

# La Trobe University- Our Top Analytics Reports

ANZREG in July 2016 – Alma / Primo Best Practice Day

Rachel Salby  
r.salby@latrobe.edu.au

ANZREG in July: Alma / Primo Best Practice Day

Rachel Salby

La Trobe University

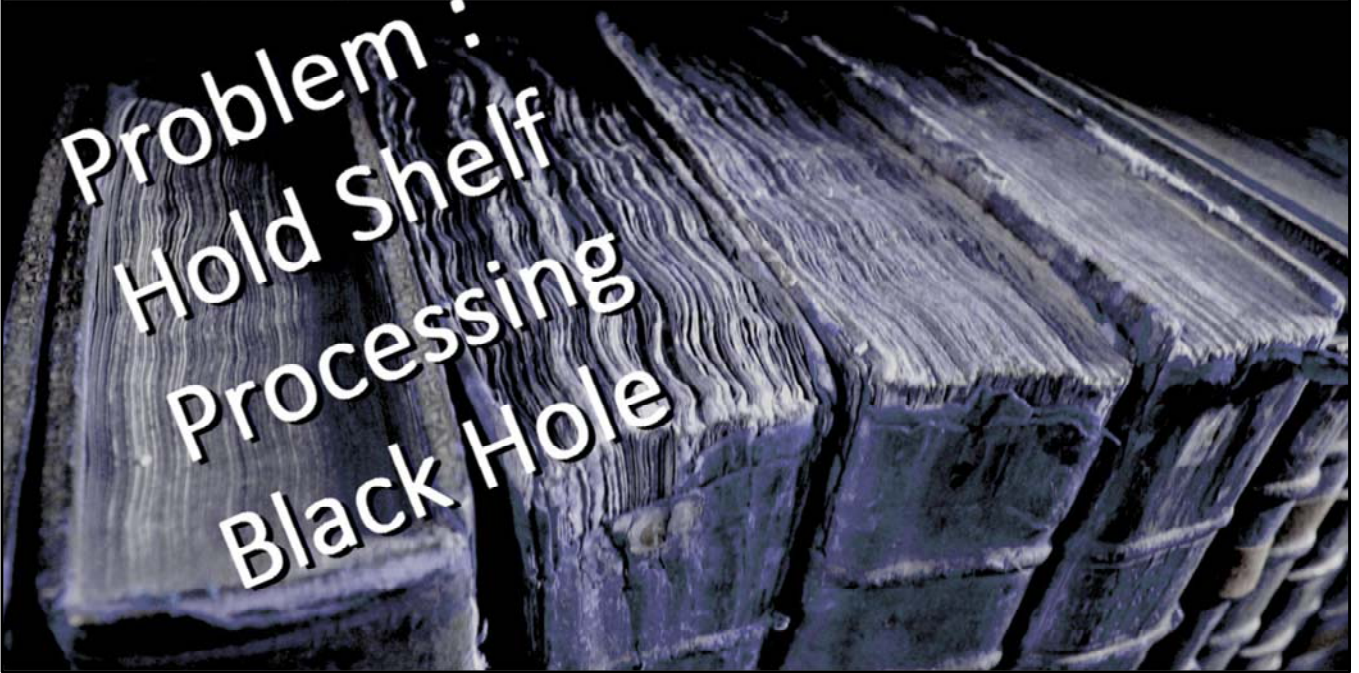
Responsible for the administration of Alma, Primo, other library systems, electronic resources and general troubleshooting.

Many people think Analytics is just for gathering usage and collection statistics- and it is a very handy tool for these. But when looking at our most useful reports, I was struck by how often we used Analytics to deal with...



Identifying and solving problems in ways that can't be done in Alma itself. Problems to do with :

- Alma records (item, bib, order, user, etc).
- Primo
- Integration with other systems
- Even problems with sources such as the Library's reading list provider Talis, Google Scholar, and OpenURL links in databases.



**2 minutes**

**THE PROBLEM**

A few months ago we found that we had a lot of titles on our hold shelf that weren't being picked up. What's more, they weren't being put onto the Expired Hold Shelf List, which meant the only way we discovered them was by going through the holds manually and checking due dates. And then when we did scan them in to go back to their normal location, they would instead scan back on to the Hold Shelf again.

