

PRIMO at the University of Auckland: a case study

Presented at ANZ-REG

**by John Garraway, Digital Services Manager,
from The University of Auckland Library**

January 2009

Academics

Post Graduates

Undergraduates

RESULTS

“This is an excellent resource and brings the search activity into one central place.”

“Have had only a quick search through these two sections but found what I wanted quickly and soooo easily! - wonderful! ”

“I used this after trying unsuccessfully to find readings for a course by searching individual databases. It gave me access to the articles I needed for my course. ”

ACADEMICS

“Its more user friendly than Voyager and requires less clicks to get to material.”

“Like the icons that show you the covers of books very much - very useful when trying to find a particular book. Also was good at picking up AS standards.”

“Overall an improvement from the previous system.”

POST GRADUATES

“Catalogue search was easy to use and consistently gave the results I wanted.”

“I think its a great improvement that the so-called search limits are now categories that can be selected easily once the search has been done, rather than going through a tedious process of choosing limits every time you try to look for something else from a drop down menu. ”

UNDERGRADUATES

Project Goal
Project Scope
Setting Decisions
Interface Design

DEVELOPMENT

Improve the overall efficiency and effectiveness of the Library's **resource discovery** processes and to **provide enhanced access**, within a fast-evolving Web environment, **to Library resources** for all members of the University of Auckland.

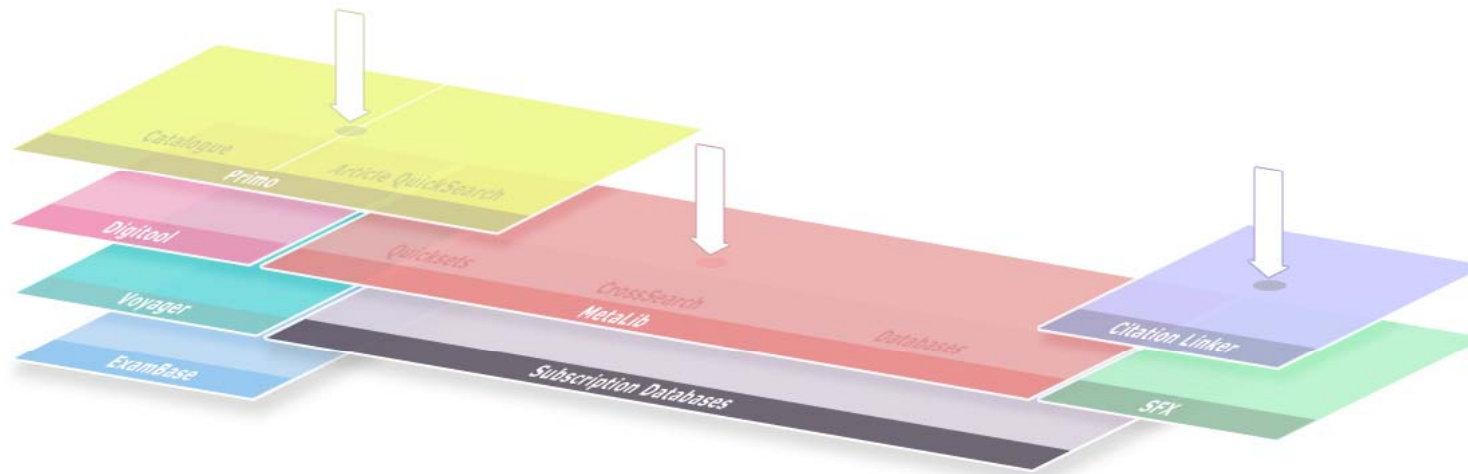
PROJECT GOAL

CONNECTING USERS WITH RESOURCES

USERS
INTERACTING
WITH
RESOURCES

Primo / Metalib Search Stack

Arrows indicate an application that can search down through the stack



Primo by Ex Libris - Windows Internet Explorer

http://lambda.auckland.ac.nz:1701/primo_library/libweb/action/search.do?vid=UOA1&tab=exam_papers&mode=Basic&fromLogin=true

Links Customize Links Google MSN.com

Primo by Ex Libris

THE UNIVERSITY OF AUCKLAND LIBRARY

Feedback Tell us what you think of LibrarySearch

LibrarySearch BETA

Home Catalogue Course Materials & Exam Papers Databases & Articles About LibrarySearch Citation Linker

Needle Library, Haystack College
You ask – we deliver

New Search | Tags | A-Z | Help

Library Collections Articles Course Materials e-Books Exam Papers e-Journals Theses Voyager Catalogue DigiTool Catalogue

Find

About this tab

New Search Advanced Search

Hello, Guest
[Sign in](#) for full access

[? Help](#) [My Preferences](#)

Library services

Help from a Librarian – Ask a Question
Contact a librarian personally, by E-mail, by chat or by phone. Schedule an individual meeting with a subject or an instruction librarian.

