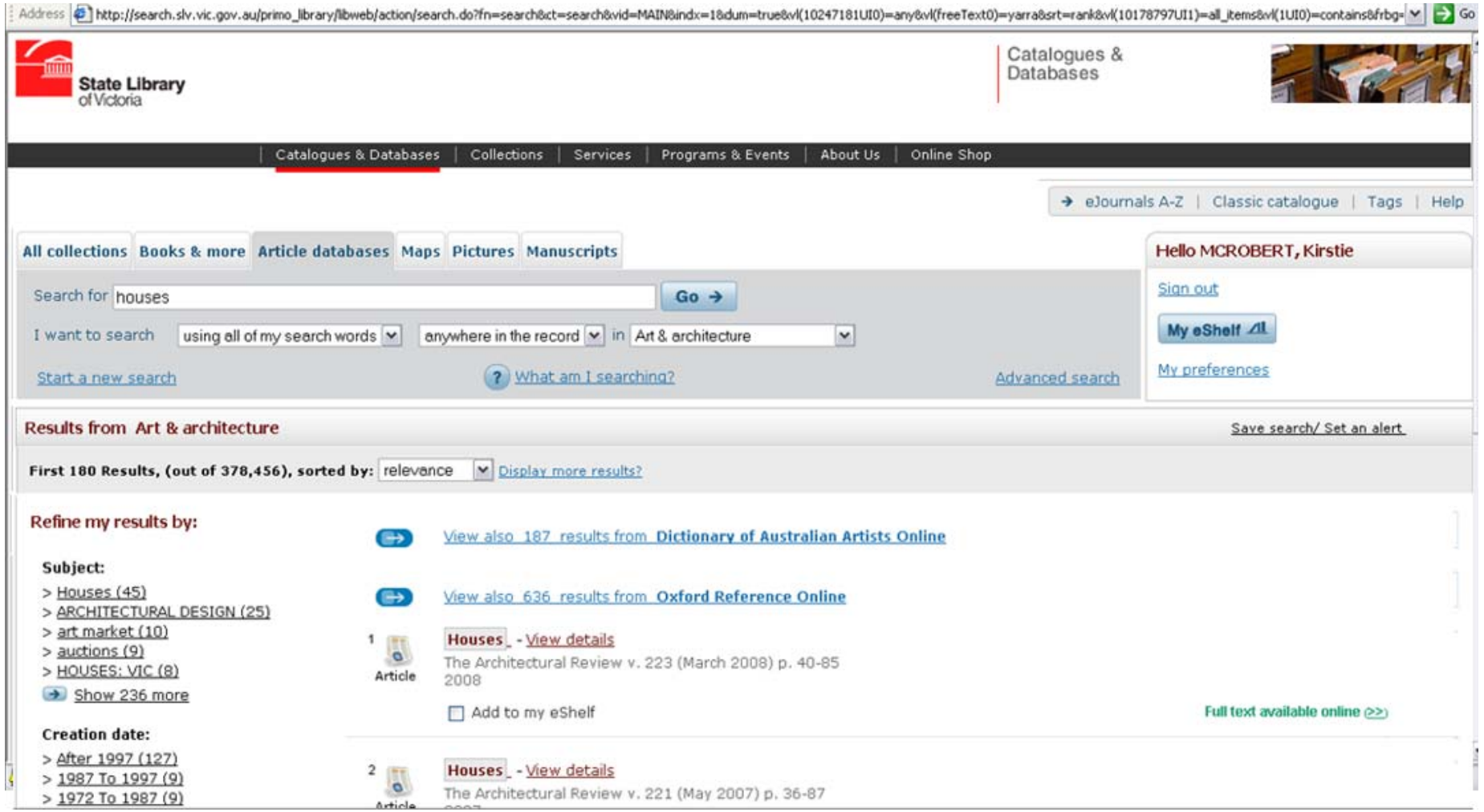
  Library discovery/systems team; audio-visual & copyright team; repository team (12 staff). Initiated project to move from Millennium & Summon to Alma & Primo in 2014.
- **State Library of Victoria**: Business Applications Development manager (2009-2012)
  Web development; Voyager, DigiTool, Primo, SFX, MetaLib; database management; applications development (10 staff)
- **Monash University :** Library Systems Manager (2000-2009)
  Library system; Web development; Lectures Online; IT Support (16 staff)

