

# ANZREG 2018 Best Practice Day

## Leganto round table session



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# Using Leganto / Alma

## Highlights



Feedback from both staff and students has indicated that they appreciate the look and feel and overall functionality.

From a workflow perspective, we no longer have to seek unit access via the instructor as the LTI allows staff to update content via ALMA. As a result, we are seeing increases in productivity.

Adding items to a reading list is very efficient – as most of the metadata is auto-populated.



Processing can be done from one list: digitisation, resource sharing, purchasing, physical item move

Use of reading list filters to identify specific processing tasks

Ability to roll over lists in batch, duplicate courses and copy reading lists



### Automated and Streamlined Processes

Reduced retyping of citations and sending emails around the library and academics

Most of our citations are connected up to our physical & electronic holdings accurately

Submitting purchase & document delivery directly from the citation is quick and easy

### Ease of Use

Our academic staff tell us that they find Leganto easy to use

This means that support and training is very manageable

### Upcoming Due Dates - Leganto

We like how people are notified of citations that are about to expire



Student user experience (organisation of sections, tags for required readings)

Instructor user experience (more control over reading lists)

Cite It! Bookmarklet



User-friendly, well-designed interface

Built on existing Alma courses and reading lists

Option to create/edit reading lists in either Leganto or Alma



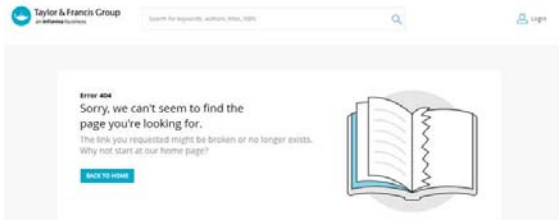
Integration between Alma and Leganto

Any staff member can work on any Reading List. They do not have to be permanently 'owned' by one staff member i.e. task-based, not people-based approach

Access to a student and academic view of Leganto, enables easier resolution of issues

Communication between library & the academic is targeted

Proactive rather than reactive to problems



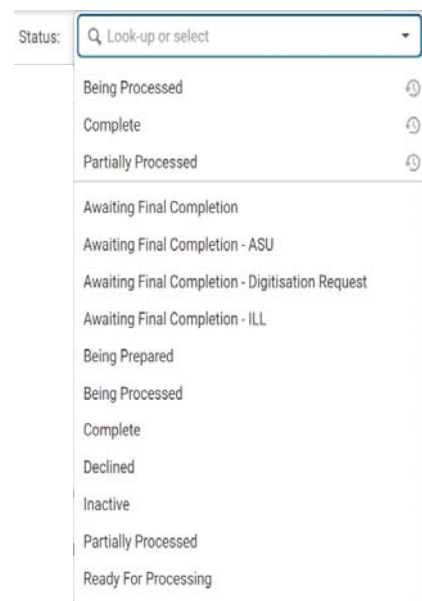
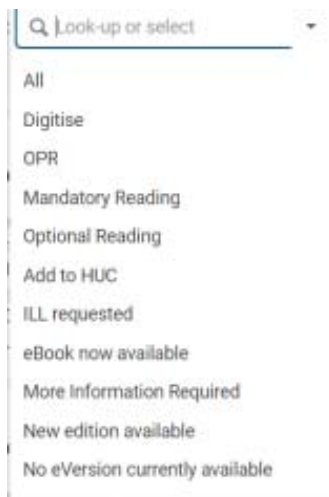
Analytic report showed which T&F eBooks were added to reading lists and what week they were needed. We then add digitised versions of chapters to those citations being used now to minimise disruption

Problem accessing EduTV links off campus

Staff need to alter EduTV links to work off campus. Analytic report reviewed daily shows if the change to the link was missed and can be updated quickly.

Customisation of Alma interface helps manage staff allocation, particularly peaks in demand

Customise reading list status to prioritise processing  
Customise tags to highlight communication