Troubleshooting- Hold Shelf Problems

Last Name	First Name	Modification Date	Modified By	Date Needed Date	Title	Current Process	Author	Pickup Location	Managed by Desk (latest step)	Request Status Code	Request Type Code	Active Re Flag
PIGGY	MADAME	5/2/2016 3:45:20 AM	System	3/2/2016	Fundamentals of finance	HoldShelfProcessing	Smithson, Jane	Bundoora Library	Bundoora CheckIn 1	ACTIVE	PATRON_PHYSICAL	Yes
CHICKEN	CAMILLA	5/2/2016 5:28:58 AM	00020195		Globalization	HoldShelfProcessing	Harris, Margaret	Bundoora Library	Bundoora CheckIn 2	ACTIVE	PATRON_PHYSICAL	Yes
BEAKER	MEEP-MEEP	2/2/2016 3:45:20 AM	System	1/1/2016	Mechanics of farming	HoldShelfProcessing	Johnston, James	Bendigo Library	Bendigo Checkin 1	ACTIVE	PATRON_PHYSICAL	Yes
HONEYDEW	BUNSEN	2/3/2016 5:28:58 AM	00020195		Quantum physics for dummies	HoldShelfProcessing	Teller, Joanne	Franklin Street Library	Bundoora CheckIn 2	ACTIVE	PATRON_PHYSICAL	Yes
ANIMAL	RARRR	2/4/2016 3:45:20 AM	System	10/1/2016	Ideologies and plans	HoldShelfProcessing	Clarke, Forrest	Bundoora Library	Bundoora CheckIn 1	ACTIVE	PATRON_PHYSICAL	Yes
WARDOLF	JAMES	3/3/2016 5:28:58 AM	00020195		Project management fundamentals	HoldShelfProcessing	Banks, Benhamin	Albury-Wodonga Library	Bundoora CheckIn 2	ACTIVE	PATRON_PHYSICAL	Yes

ANZREG in July: Alma / Primo Best Practice Day

**IDENTIFICATION**

I created a report in Analytics using the Request subject area that collected problem items and showed as many possible Request fields as possible, in the hope we could identify the problem.

Troubleshooting- Hold Shelf Problems

Last Name	First Name	Modification Date	Modified By	Date Needed Date	Title	Current Process	Author	Pickup Location	Managed by Desk (latest step)	Request Status Code	Request Type Code	Active Re Flag
PIGGY	MADAME	5/2/2016 3:45:20 AM	System	3/2/2016	Fundamentals of finance	HoldShelfProcessing	Smithson, Jane	Bundoora Library	Bundoora Checkin 1	ACTIVE	PATRON_PHYSICAL	Yes
CHICKEN	CAMILLA	5/2/2016 5:28:58 AM	00020195		Globalization	HoldShelfProcessing	Harris, Margaret	Bundoora Library	Bundoora Checkin 2	ACTIVE	PATRON_PHYSICAL	Yes
BEAKER	MEEP-MEEP	2/2/2016 3:45:20 AM	System	1/1/2016	Mechanics of farming	HoldShelfProcessing	Johnston, James	Bendigo Library	Bendigo Checkin 1	ACTIVE	PATRON_PHYSICAL	Yes
HONEYDEW	BUNSEN	2/3/2016 5:28:58 AM	00020195		Quantum physics for dummies	HoldShelfProcessing	Teller, Joanne	Franklin Street Library	Bundoora Checkin 2	ACTIVE	PATRON_PHYSICAL	Yes
ANIMAL	RARRR	2/4/2016 3:45:20 AM	System	10/1/2016	Ideologies and plans	HoldShelfProcessing	Clarke, Forrest	Bundoora Library	Bundoora Checkin 1	ACTIVE	PATRON_PHYSICAL	Yes
WARDOLF	JAMES	3/3/2016 5:28:58 AM	00020195		Project management fundamentals	HoldShelfProcessing	Banks, Benhamin	Albury-Wodonga Library	Bundoora Checkin 2	ACTIVE	PATRON_PHYSICAL	Yes

ANZREG in July: Alma / Primo Best Practice Day

It quickly became apparent that the problem lay with this HoldShelfProcessing status. In Alma, you can choose to have an extra step in your Hold Shelf Process before they go on the Hold Shelf itself. This happens when you don't select "Place Directly on Hold Shelf" when scanning in items. It prints off a slip and it looks like a Hold slip, but the patron doesn't get a notification. And when you scan it in again, thinking you're scanning it back to the normal location, Alma instead thinks you want to move it from the HoldShelfProcessing to the actual Hold Shelf.

**SOLUTION**

This let us know that we needed to teach staff about the importance of checking the "Place Directly on Hold Shelf" option when scanning items.

Items with Hold Shelf Processing Issue

Last Name	First Name	Modification Date	Modified By	Date Needed Date	Date Needed Passed?	Current Process	Author	Pickup Location	Barcode	Managed by Desk (latest step)
BIRD	BIG	5/6/2016 3:45:20 PM	System	7/5/2016		HoldShelfProcessing	Maran, Rita.	Bundoora Library	32934013381837	Bundoora CheckIn 1
GROUCH	OSCAR	5/6/2016 1:55:46 PM	System			HoldShelfProcessing	Cartwright, Julia, 1851-1924.	Bundoora Library	32934010057075	Bundoora CheckIn 1

Now, you can't eliminate all errors, so we have set up a daily report that lets us know any items that are stuck in this HoldShelfProcessing status. This means they are only in the incorrect stage for a day, rather than over a week.



## **THE PROBLEM**

We are currently in the process of setting up integration between our Alma Acquisitions and the University Finance Systems, so that invoices can be paid in Alma and sent electronically to the finance system. Currently, this process is done manually, which is a lot of extra staff time, duplication of work, and an increased risk of mistakes.

Finance agreed that we could implement this integration but they had a couple of auditing requirements first:

- Needed a list of every invoice approved in Alma, including who approved it.
- Needed to ensure only certain users could approve invoices.
- Needed to ensure that whoever approves an invoice wasn't the person who created it.

