Anatomy of an upgrade

Voyager 7 upgrade

Helen Brownlie
University of Otago Library

LCONZ

- AUT
- University of Waikato
- WINTEC
- Victoria University of Wellington
- University of Otago
  - Capital & Coast District Health Board
  - Canterbury District Health Board
  - Knox College
  - Otago Polytechnic (2008)

- # January 2007 urgently took 6.2 patch
  - January 2007 LCoNZ implemented Universal Borrowing

- # March 2007 started planning Voyager 7
  - Planned early November 2007 for combined 6.5 and 7 upgrade
  - LCoNZ raised concerns regarding past testing of upgrades – that it was "not full or appropriate and did not cover all modules". Ex Libris said that with increase in staffing this should not happen again.

- Voyager 7.0 tentatively scheduled for general release around Q1 2008

- LCoNZ confirmed their decision to take 6.5 and 7 together especially when it was announced there would be 6.5.1 and 6.5.2

- LCoNZ scheduled upgrade June/July 2008

- Voyager 7 tentatively scheduled for general release end of May 2008

- Timeframe too tight for an upgrade
- Considered upgrade to 6.5 in June/July

- Rescheduled the upgrade for 17 – 21 November 2008.

- 27 June 2008 Voyager 7 was released

- 22 July 2008 LCoNZ test server upgraded to 7.0.1

- LCoNZ – Voyager 7 project teams
  - Coordinate testing of modules on each campus
  - WebVoyáge interface

WebVoyáge Customisation Project Team

- ## Meeting in Wellington

  - Reviewed previous decisions and current add-ons

  - Reviewed additional and new functionality

  - Set time lines

  - Identified some functionality to be included in phase 2

- ## Major problem already identified with simultaneous searching which would preclude us going live with "tomcat"

- # 14 October LCoNZ upgraded test server to 7.0.2
  - Testing of all modules redone

- # 29 October LCoNZ cancelled the planned upgrade to Voyager 7

- # Major reasons
  - ## Loss of functionality and usability with Voyager 7
    - Problem with simultaneous searching in "tomcat" interface caused problems with universal borrowing [7.0.3]
    - Universal borrowing and LDAP authentication did not work in the classic interface [7.1]
    - Loss of patron status groups [7.0.4]

- # Minor reasons
  - ## Lots of bugs
  - ## Support for limited range of browsers

Authentication using LDAP

– LCONZ has used LDAP authentication since 2003

– Mike Dicus email to Voyager-L – 12 December 2008

The Classic WebVoyáge delivered with Voyager 7 remains unchanged from what was delivered with Voyager 6.5.4, so you can be up and running immediately following your upgrade. For many of you, the classic version of WebVoyáge is established and familiar and provides your users with features and functionality they are accustomed to.

– Ex Libris to LCoNZ

According to Product Management, LDAP for UB has always been scheduled for 7.1

Issues

- "Creeping" of general release dates
- Bugs bug bugs
- Lack of confidence in testing process – a large number of the bugs/defects should be identified before beta testing
- Information about who should not upgrade
- Documentation – insufficient

From here?

- Some of required fixes for LCoNZ's are in 7.0.3 (December 2008), the remainder are suppose to be in 7.0.4 (March 2009?)

- LCoNZ is looking dates in June/July but no decision has been made.