



Primo

Kevin Lin, Library Application Support

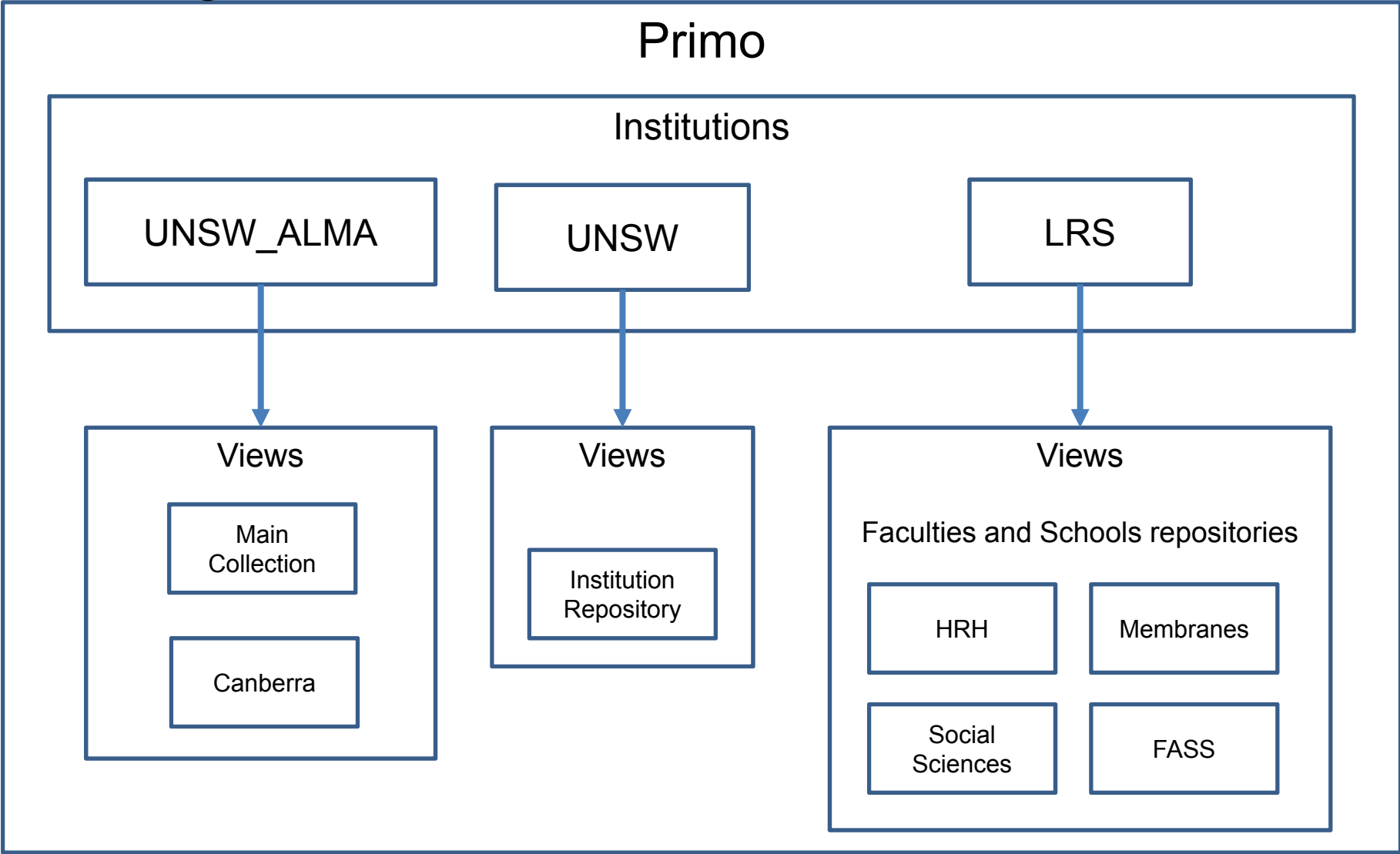
Never Stand Still

12 February, 2016

Background - Primo in UNSW

- Interface for main library collection since 2012
- Interface for institutional and local repositories
- Migrated from Aleph, Voyager and SFX
- Local customised JSP, tiles, CSS and scripts
- Multiple business units and teams to work with Primo
- Multiple institutions to serve library collections and institution repositories
- Interoperate with 3rd parties, e.g. CAVAL(D2D), Relais and repositories

Quick glance



Challenges (Current with Primo Local)

- Limited tools provided for FE customisations, up to individual preferences
- Incomplete/unavailable functions for customisations, e.g. myaccount/error layout, AtoZ page, Help files ... etc
- Require access to server for deployments and customisations
- Primo SP upgrade schedule, always falling behind and pending for fixes and features
- Limited Primo reporting, customised reporting relied on Google Analytics
- Overhead in system administration, i.e. disks spaces, log files clean up, backup and archives... etc

The Good, the Bad and the ... (Primo Multi-tenants)

The Good:

