

ANZREG Resource Sharing Webinar, October 7th 2021

Questions and Answers

- 1. Can alma resource sharing integrate with libraries Australia /Trove in the same way it does with RapidILL so that rotas can be auto populated with partners who have related holdings?** [Answered live at 19:25](#)
- 2. Can anyone offer suggestions as to how we can avoid requests for resources held by our institution being placed by our patrons (this is for borrowing, not lending). thanks.** [Answered live at 21:31](#)
- 3. How do you get around copyright breaches i.e., requesting multiple chapters out of same book with Rapido?** [Answered live at 26:21](#)
- 4. The Libraries using Rapido - are they worried that clients will not use their collection properly - just rely on Rapido?** [Answered live at 27:58](#)
- 5. Outside of OCLC Worldshare is there any expected integration between Rapido and other systems like Subito and National Library of Medicine?**

Following up

- 6. Are you signed up to use internet archives via RapidILL?**

Answered by Peta Hopkins, Manager, Digital Library Services, Bond University

No. We have just kicked off a conversation about that option.

- 7. The NLA has not been lending ILLs for many months, even when ACT did not have lockdowns. This has had a significant impact on accessibility to material for our users. Any insight into why this was the case, and will NLA resume lending once current lockdowns end?**

Answered by Margarita Moreno, Director Trove Outreach, National Library of Australia

Thanks for your question. I can advise that the team is aiming to ensure digital copies are available where possible. I'm happy to ask colleagues in the team for information on this.

Just checked with my colleagues: While the ACT has not necessarily been in lockdown, there have been successive lockdowns in many jurisdictions that have made it difficult to lend and guarantee the delivery return of National Library materials, and the security of the collections. While loans have been suspended, the National Library has continued to provide digital copies, including full copies of many items that are in copyright, and will continue to do so. No decisions have yet been made on the potential resumption of loan services, as the situation in the ACT and other jurisdictions is still too volatile at the moment.

8. What is the process to initiate the OAI-PMH discovery process with Trove if the Library is ready to implement it? Also, what information do we need to prepare to get this implemented?

Answered by Margarita Moreno, Director Trove Outreach, National Library of Australia

Just contact us at <https://trove.nla.gov.au/partners/partner-support>

9. Bond - with your unmediated requests, how do you ensure your requests are correct before they go out to be filled? For example, we use the blank ILL form for Alma RS and some clients use the incorrect form to place a request. Does it matter in terms of unmediated requests? Further to that, do you filter out requests for items held by you?

Answered by Peta Hopkins, Manager, Digital Library Services, Bond University

We use the mediation rules that Thomas demonstrated to catch problem requests with missing metadata. We only use the blank form as the last resort - we actively minimise use of it. If a request comes in via email to LibAnswers, we use it as a teaching moment. Rather than send them to the blank form, we would send them a permalink to the record in Primo (or Fetch/Citation linker) and advise them to sign in and submit the request directly.

10. What happens if no library that is part of Rapido can supply the loan?

If no library part of Rapido can supply the loan the request will await mediation by library staff to send to suppliers such as LADD.

11. Hi Thomas - With Rapido - what shows on the tile in Primo if the item is on loan at the partner library?

The items would still be requestable, but it would go into a queue for library staff to mediate and send to another partner such as LADD.

12. NLA - OAI-PMH daily update. Mentioned that holdings details will show. Will this include the holdings as such? In terms of years held, embargos etc? It used to show when we used Aleph but doesn't show with Alma now.

Answered by Margarita Moreno, Director Trove Outreach, National Library of Australia

OAI-PMH collects the data you expose so it depends on the information that your system exposes. We then run the data via our scripts to place in the appropriate fields in Libraries Australia. We'd be very happy to test with you to see what improvements we can make. Thanks

13. Is there a size limit to download items?

No limit to the file size that are delivered to users. They're stored on the Alma server and made available to download rather than sent as an email attachment.

14. If you can't satisfy a request via Rapido or LADD, how do you facilitate requests via WorldShareILL? As you have indicated you have to use it separately, but how do you manage the request in Rapido when you do so?

We have a dummy MISC email partner that we use to send requests not integrated into Rapido.

15. With regards to converting article to book and v.v., are you not able to use the Change RS Request Type Cloud App in Alma?

That cloud app isn't currently compatible with Rapido.

16. Can you share some project and implementation challenges and things to watch out for?

Answered by Jeff Cruz, Associate Director Site Services, University of Sydney

Because we already use Alma RS, we didn't have to move to a "new" RS service, so that saved us time and challenges. I think the pre-work was something we could have spent more time on, including talking to other libraries. We had a great conversation

17. Can books lent through Rapido be recalled - is this part of the Libraries configuration.

We had a number of long discussion around this. I believe in the end the partners agreed that this would be an email exchange between the two libraries.

18. RapidILL - Can you make request fields compulsory. Was there a option for an ISSN/ISBN

Yes, you can make fields mandatory in the blank request form.

19. Comment only - If we have an ISBN lookup the print ISBNs and eBook ISBNs will need to be clearly coded and that coding needs to be recognised. Also we really should have separate records for print an eBooks. This does of course affect the 'master record' worldview.