Primo at State Library of Victoria (Primo local)

- **Primo version 2 - implemented in 2009 with OPAC via Primo connecting to Voyager OPAC**
- **Highly customised web presence**
- **Ambitious SLV21 Program (2007-2011) to implement new systems: DigiTool, Primo, MetaLib and SFX.**
- **On-site requesting/callslip retrieval of local physical (closed) collections with complex/different instructions for some**
- **A number of specific physical collections/formats (eg. Manuscrips, pictures, maps, books, serials, AV material, realia, etc)**
- **Large/ambitious digitisation program**

Primo at State Library of Victoria

- **Customisations**
  - **Thumbnail images**
  - **Icons**
  - **Very specific fonts/styling/style guide**
  - **Request forms**
  - **Holdings (users can’t browse shelves of closed access items)**
  - **DigiTool integration**
  - **Direct Delivery integration**


Address
http://search.slv.vic.gov.au/primo_library/libweb/action/search.do?fn=search&ct=search&vid=MAIN&indx=1&dum=true&vl(10247181UI0)=any&vl(freeText0)=yarra&srt=rank&vl(10178797UI1)=all_items&vl(1UI0)=contains&frbg=
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Search for houses
Go
I want to search using all of my search words anywhere in the record in Art & architecture
Start a new search
What am I searching?
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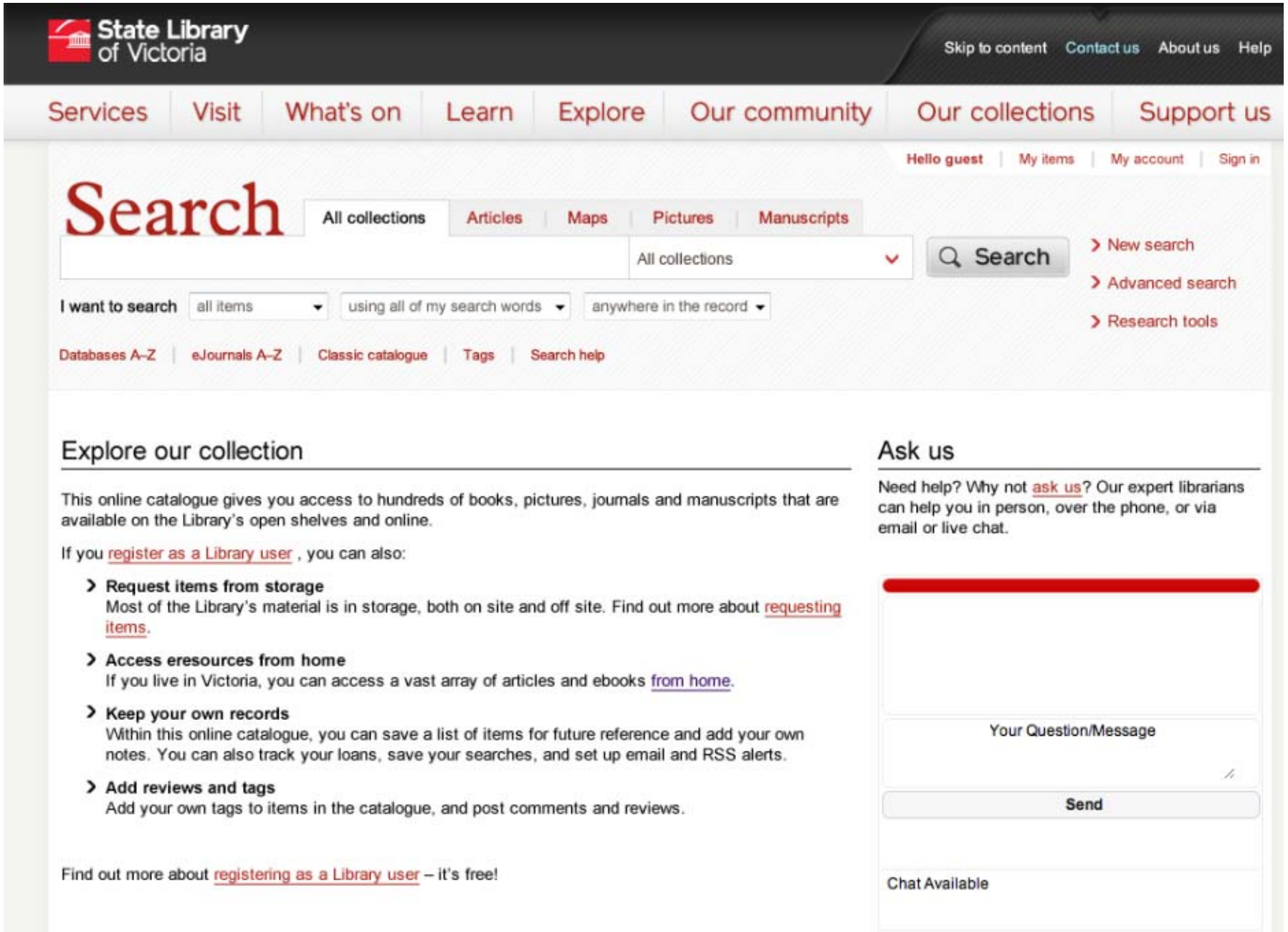
Results from Art & architecture
Save search/ Set an alert
First 180 Results, (out of 378,456), sorted by: relevance
Display more results?
Refine my results by:
Subject:
> Houses (45)
> ARCHITECTURAL DESIGN (25)
> art market (10)
> auctions (9)
> HOUSES: VIC (8)
Show 236 more
Creation date:
> After 1997 (127)
> 1987 To 1997 (9)
> 1972 To 1987 (9)
View also 187 results from Dictionary of Australian Artists Online
View also 636 results from Oxford Reference Online
1
Article
Houses - View details
The Architectural Review v. 223 (March 2008) p. 40-85
2008
Add to my eShelf
Full text available online
2
Houses - View details
The Architectural Review v. 221 (May 2007) p. 36-87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Primo at State Library of Victoria