Borrow Items
How the circulation works: borrowing and returning items, loan periods, renewals and requests.

Research Assistance
How to do research at the library: learn how to use the library resources by completing an interactive tutorial.

Course Reserves
Get tips for your classes and find both print and media course reserved material.

Students with Disabilities
The university libraries are committed to serving all members. For special assistance: address library service desk, call or make an appointment.

Library News and Events

New Exhibition!
Meet the designer Karim Rashid and his products...
[Exhibit: Rise and Fall of the Slide Rule](#)

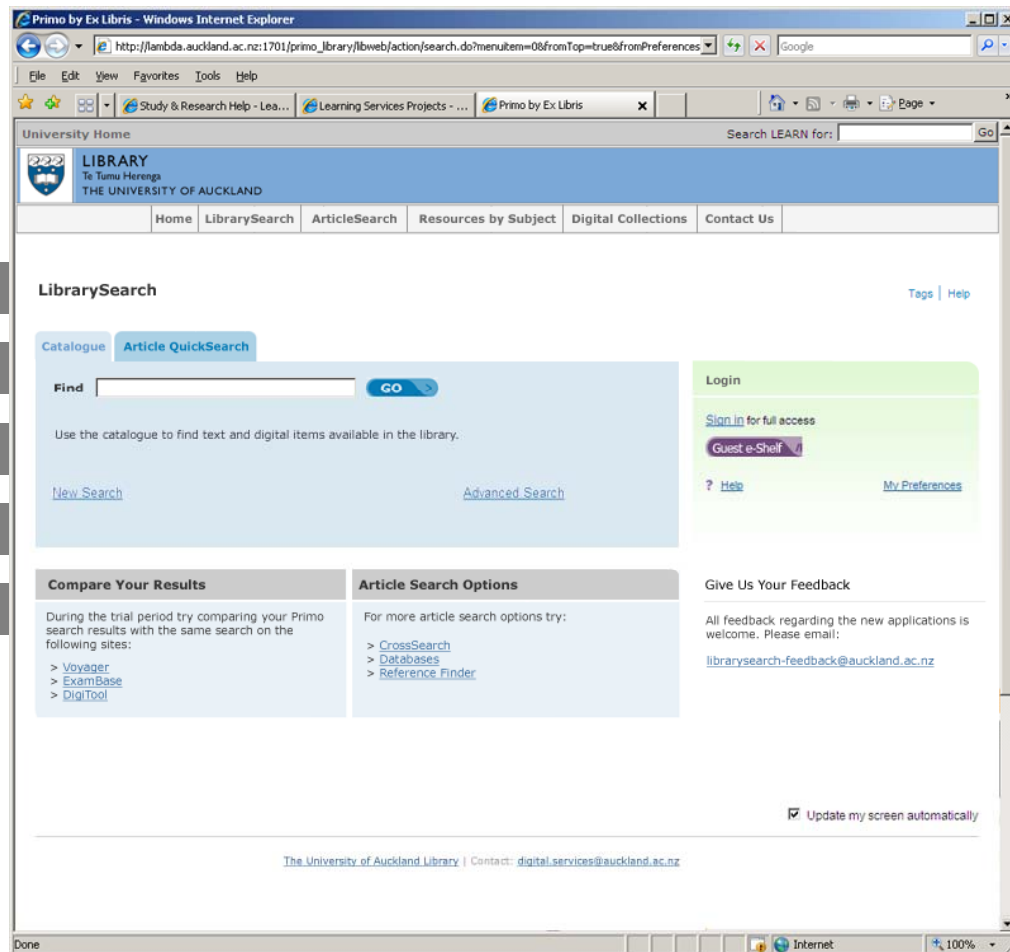
Activity hours

Monday-Thursday	07:30am-10:00pm
Friday	07:30am-06:00pm
Saturday	10:00am-06:00pm
Sunday	12 noon -06:00pm

[> Summer Semester Hours](#)
[> Semester Break Hours](#)

Internet 100%

start 3 Microsoft Office... 2 Microsoft Office... Microsoft Excel - Is... mock-ups Primo by Ex Libris - ... EN 12:03 p.m.