Alma itself doesn't offer the functionality to meet these requirements. Analytics, however...

**Alma Invoices Approved in past month- brief version**

Invoice- Approved By	Invoice approver different to order creator?	Invoice- Approval Date	Invoice- Approval Status	PO Number	PO Line Reference	Invoice- Number	Invoice Line Total Price AUD
Bear, Fozzie	Yes	6/16/2016	APPROVED	PO-19201	POL-1701	0590-9258- 3967	60
Bear, Fozzie	Yes	6/22/2016	APPROVED	PO-60602	POL-784	SN0015010406 2016	76
Bear, Fozzie	Yes	6/22/2016	APPROVED	PO-60603	POL-776	SN0015010406 2016	76
Bear, Fozzie	Yes	6/22/2016	APPROVED	PO-60604	POL-785	SN0015010406 2016	76
Bear, Fozzie	Yes	7/1/2016	APPROVED	PO-136107	POL-9629	00160880	182
Bear, Fozzie	Yes	7/1/2016	APPROVED	PO-32002	POL-3218	00160530	186
Frog, Kermit	Yes	6/20/2016	APPROVED	PO-11709	POL-1096	0081782	247
Frog, Kermit	Yes	6/20/2016	APPROVED	PO-132807	POL-885	0081782	100
Frog, Kermit	Yes	6/20/2016	APPROVED	PO-13901	POL-1318	0081782	132
Frog, Kermit	Yes	6/20/2016	APPROVED	PO-15903	POL-334	0081782	111

We were able to make a report, sent monthly to their email, which met all of their criteria.





### Invoice Approvals- Security Check

The following users with Invoice Approval status have been modified in the past day

Last Name	First Name	Primary Identifier	Modified By	Modification Date
Piggy	Miss	00078678	Salby, Rachel Louise	7/5/2016

ANZREG in July: Alma / Primo Best Practice Day

A month later, they came back with the extra requirement: A monitoring process to ensure that System Admins couldn't login as an Alma user with Invoice Approval privileges and approve an invoice. Now, this is possible in Alma, but luckily this leaves an electronic trail which we can pick up in Analytics.



### **PROBLEM**

And now on to a problem with a different system integration. We receive our patron loads from the Student Information System on a daily basis. Records sometimes come over with missing information- the user doesn't have a User Group listed. The User Group specifies if they are an Undergrad, Postgrad, etc, which in turn determines their borrowing privileges. Without a user group listed, the user is unable to borrow or perform any other circulation functions. Previously, the only way we found out about this was when the student came to the desk unable to use the self-checkout machine. This was particularly a problem at times when we had lots of new students, like the start of semester, and they were coming to the desk to borrow.

Users without User Group  
TOTAL USERS

First Name	Last Name	Expiry Date	User Group Code	Campus Code	Primary Identifier	Email
Beauregard	Brown	3/15/2017		BUND	18238972	18238972@students.latrobe.edu.au
Betsy	Davies	3/15/2017		CITYC	18039706	18039706@students.latrobe.edu.au
Big	Evans	3/15/2017		BUND	17929378	17929378@students.latrobe.edu.au
Gaffer	Jackson	3/16/2017		BEND	18978611	18978611@students.latrobe.edu.au
Crazy	Johnson	8/31/2016		BUND	18609345	18609345@students.latrobe.edu.au
Animal	Jones	8/31/2016		BUND	18498420	18498420@students.latrobe.edu.au
Dr.	Lewis	3/15/2017		BUND	18639406	18639406@students.latrobe.edu.au
Camilla	Roberts	3/15/2017		AL_WODONGA	18775960	18775960@students.latrobe.edu.au
Droop	Robinson	3/16/2017		SHEP	15107778	15107778@students.latrobe.edu.au
Annie	Taylor	3/15/2017		BUND	18522236	18522236@students.latrobe.edu.au
Boppity	Thomas	3/15/2017		BUND	18614857	18614857@students.latrobe.edu.au
Flying	Thompson	3/15/2017		BUND	18982334	18982334@students.latrobe.edu.au
Dr.	Walker	8/31/2016		CITYF	18903627	18903627@students.latrobe.edu.au
Fozzie	Watson	8/31/2016		BUND	18979013	18979013@students.latrobe.edu.au
Foo-foo	White	9/1/2016		BEND	18979272	18979272@students.latrobe.edu.au
Beaker	Williams	3/15/2017		BUND	18584036	18584036@students.latrobe.edu.au
Bobby	Wilson	3/15/2017		SHEP	18587112	18587112@students.latrobe.edu.au
Fletcherbird	Wood	3/16/2017		BUND	18983090	18983090@students.latrobe.edu.au
George	Wright	3/15/2017		BUND	18934022	18934022@students.latrobe.edu.au

We came up with an Analytics Report that lets us know all student records that have come across without a User Group.

We can use the information that's just in this Analytics report, match it with Outlook distribution lists for the different degree types, and then run a batch update of User Group for these users in Alma.