6

Manuscript

Papers, 1909-1949. [manuscript].

Bernard O'Dowd 1866-1953.
1909-1949

Available

Phone 8664 7009 to arrange delivery from Manuscripts Collection

(MS BOX 2762/1)

Locations Request Details Comments & tags More

7

MSS finding aid

Papers, ca. 1900-1974. [manuscript]

Bernard Heinze Sir, 1894-1982.
ca. 1900-1974

View online

Online resource Details Comments & tags More

Primo at State Library of Victoria

1

Picture

Football. [picture]

Melbourne : Hugh George for Wilson and MacKinnon June 12, 1875

Available online

2

Book

Swan Reach Football Club, centenary 1892-1992.

[Bairnsdale, Vic.] : Swan Reach Football Club Centenary Committee 1992

Available

Request from onsite storage

Bomber (Elwood, Vic.)

Elwood [Vic.] : Sporting Links for the Marketing Dept. of the Essendon Football Club 1995-

Checking holdings

Find on shelf in Journals & Magazines

(MAG 796.33206 B63E) Check other locations below

Request
Details
Send to
Email

Recent issues

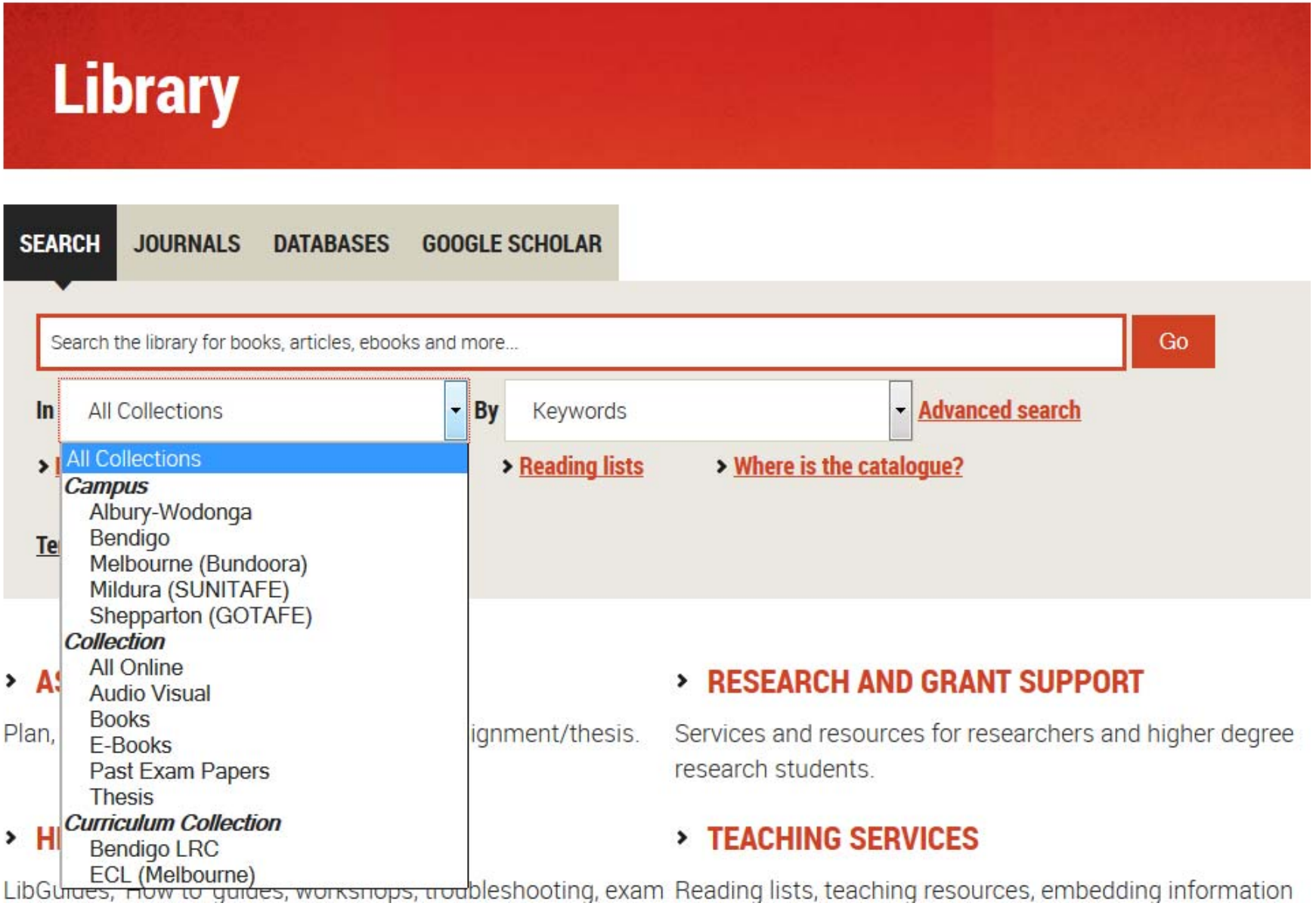
Serial - Find on shelf in Journals & Magazines (MAG 796.33206 B63E)
no. 61 (2011 Dec.)
no. 60 (2011 Mar.)
Community magazine 2010
no. 59 (2010 Dec.)
no. 58 (2010 Apr.)
no. 57 (2009 Dec.)
no. 56 (2009 Aug.)
no. 55 (2009 June)
no. 54 (2009 Apr.)
no. 53 (2008 Dec.)
no. 52 (2008 Aug.)
no. 51 (2008 June)
no. 50 (2008 Apr.)
State Library of VictoriaFind on shelf in Journals & Magazines*(MAG 796.33206 B63E)May be available*
State Library of Victoria**Request from onsite storage***(PER 796.33206 B63E)Available*
Holdings note: Three per yearno. 1 (1995 Apr./May)-no. 6 (1996 Aug./Sept.),no. 7 (1997 Mar./Apr.)-no. 11 (1998