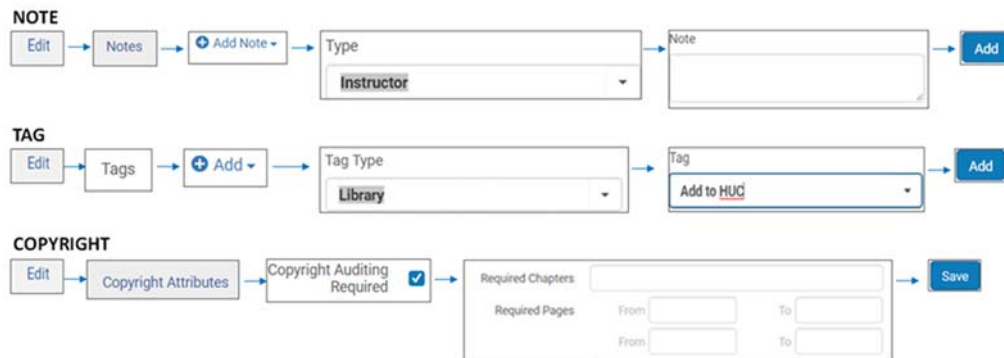
# Using Leganto /Alma

## Pain Points



Too many clicks!!!

Processing one citation with a note, tag and copyright – how many clicks?



Alma-D or File-upload – what option to use?

Is there a better option to use? It has been confusing to know which way to go. Frustrating to see functionality added to one option and not the other until well after you have tested and gone live.

Both options need the same functionality:

For example we moved from Alma-D to File-upload for two reasons. Better user experience and at the time only option to support copyright checking.

Currently there is no analytics available for the File-upload option (Alma-D analytics became available after we started), Alma-D supports copyright checking (became available after we started)

Linking Alma citations straight to course or reading list?

Navigation from other areas in Alma (e.g. All titles) links to the course first and then you have to go to the reading list.

Skip the link to course and go straight to the Reading Lists.

The screenshot shows the citation details for 'Dog / C.K. Stead.' in Alma. The citation is a physical book by C.K. Stead, published in 2002. The language is English, and the ISBN is 1869402863. There is 1 order. The citation is categorized as Physical (1). The citation is linked to 1 course and 1 reading list. The citation is also linked to 1 completed request, 0 licenses, and 0 reminders.



If you copy the reading list when rolling over a course, it adds '(1)' to the reading list code

If the library wants to control reading lists, it's not possible to prevent instructors from being able to create their own reading lists



The storage of PDFs for use in Leganto (copyright collection)

Integration with the Learning Management System – the number of clicks to get from the LMS to the reading

Lack of SAML authentication on Alma-D 'Share' URLs



Limited information in the Alma View

You can't easily see the text of notes from instructors in Alma. It would be good if there was a way, e.g. a light box, of easily seeing the notes between library and instructor for citations from the Reading List view in Alma.

The title of the chapter doesn't appear in the brief citation record in the Alma view. This makes identifying the chapters tedious.

Citation Fields According to Resource Type

Citation fields are not customised for resource type, other than books and journals, which are applied to everything.

You can vote for this in the Ideas Exchange:

[Improved Citation Alert Management Functionality for UI](#)

Integrating StackMap

In Primo we use custom JavaScript to integrate StackMap.

The only option for integrating the maps in Leganto is via an Alma integration profile which is also used in Primo. Turning it on for Leganto, would interfere with its use in Primo.

You can vote for this in the Ideas Exchange:

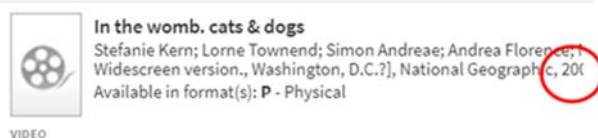
[Alternative method for Stackmap integration](#)

Copyright (Digitisation Profile) rules – hard to determine, hard to test

Approaches to list processing workflows

Checking broken links

- Not being able to have more than one active list per course - workaround is cumbersome - especially for searching - we can't have the unit number in any field
- Having to set complete any item added from *Cite it!* or *my collection* - these items currently come in as 'being prepared' and need to be set complete individually - very time consuming (*select all > set complete* function does not work)
- Not enough room in the edit panel: not all information is visible (see screen grab), usually this means the date is cut off - in the case of many different editions for the one title (ed often doesn't show) we have to add all eds to the list and delete all the ones we don't want



Further pain points:

- The 'check availability' option rather than the former 'view online' option: When there are multiple packages attached to the same citation - it used to automatically open the article – now it requires an additional manual selection (we have received numerous complaints from both academics and students)
- It appears that with each release – it affects metadata fields. For example: In one update, it changed the place of publication field so that metadata not drawn from this field - so we added it manually. Then with the next update, the field was made live which resulted in duplicated 'place of publication'
- Repository searches over-riding data we have added manually. For example, we hold the journal but not the article; we get the article from doc del add the item manually. The link will not work because the search returns no holdings which over-rides the manual entry until we *disable resolving* or *detach from repository*