# ALMA GAZETTE

VOLUME 1 ISSUE 1

JULY 7TH, 2016

WWW.GAZETTE.COM

## News Briefs

1. **Opening In Bold**, then Lorem ipsum dolor sit amet, liber explicari honestatis est ea, ut equidem nonumes moderatius pro. Est id justo tolet eiusmod. Sit at hinc fabellas mnesarchum, ad his mutat tantas signiferumque. Id efficiendi mediocritatem nam, ne delicata reprehendunt necessitatibus sea. Est te veniam dolorum, adhuc liber

2. **Opening In Bold**, then Lorem ipsum dolor sit amet, liber explicari honestatis est ea, ut

## Breaking News: Google Scholar holdings missing

While I was finishing this presentation, something happened that highlighted how often I use Analytics as a troubleshooting tool. As you may be aware, holdings for Alma libraries are currently not appearing in Google Scholar.

Request Date	Number of Requests	Source
27/06/2016	288	google
28/06/2016	283	google
29/06/2016	315	google
30/06/2016	319	google
1/07/2016	212	google
2/07/2016	88	google
3/07/2016	117	google
4/07/2016	278	google
5/07/2016	305	google
6/07/2016	6	google
7/07/2016	5	google
12/07/2016	2	google
13/07/2016	3	google
14/07/2016	3	google

ANZREG in July: Alma / Primo Best Practice Day

Using Analytics, I was able to create a simple report that let us know exactly what date this began.



This brings me to something else we need to know. As Lorcan Dempsey says "Discovery happens elsewhere"- by that he means that not all views of records in Primo begin from Primo searches. People get to Primo from Google Scholar, from reading lists, and from OpenURL links in databases,  
We want to know the numbers and percentages for how are users getting to Primo.

**Primo- Where do our users come from?**

Over the past month

Source	Number of Requests	% of Total Number of Requests
Google Scholar	5,564	5.3%
OpenURL links from databases	7,645	7.3%
Other external sources such as Talis	1,799	1.7%
Primo searches	89,081	85.6%

Over the past 6 months

Source	Number of Requests	% of Total Number of Requests
Google Scholar	113,986	7.4%
OpenURL links from databases	93,888	6.1%
Other external sources such as Talis	26,374	1.7%
Primo searches	1,296,850	84.7%

This information informs our

As you can see Google Scholar is quite high, which is why we've made it a priority to keep users up to date with the problems with Google Scholar.

OpenURL links from databases are also quite high, which has influenced our workflows.

We now ensure that setting up OpenURL links is part of the standard practice for setting up any electronic resource, no matter how small- and if this isn't a service they offer, we let the vendor know this is something we want.

● Full text available

**View Online** Details

Open source in a new window

No full text available

**Problem:  
Primo errors**

Actions



### THE PROBLEM

I'm sure this is a familiar problem to many of the Primo users in this room. The Green dot says Full text available but when you click on View Online, it says No full text available./

Simon Huggard mentioned La Trobe's Usability Study earlier, and this was a pain point for our users. We know users aren't necessarily reporting every time they see this, but it adds to their frustration and negative experience.

The problem is usually caused by poor / incomplete metadata from the Primo Central Index.

The problem may also be we have that journal but not that issue.

Finally, it may be due to poor quality metadata from a link in Google Scholar or an OpenURL link.



**Top 25 problem articles / book chapters in past month**

Number of times users received "No full text available" message	Article Title	ISBN	ISSN	Title	Type of Source	Source
72	Are Viruses Alive?		0959-535X;1756-1833	BMJ British medical journal.	PCI record	bmj_journals
45	Planning and writing an evidence-based critical reflection		2041-9457	Journal of paramedic practice : the clinical monthly for emergency care professionals.	PCI record	ma_healthcare
43	An early rehabilitation intervention to enhance recovery during hospital admission for an exacerbation of chronic respiratory disease: randomised controlled trial		0959-535X;1756-1833	BMJ British medical journal.	PCI record	proquest
33	Case Management		0029-6465	The Nursing clinics of North America.	PCI record	sciversesciencedirect_elsevier
32	ATS statement: guidelines for the six-minute walk test.		1073-449X	American journal of respiratory and critical care medicine	PCI record	medline
31	Fall-induced spinal cord injury: External causes and implications for prevention.		1079-0268	Fall-induced spinal cord injury: External causes and implications for prevention.	OpenURL links from databases	EBSCO:CINAHL

ANZREG in July: Alma / Primo Best Practice Day

We've set up a monthly report to identify our worst offenders. As well as the bibliographic details, it also lets us know what type of source is responsible- a Primo Central record, or an OpenURL link. Finally, it lists the source of the metadata, so we know who to contact to fix the records.

**Talis links resolving to "No full text available" in Primo**  
Over the past month

Number of times users received "No full text available" message	Article Title	ISBN	ISSN	Title
97	Changing the Way We Talk with Elders: Promoting Health Using the Communication Enhancement Model		0091-4150	The International journal of aging & human development.
44	How cultural differences impact on my consultations		0110-022X	The New Zealand family physician.
40	Powerlessness, empowerment, and health: implications for health promotion programs.		0890-1171	American journal of health promotion AJHP.
36	Model advocates or a model for change%3F The model equal opportunity briefing policy as affirmative action		0025-8938	Melbourne University law review.
32	TRUE LEADERS 2015		0404-2018	The Australian financial review.
30	Love lives at a distance : distance relationships over the lifecourse		1360-7804	Sociological Research

We've set up a separate report just for links from Talis.

