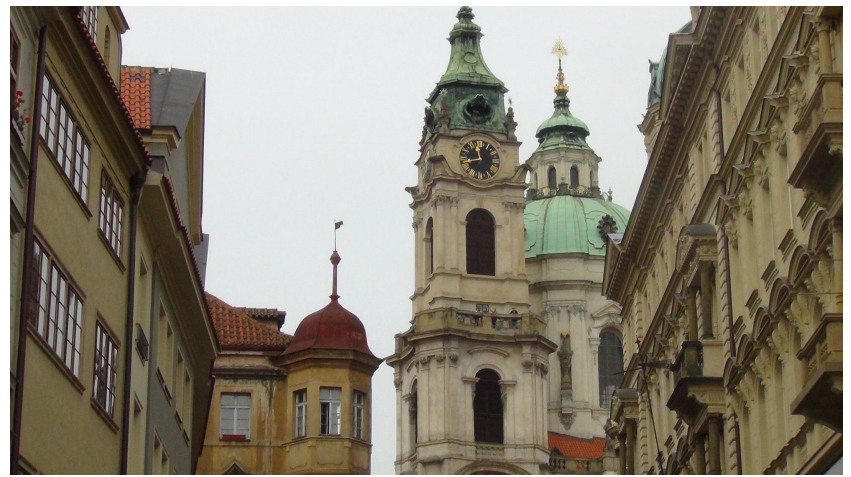

IGeLU 2018 Conference Highlights

— For the ANZREG community —
Thurs 4th Oct 2018 12-1pm AEST

Your Presenters



- Bill Constantine
 - Manager - Data Quality and Standards, UNSW Sydney
- Lynne Billington
 - Manager, Data Quality, Systems & Standards, State Library of New South Wales
- Stacey van Groll
 - Discovery and Access Coordinator, University of Queensland
- Sue Harmer
 - Associate Director, Library Application Support, UNSW Sydney

IGeLU, Programme and presentations

- IGeLU
 - Dave Allen elected IGeLU Chair
- IGeLU 2018:
 - [Programme](#)
 - [Ex Libris presentations](#)
 - [Customer presentations](#)
 - [Developers Day](#)



Overview



- 446 delegates from 39 countries; 142 first timers
- 26 timeslots and more than 100 sessions
- 193 Developers Day participants; 15 sessions
- Opening keynote by Dr. William Kilbride, Executive Director of the Digital Preservation Coalition (DPC): 'A secure digital legacy: what it looks like and how to go about getting on'
- Closing keynote by Martin Svoboda, Director National Library of Technology (NTK): 'Librarianship is no science, it is a service'

What was being talked about?

- Ex Libris Higher Education Cloud Platform
- Esploro
- Alma innovations, including AI and Big Data:
 - Data Analysis Recommendation Assistant (DARA)
- Prioritize !t
- Primo VE
- Second fully redundant Primo Central instance to be up and running in September
- Content Corner includes Alma CZ content enhancement plans; PCI Alternative Coverage report

What was being talked about?

- Community Knowledge Centre
- [Become a Knowledge Center Contributor](#)



New(ish) features

- Resource recommender
- Configuring “In Transit”
- Comparative Collection Analysis
- Metadata Editor enhancements coming soon

Top rated presentations



- Discovery, your way Product Update and Strategy
- BrowZine APIs
- Where do you start with Analytics?
- Buying the right stuff? A UX approach to analytics driven evaluation



Leganto @ IGeLU 2018

- Developing a multi-team workflow to deliver a scalable Resource List service
- Leganto at Macquarie University: impressions, adjustments, improvements
- Leganto Panel: Stories from the Front Line
- Raising the profile of a Resource Lists Service to engage with stakeholders
- IGeLU Leganto WG business meeting
- Leganto Product Update



Happy Legantoversary! (Awesome MUN Libraries Team)

Resources

ADD

EDIT

SEND LIST

NEW SECTION

OPEN COLLECTION

Resources-

It's not Leganto, it's not Leganto...it's LEGANTO!