LibrarySearch Brand added

Go button resized

Form background added

Fonts standardised

Tile design modified

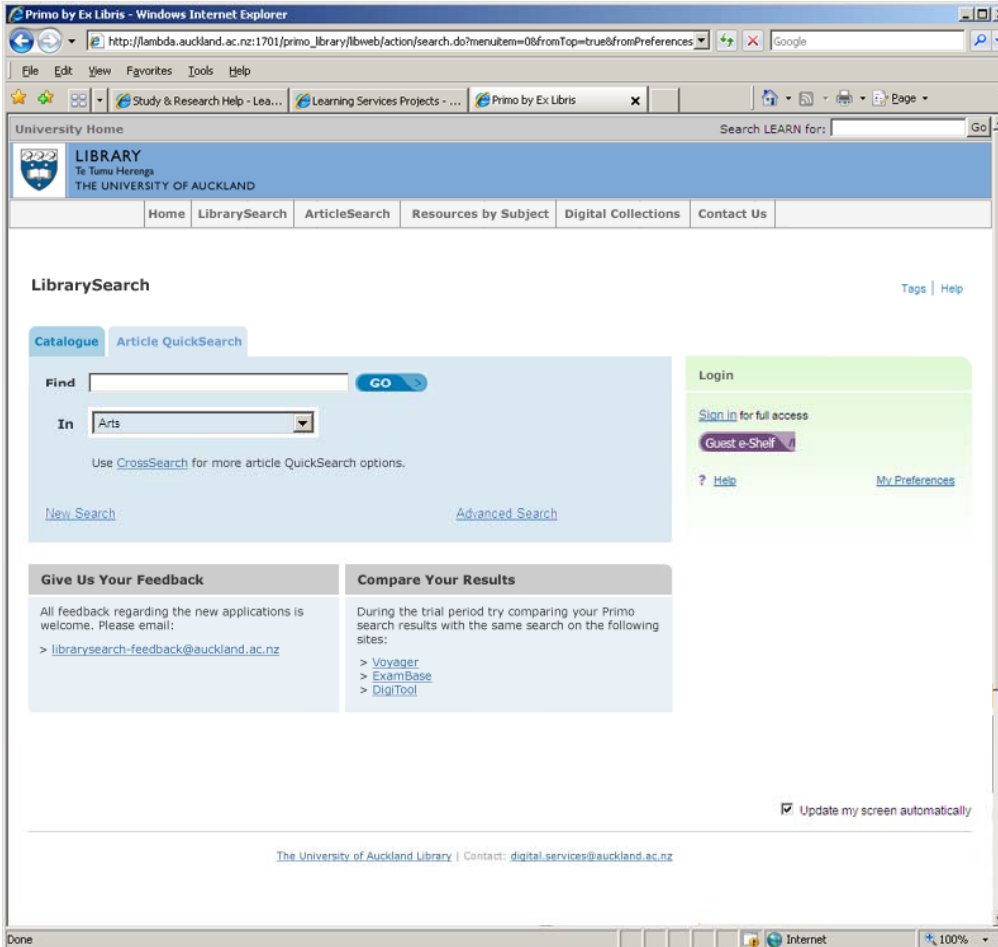
Main navigation labels changed

Login label changed

Login form background changed

Pilot feedback content added

Example Quickset select list



Primo by Ex Libris - Windows Internet Explorer

http://lambda.auckland.ac.nz:1701/primo_library/libweb/action/search.do?menutem=0&fromTop=true&fromPreferences

University Home

LIBRARY
Te Tumu Hereonga
THE UNIVERSITY OF AUCKLAND

Home LibrarySearch ArticleSearch Resources by Subject Digital Collections Contact Us

LibrarySearch [Tags](#) | [Help](#)

Catalogue Article QuickSearch

Find

In

Use [CrossSearch](#) for more article QuickSearch options.