**Troubleshooting- Is this journal a problem**

**Journal problem checker**

**Enter the ISSN**

**ISSN begins with**

OK

Reset 

[Edit](#) - [Refresh](#) - [Copy](#)

Now, the first thing you do when you have an article to troubleshoot is to determine the extent of the problem: is it just that article? Or is it a more widespread problem for that journal? We've put together a handy little widget where you can

**Troubleshooting- Is this journal a problem**

**Journal problem checker**

**Enter the ISSN**

**ISSN begins with 1474-547X**

OK

Reset ▾

[Edit](#) - [Refresh](#) - [Copy](#)

Enter the ISSN

**Is this journal a problem?**

Below are all the instances of users getting the "No full text available" message for this journal in the past three months.

Article Title	No of times record viewed in Primo	% of times someone got "No Full Text Available" message	Title	ISSN
Specialised treatment based on cognitive behaviour therapy versus usual care for tinnitus: a randomised controlled trial.	15	100.00%	The lancet	1474-547X
Training caregivers of disabled patients after stroke.	11	100.00%	The lancet	1474-547X
The art of medicine.	9	100.00%	The lancet	1474-547X
Changing the future of obesity: science, policy, and action.	6	100.00%	The lancet	1474-547X
Child and adolescent obesity: part of a bigger picture.	4	100.00%	The lancet	1474-547X
Adapting to migration as a planetary force.	2	100.00%	The lancet	1474-547X
Addressing the vaccine confidence gap.	2	100.00%	The lancet	1474-547X

And then see how often journal articles have been a problem in this journal.



**14 minutes**

This journal checker is one example of how else we use Analytics- as a quick and easy tool that any library staff member can use to get the information they need.



Analytics itself is a difficult program to learn. It's run on the Oracle enterprise system, it's not intuitive, and most of us have learned through a lot of trial and error. The great thing with our tools is that it's easy for our library staff to get their report without having to know anything about Analytics, or without going to an Analytics expert.



One such person who needs quick and easy access to information is our Collection Manager, who needs to see at a glance what's in particular campuses, collections, and areas.



Tasks

Analytics

Currently at: Bundoora Library - Bundoora...

Acquisitions Dashboard

Fulfillment Dashboard

**Inventory Statistics**

Shelf report list generator

We've set her up with a link in Alma that takes her to a Dashboard that contains all she needs

Summary of inventory

Reserve

Library Name	Total items	On Loan	On shelf	Lost or Missing	Location- General	Location- Storage
Albury-Wodonga Library	85,847	763	84,492	321	70,191	
Bendigo Library	219,417	1,978	216,238	430	141,438	16,677
Bouverie Centre	409	1	380		409	
Bundoora Library	1,348,479	10,096	1,313,354	7,675	553,057	557,287
Collins St Library	29		23	1	5	
Franklin St Library	94		88	5	1	
Mildura Library	37		35		37	
Shepparton Library	4		3		4	
<b>Grand Total</b>	<b>1,654,316</b>	<b>12,838</b>	<b>1,614,613</b>	<b>8,432</b>	<b>765,142</b>	<b>573,964</b>

Library Name	Locations - Reserve
Albury-Wodonga Library	647
Bendigo Library	2,044
Bouverie Centre	
Bundoora Library	3,830
Collins St Library	24
Franklin St Library	91
Mildura Library	
Shepparton Library	
<b>Grand Total</b>	<b>6,636</b>

Note: Analytics data is not real-time. Information last updated at:

15/07/2016 12:00:00

She has an overview of everything in the collection.

Page 1

Library Name **Albury-Wodonga**

Location Name

- A-W Access Support Unit (wasu)
- A-W Access Support Unit (wtasu)
- A-W Audio-Visual
- A-W Audio-Visual (wav)
- A-W Audio-Visual (wtav)
- A-W Audio-Visual 3 Day (wav3)
- A-W Audio-Visual 3 Day (wtav3)
- A-W Audio-Visual 7 Day (wav7)
- A-W Audio-Visual 7 Day (wtav7)
- A-W Audio-Visual Audio (wava)
- A-W Audio-Visual Audio (wtava)
- A-W Audio-Visual CDROM (wavc)
- A-W Audio-Visual CDROM (wtavc)
- A-W Audio-Visual Kit (wawk)
- A-W Audio-Visual Kit (wtawk)
- A-W Audio-Visual RESERVE (wavrs)

OK Reset

Note: Analytics data is not real-time. Information last updated at:

15/07/2016 12:00:00

And if she wants to see a particular collection- any combination of locations and libraries throughout the library- all she needs to do is use the drop-down menu to see what's held.