04/04/2017

Add tags to item

Download

Increasing Library Involvement in Teaching and Learning with Course Reserves

Wang, Crystal; Strickland, Heather; Thomas, Marissa, 2018

Add tags to item

Download

Creating the Customer-Driven Academic Library

Woodward, Jeannette A., Chicago, American Library Association, 2009, Total Pages 6, 124 pages

Add tags to item

Available at North Hargett Library Reserve | 2015 J01 W09 2009 and more locations. [Check availability](#)

Download

Time for a change: new approaches for a new generation of library users

Schiff, Tamara, New Library World 128(7/8), Jul 24, 2007, 307 - 318

Add tags to item

Download

Chocolate Reduces Stress (for when Leganto is just too much)

Candy Industry 362(2), Jan 62, 2007, 30 - 38

Add tags to item

Download

[Check availability](#)

ELUNA / IGeLU Christine Moulen First-Time Attendee Scholarship

- 3 grants each for ELUNA and IGeLU, awarded and distributed on an annual basis to first-time attendees
- Grants include conference fee and up to \$1,000 in travel expenses
- Submissions will be evaluated jointly by Ex Libris and IGeLU & ELUNA steering committees
- 2018 IGeLU recipients:
 - Amy O'Donohoe, Laura Mullokandov, and Joe Chow

IGeLU 2019

- Save the Date! 26th - 29th August 2019
- Hosted by [Singapore Management University Libraries](#)



26th - 29th August 2019

Points of Interest

- ExLibris have created a Customer Success team to help customers make the best use of the products
- Libraries will have the ability to nominate one Alma issue as a priority to flag for ExLibris
- Improvements to Primo to enhance Google indexing due first half of 2019
- National Library of Poland has contracted to Alma



DARA - Data Analysis Recommendation Assistant

The image shows a laptop screen displaying the DARA web interface. The interface is a dashboard for a user named John Doe, dated Monday, May 23, 2017. The dashboard is divided into several sections:

- Navigation:** A top navigation bar with tabs for "Reports", "Requests", "Fullfills", "Admin", and "Analytics".
- Welcome:** A greeting "Welcome, John Doe" and the date "Monday, May 23, 2017".
- Recent Events:** A section with tabs for "Recent Events", "Reviews (70) Last", "Package", and "Job".
- Tasks:** A list of tasks including "Reviewing Requests", "Other Requests", "Update Lists", "Review assigned to you", "Check Review", "Check Review", "Logging for Review", "Review", "Check Review", "Check", and "Ready to go".
- Notifications:** A central notification area with a large, friendly-looking robot character that says "DARA". It includes a "Notification" section with a bell icon and a "Calendar" section showing "May 25" and "May 26".
- Scheduled jobs Status:** A table with columns for dates from 25-5 to 26-5.
- Organize:** A section with a "Calendar" icon and a "May 25" date.
- Settings:** A section with a gear icon and a list of settings including "Request", "Review", "Fullfills", "Admin", "Reports", and "Check".
- Calendar:** A section with a "Calendar" icon and a "May 25" date.
- Number of users by Person Count:** A section with a bar chart and the text "Number of users by Person Count".
- Calendar Pro:** A section with a "Calendar Pro" icon and a "LAST PUBLISHED: JUL 10, 2015" date.
- Success Message:** A green message box that says "SUCCESS! 2015-05-27".
- Footer:** A section with the text "View Library / Plans and more" and "Download your app now".



Meetings with Product Managers

- Invaluable liaison opportunity to meet with decision-makers
- Nili Natan (Primo Product Manager) and Adi Fubini (VP Global Support)
 - Delays in case resolution, including Primo Analytics cases esp. for New UI eg User Groups and Referrer
 - Development cycle and Primo hotfix / injection improvements
 - Responsive to cases for release issues and QA issues with new features eg Basic Search prefilter, Loans and Requests links, Language issue in new User Area changes
- Itai Veltzman (Alma Product Manager, Resource Management) and Noam Fass (UX Designer)
 - Follow up to my submission to the Alma New UI survey earlier in the year, with discussion on feedback and pain points
 - Provided Salesforce case numbers on-the-spot, and correspondence continuing with more information and examples



Taking opportunities during Q&As

- Q&A Panel Discussion on Ex Libris Support & Cloud Services
 - Significant difference between uptime reports and system status updates
 - Salesforce handling timeframe goals, in follow up to comments of 30 days max in Tier 1 and 55 business days threshold for Development
- Where does it hurt? Diagnosing critical and chronic pain points in Alma - 3 sessions held for Acquisitions, Fulfillment, eResources
 - UQ Procurement Policy - including more data in Analytics, especially for Purchase Requests, Interested User primary identifier, PO Creator, Modifier, Dates
 - Sushi vendor data - ease of deletion, with checkboxes for multiple selection needed
- Also queried
 - Current Headings Enrichment for Browse Search functionality (See and See Also)
 - Primo New UI accessibility issues