[New Search](#) [Advanced Search](#)

Give Us Your Feedback

All feedback regarding the new applications is welcome. Please email:
> librarysearch-feedback@auckland.ac.nz

Compare Your Results

During the trial period try comparing your Primo search results with the same search on the following sites:

- > Voyager
- > ExamBase
- > DigTool

Update my screen automatically

The University of Auckland Library | Contact: digital.services@auckland.ac.nz

Primo by Ex Libris - Mozilla Firefox

http://lambda.auckland.ac.nz:1701/primo_library/libweb/action/search.do?vid=UOA2_A&reset_config=true

University Home

LibrarySEARCH
Te Tumu Hereenga
THE UNIVERSITY OF AUCKLAND

Library Search Tags A-Z Help

Catalogue **Articles**

Search for Limit By: **GO** [Advanced Search](#)

Hello, Guest
[Sign in](#) for full access
[Guest e-Shelf](#)
[? Help](#) [My Preferences](#)

results for All Items [RSS](#)

1,316 results, sorted by:

Show only: [Online Resources \(129\)](#) [Available \(1147\)](#)

Refine My Results

Narrow my results by limiting the search to:

Scopes:

- > [Serials \(30\)](#)
- > [Voyager Catalogue \(1,286\)](#)
- > [eBooks \(77\)](#)
- > [eJournals \(8\)](#)





Resource Type:

- > [Books \(1,218\)](#)
- > [Journals \(28\)](#)
- > [Audio Visual \(25\)](#)
- > [Other \(12\)](#)

Library:

- > [ARCHITECTURE LIBRARY \(95\)](#)
- > [FINE ARTS LIBRARY \(12\)](#)
- > [ENGINEERING LIBRARY \(283\)](#)
- > [ENGINEERING LIBRARY \(283\)](#)
- > [EPSOM LIBRARY \(125\)](#)
- > [GENERAL LIBRARY \(499\)](#)

[Show 6 more](#)

1	<p>Water (View details)</p> <p>R. J. Taylor (Reginald James) Unilever : distributed by Unilever Australia 1969</p> <p>Book</p> <p><input type="checkbox"/> Add to e-Shelf</p> <p style="text-align: right;">Available (GetIt)</p>	
2	<p>Water (View details)</p> <p>Barbara Taylor Gloucester 1994</p> <p>Book</p> <p><input type="checkbox"/> Add to e-Shelf</p> <p style="text-align: right;">Available (GetIt)</p>	
3	<p>Water (View details)</p> <p>Sally Morgan 1951-. Adrian Morgan Evans Brothers 1994</p> <p>Book</p> <p><input type="checkbox"/> Add to e-Shelf</p> <p style="text-align: right;">Available (GetIt)</p>	
4	<p>Water pollution control. (View details)</p> <p>Institute of Water Pollution Control. Institute of Water Pollution Control 1967-</p> <p>Journal</p>	

Usability
Beta Pilot

IMPLEMENTATION

Search Limiting

Facets

Articles Tab

Real Time Availability

USABILITY

Incorporating feedback

Integration

Views

Scopes

BETA PILOT

Primo by Ex Libris - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://lambda.auckland.ac.nz:1701/primo_library/libweb/action/search.do?vid=Devcat&fromLogin=true

Most Visited Getting Started Latest Headlines

Disable Cookies CSS Forms Images Information Miscellaneous Outline Resize Tools View Source Options

THE UNIVERSITY OF AUCKLAND NEW ZEALAND
Te Whare Wānanga o Tāmaki Makaurau

Feedback? Tell us what you think of LibrarySearch

LibrarySearch **BETA**

Home Catalogue Articles and Databases Course Readings & Exams New Zealand & Pacific Scholar Contact Us

New Search Tags Help

Catalogue

Look for Books, Journals, Images, Audio Visual and more

Find

Tip: Use AND, OR, NOT between words or phrases

[New Search](#) [Advanced Search](#)

Hello, Guest

[Login to MyLibrary](#)

[Guest Library](#)

[Help](#) [Preferences](#)

Results for All Items RSS

492 results, sorted by:

Show only: [Online Resources \(66\)](#) [Available \(421\)](#)

- test** [\(View details\)](#)

Photographer unknown
MSS & Archives
Special Collections Department. University of Auckland Library 2008

Add to e-Shelf [Online access \(GetIt\)](#)

Image Cover image not available
- test** [\(View details\)](#)

Add to e-Shelf [Online access \(GetIt\)](#)

Image Cover image not available
- Trouble in store? : retail locational policy in Britain and Germany** [\(View details\)](#)

Transport & Environment Studies (Great Britain); Great Britain. Dept. of the Environment; Anglo-German Foundation for the Study of Industrial Society.
TEST 1989

Add to e-Shelf [Available \(GetIt\)](#)

Book Cover image not available
- EMC test & design.** [\(View details\)](#)

Cardiff Pub. Co. c1990-

Add to e-Shelf [Check library holdings \(GetIt\)](#)

Journal Cover image not available

Refine My Results

Narrow my results by limiting the search to:

Resource Type:

- [Theses \(13\)](#)
- [Books \(458\)](#)
- [eJournals \(4\)](#)
- [Images \(14\)](#)
- [Journals \(7\)](#)
- [Show 3 more](#)

Library:

- [ARCHITECTURE LIBRARY \(4\)](#)
- [ENGINEERING LIBRARY \(233\)](#)
- [EPSOM LIBRARY \(33\)](#)
- [GENERAL LIBRARY \(103\)](#)
- [PHILSON LIBRARY \(14\)](#)
- [Show 4 more](#)

Creator:

- [British Standards Institution \(192\)](#)

Done

Primo by Ex Libris - Windows Internet Explorer

http://upsilon.auckland.ac.nz:1701/primo_library/libweb/action/search.do?vid=UOA2_A&fromLogin=true

Live Search

Primo by Ex Libris

THE UNIVERSITY OF AUCKLAND LIBRARY

Feedback
Tell us what you think of [LibrarySearch](#)

LibrarySearch **BETA**

Home Catalogue Course Materials & Exam Papers Databases & Articles About LibrarySearch Citation Linker

New Search | Tags | Help |

Catalogue

Search for books, journals, theses, images, films, recordings, and more.

Find **GO**

Tip: Use AND, OR, NOT between words and phrases

[New Search](#) [Advanced Search](#)

Hello, Guest

[Sign in](#) for full access

[Guest Library v11](#)

[? Help](#) [My Preferences](#)

[Interlibrary Loan \(VDX\) request](#) | [Vovager](#)

[The University of Auckland Library](#) | Contact: digital.services@auckland.ac.nz

Update my screen automatically

start | Calendar - Microsoft ... | Microsoft PowerPoint ... | Microsoft Excel - Jobc... | Primo by Ex Libris - W... | EN | 10:36 a.m.

Primo by Ex Libris - Windows Internet Explorer

http://upsilon.auckland.ac.nz:1701/primo_library/libweb/action/search.do?tab=search_library&mode=Advanced&scps=&vid=UOA2_A

Primo by Ex Libris

THE UNIVERSITY OF AUCKLAND LIBRARY

Feedback
Tell us what you think of LibrarySearch

LibrarySearch **BETA**

Home Catalogue Course Materials & Exam Papers Databases & Articles About LibrarySearch Citation Linker

New Search | Tags | Help

Catalogue

Search for books, journals, theses, images, films, recordings, and more.

Advanced Search

Any contains []

Any contains []

Publication Date: Any year

Material Type: All items

Language: Any language

GO

[New Search](#) [Simple Search](#)

Hello, Guest

[Sign in](#) for full access

Guest Library []

[? Help](#) [My Preferences](#)

[Interlibrary Loan \(VDX\) request](#) | [Voyager](#)

[The University of Auckland Library](#) | Contact: digital.services@auckland.ac.nz

Update my screen automatically

start | Calendar - Microsoft ... | Microsoft PowerPoint ... | Microsoft Excel - Jobc... | Primo by Ex Libris - W... | EN | 10:38 a.m.

Primo by Ex Libris - Windows Internet Explorer

http://upsilon.auckland.ac.nz:1701/primo_library/libweb/action/search.do?vid=CRSRSC&fromLogin=true

Links Customize Links Google MSN.com

Primo by Ex Libris

THE UNIVERSITY OF AUCKLAND LIBRARY

Feedback Tell us what you think of LibrarySearch

LibrarySearch BETA

Home Catalogue Course Materials & Exam Papers Databases & Articles About LibrarySearch Citation Linker

Course Materials & Exam Papers

Note: all course materials are not yet available here and we are still adding them. Click [here to browse Voyager Course Materials](#).

Find GO

ALL

ALL

Course Materials

Exam Papers

[New Search](#)

[Advanced Search](#)

name or code

Hello, Guest

[Sign in](#) for full access

Guest Library

[? Help](#) [My Preferences](#)

[Resources by Subject](#) | [Cecil](#)

[The University of Auckland Library](#) | Contact: digital.services@auckland.ac.nz

Update my screen automatically

start

Calendar - Microsoft ...

Microsoft PowerPoint ...

Microsoft Excel - Jobc...

Primo by Ex Libris - W...

EN

Internet

100%

10:27 a.m.

Launch Semester One
Primo Search Widgets
Configuring Other Data Sources
Creating Other Views

WHAT'S NEXT?

Email j.garraway@auckland.ac.nz

Web <http://www.library.auckland.ac.nz/>

CONTACT DETAILS