**Overview of inventory**

---

Location Name	On Loan	On shelf	Lost or Missing	Reserve items	Storage	General	Total items
A-W Audio-Visual		19				19	19
A-W Audio-Visual (wav)	10	1,450	2			1,462	1,462
A-W Audio-Visual (wtav)	11	1,324	15			1,352	1,352
<b>Grand Total</b>	<b>21</b>	<b>2,793</b>	<b>17</b>			<b>2,833</b>	<b>2,833</b>

[Return](#)



We do a lot of shelf-checks and weeding. Our shelvees need a quick way to generate a shelf list without having to come to me every time.

### Shelf Report Generator (Beta)

Select your location(s) then your Dewey Decimal Range.

Library Name

Location Name

Permanent Call Number Between  -

[Refresh](#)

Easy, pick library, then location, enter call no then print!



Permanent Call Number	Barcode
610 A134 2008	32934023309265
610 A961	32934023341326
610 B419 2007	32934023271002
610 B7875	32934023953286
610 B811d	32934945066324
610 B864s	32934012352755
610 B864s 2003	32934021884988
610 C678h	32934022759049
610 C684i	32934965250089
610 C73773	32934024435341
610 C758	32934021876117
610 C767i	32934023206651
610 CHI:T	32934012590842
610 COM:F:3	32934023532999
610 COM:G	32934011980168

Easy, pick library, then location, enter call no then print!

### Weeding Report Generator

Enter your Dewey Decimal Range and then the Location name

Permanent Call Number Between  -

Location Name *--Select Value--* ▼

Last Borrowed greater than *--Select Value--* ▼

- Last two years
- Last three years
- Last five years
- Last ten years

[Edit](#) - [Refresh](#) - [Copy](#)

In a similar vein, we have a Weeding Report Generator. Just choose your Location, the call number range, and your weeding criteria.



Weeding report generator Home | Catalog | Favorites v | Dashboards v | New v | Open v | Signed In As: 00078678

Location Name	Permanent Call Number	Title	Author	Publisher	Publication Date	ISBN	Barcode	Last Borrowed	No of times loaned 2013-2014	Num of Loans 2015	Reason not to weed
Bundoora General	600 D227	Report on a technical mission to Argentina, Chile and Peru /	Darvenizo, M. 1932 (Mat),	Australian Academy of Technological Sciences and Engineering	1996.	1875618279; 9781875618279	32934023802277		0		0 None
	600 I31	Imagining tomorrow : history, technology, and the American future /		MIT Press	c1986.	0262031159; 9780262031158	32934011681329	2004	0		0 None
	601.4 B2598	Listen, write, present : the elements for communicating science and technology /	Barnard, Stephanie.	Yale University Press	c2012.	0300176279; 9780300176278	32934024048466		0		0 None
	604.2015166 B7128	Perspectiva conica /	Bonet Minguet, Enrique.	sn	1968.		32934023814017		0		0 None
	604.24 FE1:B	Basic drafting /	Feirer, John Louis.	C A Bennett Co	c1978.	0870022733; 9780870022739	7770007305	2004	0		0 None
	604.24 MUL:P	Programmed technical drawing /	Mullins, R. K.	Reed Education	1974.	0589091360; 9780589091361	7770007356		0		0 None
	604.245 G481c	Creative perspective /	Gill, Robert W.	Thames and Hudson	1975.	0500270562; 9780500270561	32934975331481	2004	0		0 None
	604.7 K893	<i>First National School on Explosibility of Industrial Dusts : proceedings of the first National School on Explosibility of Industrial Dusts (Pierwsza Krajowa Szkoła Wybuchow'sci Py'ow Przemysłowych) /</i>	<i>Krajowa Szkoła Wybuchow'sci Py'ow Przemysłowych Karpacz, Poland)) 1979 : ((1st :</i>	Published for the US Grain Marketing Research Laboratory SEA-AR-United States Dept of Agriculture by the Dept of Chemical Engineering Kansas State University	1979.		32934023799325		0		0 Conference proceedings

The report gives you a list of potential titles to weed. It lists the bibliographic details you need, when it was last borrowed, and any reason you might not want to weed it- for instance, it's a conference proceeding.



**16 minutes**

**Acknowledge Chris Jones Sheffield University**

Report shows us all items with 3 or more active requests. Tells us everything we need to know- how many are on order, are missing, how many are held at different campuses, and what pickup locations are being chosen.