- Increase in performance and availability
- Siloed within work groups or teams
- Availability of Primo Analytics
- Reduce overhead in System administration/DBA
- Better integration?? Primo with Alma
- Quality instead of quantity
- Faster turnaround for fixes

The Good, the Bad and the... (cont'd)

(Primo Multi-tenants)

The Bad:

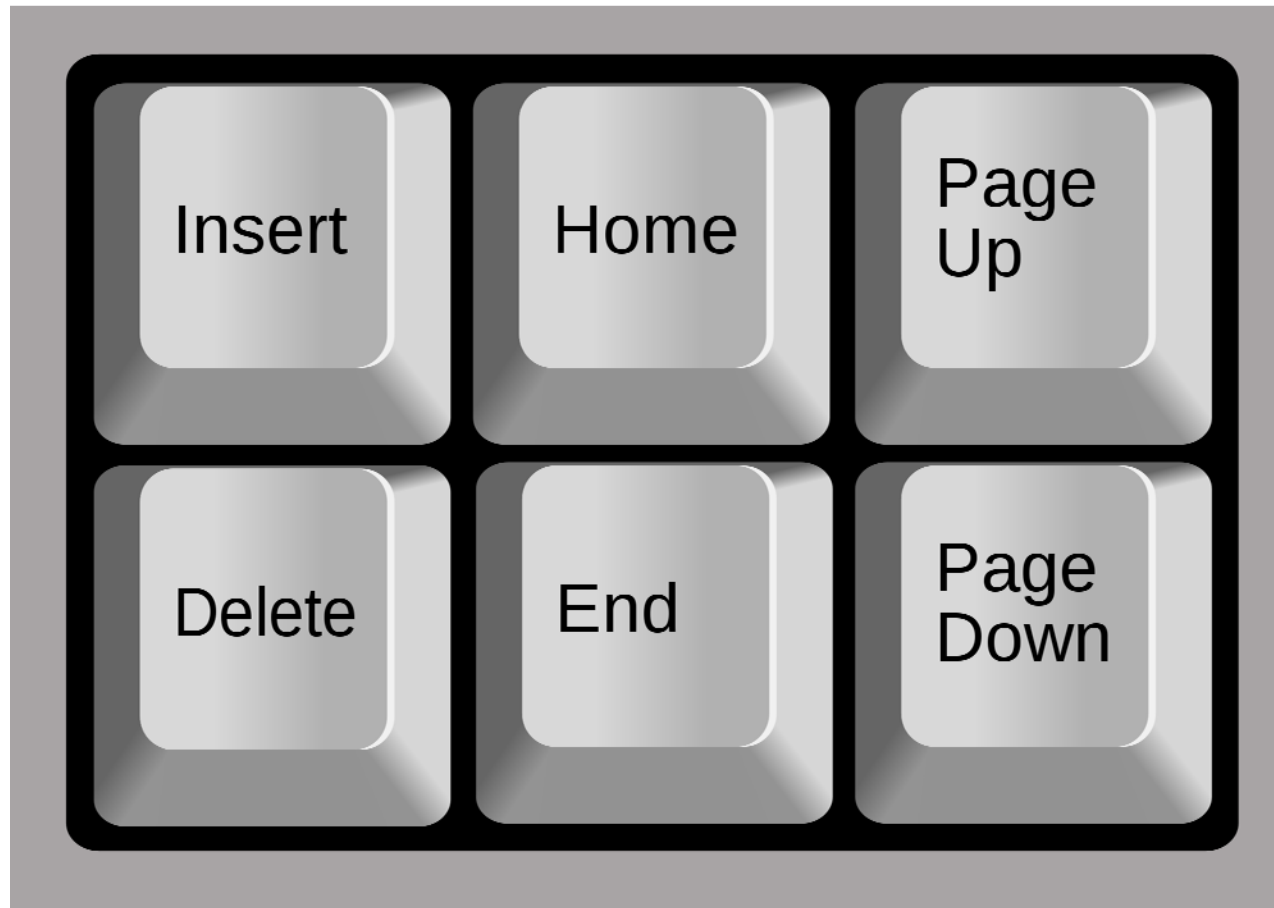
- Inconvenience to maintain multiple institutions
- No multiple logon, login and logout for job monitoring
- Duplications of assets/resources, prone to create inconsistencies, i.e. codes tables, FE files, scripts... etc.
- Apply changes from SP could be delayed or difficult
- HTTPS pages not working 100% (Improve with new UI)
- No access to log files, unable to carry out detail search query analysis
- No access to PDS, may create delays for development of institutional authentication policy/strategy

The Good, the Bad and the... (cont'd)

(Primo Multi-tenants)

The:

- Availability of filesplitter/enrichment process in Primo SaaS environment
- Primo patron information update and synchronisation, phones and emails
- The use of Google Analytics
- Inclusions of meta tags, dynamic server-side htmls or scripts, e.g. generated tokens
- Use of Primo xservice and RESTFUL API



Thank you