Primo at La Trobe University (Multi-tenanted Saas)

- **Organisational restructure in 2014**
  - knowledge had to be transparent and transferrable
- **Less staff**
- **No dedicated Systems Librarian (or unit) any more**
- **Systems work is part of Discovery and Systems Services team (including e-resources and troubleshooting)**
- **Do minimal styling (once)**
- **Needed a fully integrated system (Alma & Primo) for managing everything on once place**
- **ICT/University strategy to move systems to the Cloud**

Primo at La Trobe University (Multi-tenanted Saas)

- **Basic styling**
- **Initial search box located on our home page (search scopes, etc)**
- **My Account link on home page**
- **Working through gradual changes – Alma; activating e-resources; reading lists, ILL have been the focus**
- **2 views only (OPAC and LATROBE/MAIN)**
- **Our focus for searching is e-resources and PCI ; with some customisation of search parameters and collections**
- **No on-site v off-site views (authentication through ezproxy link)**


Library
SEARCH
JOURNALS
DATABASES
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All Collections
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Keywords
Advanced search
All Collections
Campus
Albury-Wodonga
Bendigo
Melbourne (Bundoora)
Mildura (SUNITAFE)
Shepparton (GOTAFE)
Collection
All Online
Audio Visual
Books
E-Books
Past Exam Papers
Thesis
Curriculum Collection
Bendigo LRC
ECL (Melbourne)
Reading lists
Where is the catalogue?
RESEARCH AND GRANT SUPPORT
Services and resources for researchers and higher degree research students.
TEACHING SERVICES
Reading lists, teaching resources, embedding information

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Library Search

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Library Home | How to Use Search | Take a Tour | Report a Problem |

global warming | All resources | Search | Advanced Search

Personalize your results

Edit

Search beyond our collection

Show Only

Full Text Online (301,374)
Peer-reviewed (136,461)
Physical items in the Library (626)
More options

Resource Type

Articles (187,825)
Newspaper Articles (94,543)
Reviews (19,284)
Conference Proceedings (6,907)
Books (4,865)
More options

Date

From To Refine

1000 2016

Show Hot Articles

Results 1 - 10 of **302,724** for **All resources**

Sorted by: Relevance

Book

Global Warming
L.H. Colligan | 2012 | Ebook Library.
Online access
View Online Details Get It

Book

Global Warming
Michael. Anderson | 2011 | Britannica Educational Publishing
Online access
View Online Details Get It

Book

Global warming
Glenn. Murphy | 2008
Available at Bundoora Library ECL General (Bundoora) (372.357 M978g)
Get It Details Browse the shelf

Book

Global Warming
Brian C. Black | 2010 | Gary Weisel
Online access
View Online Details Get It