Title

**LTU High Requests - New look**

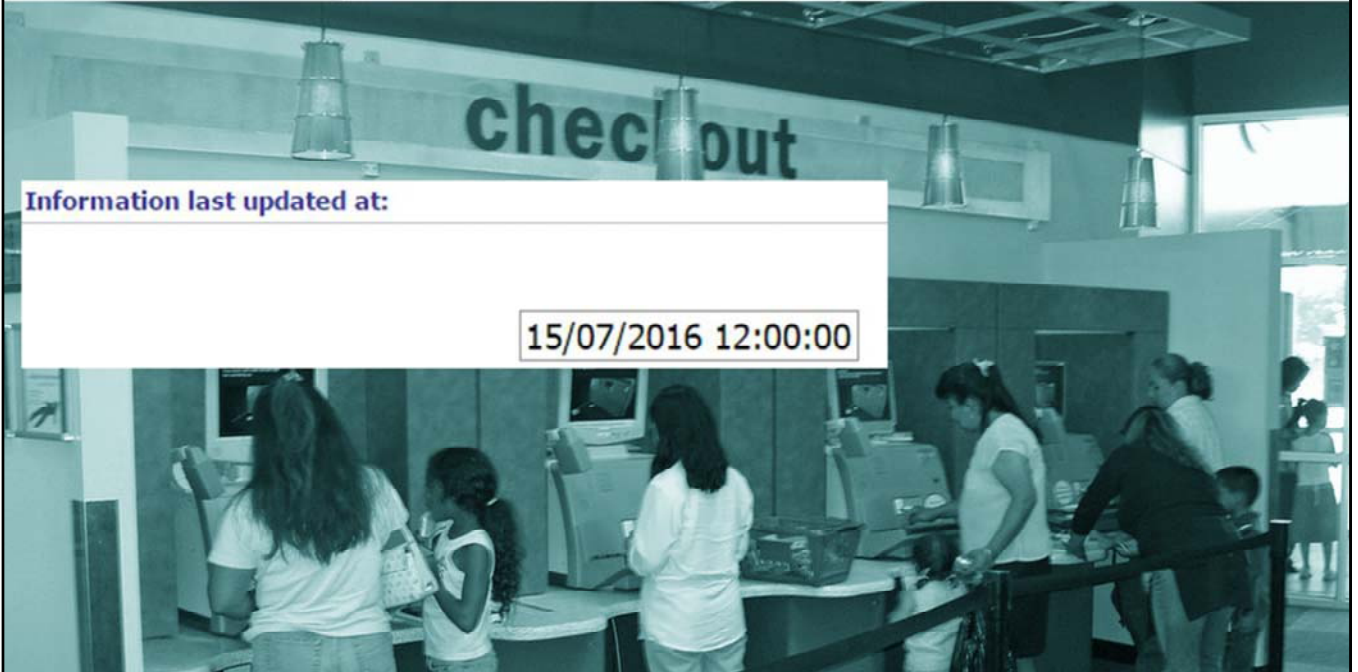
Table

MMS Id	Title	Author	Edition	ISBN	Pub Date	Items in Ref	On order	On Loan	Missing	A-W	BUN	BEN	CITY-C	CITY-F	MIL	SHEP	TOTAL ITEMS	Active Requests	Active requests-A-W	Active Requests-Ben	Active Requests-Bun	Active Requests-Shep
99125616502146	Viage de Espana /	Ponz, Antonio, 1725-1792.			1972.			1			18						18	3				
99416906302146	Animal law in Australia /	Cao, Deborah, 1962-author.	Second edition.	9780455235769; 0455235767	2015.		3	2			5	2					7	3			3	
9982418602146	Game of thrones : the complete first season			9780780676701; 078067670X	c2012.						1						1	4			4	
9983490202146	Fundamentals of fixed prosthodontics		Fourth edition.	0867154756; 9780867154757	c2012.							1					1	5		5		



**Limits / Future Directions**

As useful as Analytics has been to our library, I have to admit there are limits and areas of improvement.



**Limits / Future Directions**

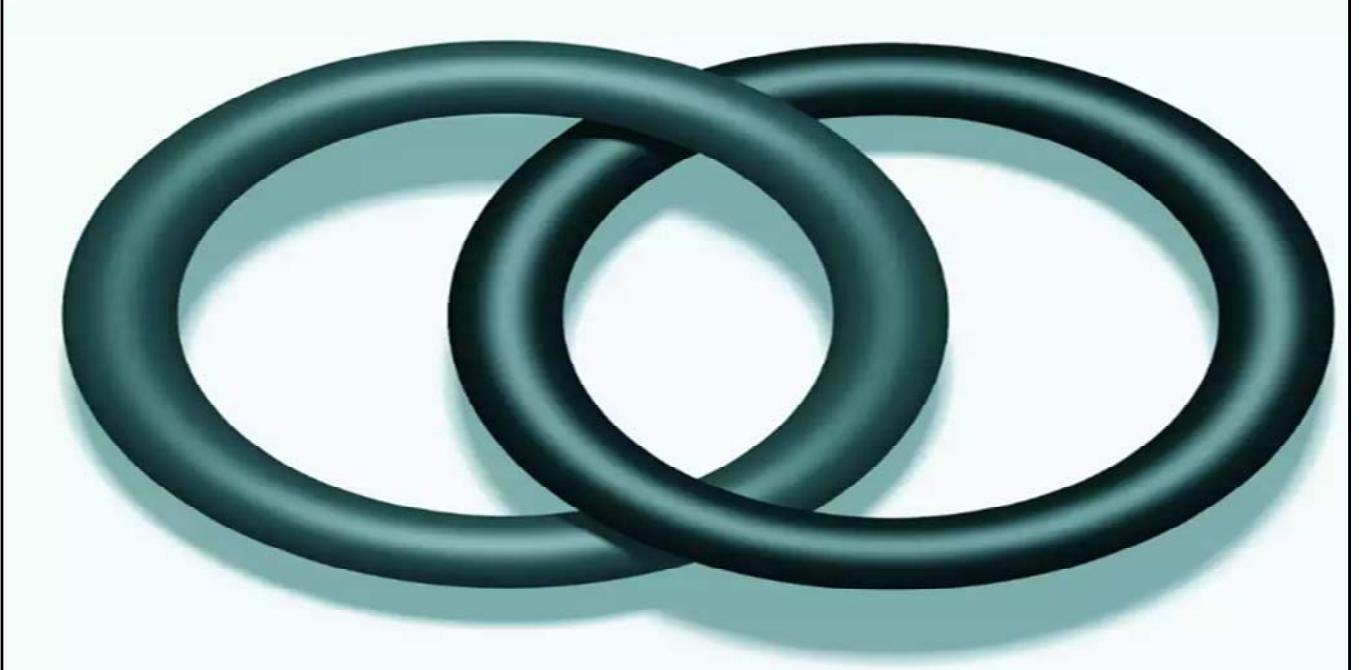
The biggest for me is real time availability. Data in Analytics is only updated once a day. This is especially problematic for areas such as circulation, where information changes very regularly.