Sharing with the community

- Solo presentation on UQ's experiences and management philosophy over the last two years on Alma and Primo: "Out of the box: Making the Primo box work for you"
- Co-panelist (one of six) on the "Primo/Summon Discovery Panel. Three years after – impacts of the merger on both products"
- Co-presenter for the IGeLU Primo Working Group for the yearly Business Meeting, specifically for my work in the Public Services Focus Group and as a member of the Community Contributions to the Knowledge Centre Pilot Group

IGeLU Primo Working Group Business Meeting

- Outcomes of Primo NERS 2018
 - Ex Libris has very generously agreed to give us the Top 6 voted results, even though this adds up to 150 points and we should only have 100. However, the last one 1730 * may take longer than the usual one year Roadmap SLA due to this
 - 5045 Short Permalinks for Records and Searches 40
 - 3248 Informative Text for Non-extendable Loans in the user area 25
 - 3041 Add User's Ability to Select Multiple Items for Renewal 20
 - 2369 Improvements to PCI Administration 20
 - 2041 Citation trail indicator back on brief display 10
 - 1730 Customizations for emails generated in the new UI * 35



IGeLU Primo Working Group Business Meeting

- Progress of Primo NERS 2017
 - “Add support for any citation style via Citation Style Language (CSL)”
 - Developed, QA, imminent for release
 - “Zotero Support in New Primo User interface”
 - Done in February 2018 release
 - “Improve date functionality for resources that cover ranges of dates”
 - Done in August 2018 release
 - “Hyperlinked headings should link to Browse list, not perform keyword search”
 - To be announced
 - “Clickable related titles in Item Details Page”
 - Done in May 2018 release
 - “Primo Central Index: Open Access indicator and facet”
 - Done in May 2018 release

Building community engagement

- Not enough sites are voting in NERS!
 - Only 200 for both Alma & Primo
- We need to vote strategically!
 - Too many sites are spreading votes too thin
 - Pick 1 to 3 ideas only
 - Collaborate with other sites
- Future?
 - Continue NERS alignment: Alma / Primo
 - More communication and transparency
 - Encouraging community engagement





Contributing to product development

- IGeLU Primo Working Group - Public Services Group
 - Newspaper searching survey imminent (not for Newspaper Search specifically)
 - Non-systems focus ie librarians who have direct contact with users
- IGeLU Primo Working Group - Primo VE Summit
 - Jerusalem Summit announced, with 5 IGeLU and 5 ELUNA working group members
 - Same vein as the summit held several years ago for the move from local and dedicated to multi tenant and hosted
 - Not a separate enhancement process, but a discussion of high-level requirements and customization functionality for transitioning to VE
 - Survey now available for the community to contribute use cases (3.10.18 to 17.10.18)
 - We cannot do it without your input! --- <https://goo.gl/forms/mt5p6RSJQDGE8hpr1>
- Additional working group activities for the user community
 - New UI transition support and encouragement, Primo hackathons, Primo Studio support, Show & Tells, Conference Planning

Discovery & Delivery Product Update, Roadmap, & Q&A

- Primo VE – 85 live institutions and 100 in implementation
- Summon over Alma – 20 institutions
- MLA / EBSCO announcement – “We believe that all data that customers subscribe to must be discoverable in their discovery system of choice”. “We will keep impact on users to a minimum by leveraging content from a wide network of providers and data sources”. “We continue to maintain neutrality of content discovery and linking”
- Formal data relations: Contextual coming in 2019 – Book and Book Review. Book Chapter and Other chapters in the same book. Journal articles and other articles from the same journal issue. Other articles from the same author
- Informal data relations eg bX Recommender – more improvements and features still in experimental phase due to data availability and complexity of linking



Content Working Group Business Meeting and Content Q&A Session with Ex Libris

- When talking with vendors, take the opportunity to promote data inclusions for Ex Libris such as ORCID IDs, for functionality in Primo
- Automatic PCI activations by Alma activations is still in beginning phases
- Lynda.com stalled with vendor negotiations and also technical difficulties with data harvesting. Encouraging sites to speak with Lynda.com directly to help push things along
- Customers encouraged to contribute records to CZ
- Use NISO content sharing resources and tools for terminology and standards documentation when meeting with vendors
- Encourage all libraries to contact MLA directly to voice objection to the EBSCO exclusive agreement, as they have advised that very few libraries have contacted them to voice objections, including that the EBSCO API is not a comparable solution with degradation of functionality

Questions?