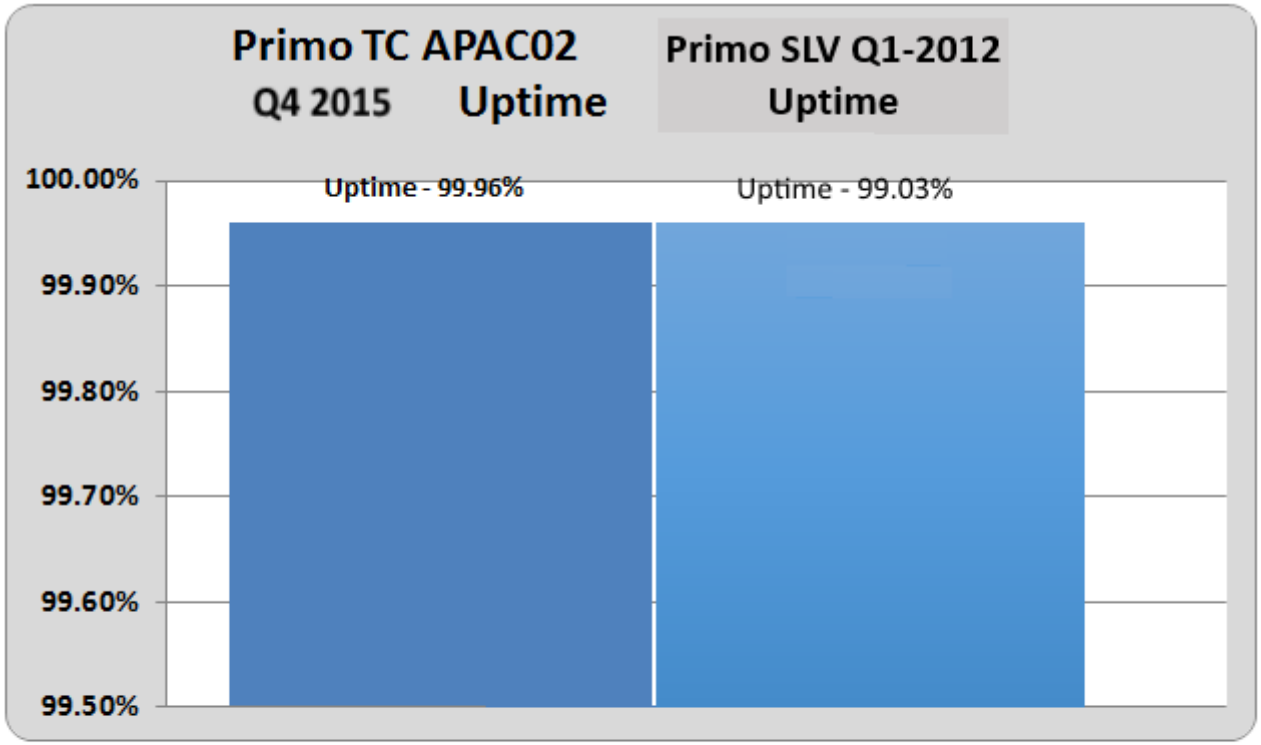
Book

Global warming
2000 | Justin Healey
Available at Albury-Wodonga Library Albury-Wodonga General (363.73874 GLO) **and other locations**
Get It Details Browse the shelf

Local v Saas Comparison

Primo local	Primo SaaS (Cloud)
Patches / upgrades to be applied by local IT staff (with knowledge of the system)	Automatic updates (3 per year)
Downtime required for scheduled upgrades; Notices required; other systems (Voyager) affected	Minimal downtime
Backups, etc set by IT department (may involve downtime)	Server continuity and backups managed by Ex Libris
Access to server back-end (depending on IT environment)	No access. Some changes require Support Incident.
Primo Back Office	Primo Back Office
Usage log files can be kept and analysed; Primo Analytics	Primo Analytics
Can schedule any jobs	Can schedule some jobs via Back Office
Local / fast response	Server located in Singapore

Downtime issues



Source: Ex Libris: https://knowledge.exlibrisgroup.com/Primo/Product_Materials/Uptime_Reports

SLV: downtime reports and emails (Jan-Mar 2012)

Conclusion

- Productivity is up
- Some issues have taken months to resolve (but related to initial setup)
- We can’t make changes other sites have made
- Don’t have staff time for complex styling; javascript; programming on the server anyway
- Digital experience (web) team are busy with Digital Learning and Digital Literacies agenda
- Focus is on fast/better responses to users, rather than detailed customised interfaces
- Focus on bigger picture integration (eg. Alma with Finance/SIS, Reading Lists within LMS/Moodle, etc)
- Use of APIs instead of customised interfaces

Thank you

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