I know Real Time Availability is a pipe dream, but it would be great to have it refreshed even every six hours.



**Limits / Future Directions**

Unable to get past event data- e.g. all items in reserve for semester 2 last year



**Limits / Future Directions**

Better linking of subject areas e.g. For Fulfilment can't include items with 0 loans, e.g. so can't get list of loans from certain date. Can't link borrowing information and funds in Acquisitions.

## Credits: All images Creative Commons

<http://www.thebluediamondgallery.com/dictionary/problem.jpg>

[https://upload.wikimedia.org/wikipedia/commons/8/87/Old\\_book\\_bindings.jpg](https://upload.wikimedia.org/wikipedia/commons/8/87/Old_book_bindings.jpg)

<http://www.contentgroup.com.au/wp-content/uploads/2014/08/Financial-Planning.jpg>

[https://pixabay.com/static/uploads/photo/2015/03/01/16/53/puzzle-654963\\_960\\_720.jpg](https://pixabay.com/static/uploads/photo/2015/03/01/16/53/puzzle-654963_960_720.jpg)

[https://c1.staticflickr.com/7/6012/5955518823\\_7886fe0b3d\\_b.jpg](https://c1.staticflickr.com/7/6012/5955518823_7886fe0b3d_b.jpg)

[https://upload.wikimedia.org/wikipedia/commons/c/cb/US\\_Navy\\_110915-N-HM829-004\\_Sailors\\_take\\_the\\_Navy-wide\\_E4\\_advancement\\_exam\\_on\\_the\\_mess\\_decks\\_ aboard\\_the\\_aircraft\\_carrier\\_USS\\_George\\_H.W.\\_Bush\\_\(CVN\\_7\).jpg](https://upload.wikimedia.org/wikipedia/commons/c/cb/US_Navy_110915-N-HM829-004_Sailors_take_the_Navy-wide_E4_advancement_exam_on_the_mess_decks_ aboard_the_aircraft_carrier_USS_George_H.W._Bush_(CVN_7).jpg)

[https://en.wikipedia.org/wiki/Victorinox#/media/File:Swiss\\_army\\_knife\\_open\\_20050612\\_%28cropped%29.jpg](https://en.wikipedia.org/wiki/Victorinox#/media/File:Swiss_army_knife_open_20050612_%28cropped%29.jpg)

<https://upload.wikimedia.org/wikipedia/commons/thumb/c/c1/George-peabody-library.jpg/1280px-George-peabody-library.jpg>

<https://pixabay.com/en/books-bookshelf-book-read-1260734/>

[https://upload.wikimedia.org/wikipedia/commons/c/ce/Lascar\\_Queueing\\_up\\_to\\_enter\\_to\\_the\\_amazing\\_Museo\\_del\\_Prado\\_\(4607066179\).jpg](https://upload.wikimedia.org/wikipedia/commons/c/ce/Lascar_Queueing_up_to_enter_to_the_amazing_Museo_del_Prado_(4607066179).jpg)

[https://upload.wikimedia.org/wikipedia/commons/thumb/a/a3/Chainlink\\_fence\\_no\\_background.jpg/1024px-Chainlink\\_fence\\_no\\_background.jpg](https://upload.wikimedia.org/wikipedia/commons/thumb/a/a3/Chainlink_fence_no_background.jpg/1024px-Chainlink_fence_no_background.jpg)

[https://c1.staticflickr.com/4/3138/2945383680\\_9c5737fff5\\_b.jpg](https://c1.staticflickr.com/4/3138/2945383680_9c5737fff5_b.jpg)

[https://pixabay.com/static/uploads/photo/2015/10/20/19/38/history-998337\\_960\\_720.jpg](https://pixabay.com/static/uploads/photo/2015/10/20/19/38/history-998337_960_720.jpg)

[https://upload.wikimedia.org/wikipedia/commons/c/ce/Hopf\\_Link.png](https://upload.wikimedia.org/wikipedia/commons/c/ce/Hopf_Link.png)

ANZREG in July: Alma / Primo Best Practice Day